Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Provider Number	Hospital Name	Address 1
330002		PENINSULA HOSPITAL CENTER	51-15 BEACH CHANNEL DRIVE
330003		ALBANY MEMORIAL HOSPITAL	600 NORTHERN BOULEVARD
330004		KINGSTON HOSPITAL	396 BROADWAY
330005		KALEIDA HEALTH	726 EXCHANGE STREET, SUITE 522
330006		ST JOSEPH'S MEDICAL CENTER	127 SOUTH BROADWAY
330008		WYOMING COUNTY COMMUNITY HOSPITAL	400 NORTH MAIN STREET
330009		BRONX-LEBANON HOSPITAL CENTER	1276 FULTON AVENUE
330011		OUR LADY OF LOURDES MEMORIAL HOSPITAL, INC	169 RIVERSIDE DRIVE
330013		ALBANY MEDICAL CENTER HOSPITAL	43 NEW SCOTLAND AVENUE
330014		JAMAICA HOSPITAL MEDICAL CENTER	89TH AVENUE AND VAN WYCK EXPRESSWAY
330019		NEW YORK COMMUNITY HOSPITAL OF BROOKLYN, INC.	2525 KINGS HIGHWAY
330023		VASSAR BROTHERS MEDICAL CENTER	45 READE PLACE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Address 2	Address 3	City	State
		FAR ROCKAWAY	NY
		ALBANY	NY
		KINGSTON	NY
		BUFFALO	NY
		YONKERS	NY
		WARSAW	NY
		BRONX	NY
		BINGHAMTON	NY
		ALBANY	NY
		JAMAICA	NY
		BROOKLYN	NY
		POUGHKEEPSIE	NY

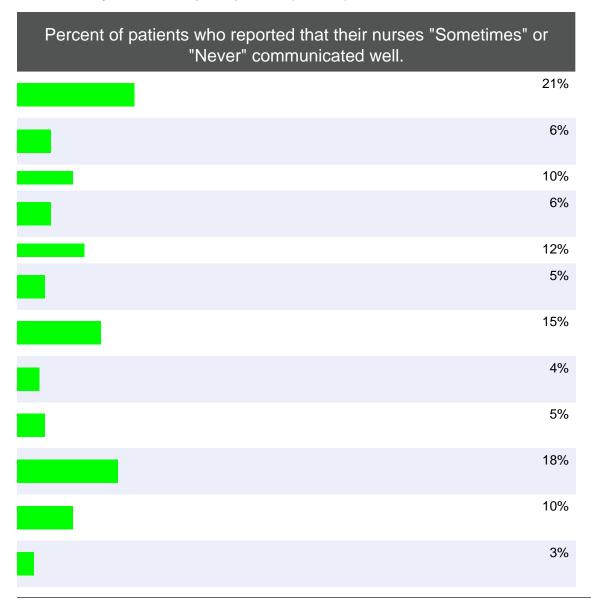
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ZIP Code	County Name	Phone Number
11691	QUEENS	7187342000
12204	ALBANY	5184713221
12401	ULSTER	9143313131
14210	ERIE	7168598620
10701	WESTCHESTER	9143787000
14569	WYOMING	5857862233
10456	BRONX	2125887000
13905	BROOME	6077985111
12208	ALBANY	5182623125
11418	QUEENS	7182626000
11229	KINGS	7186925302
12601	DUTCHESS	8454548500

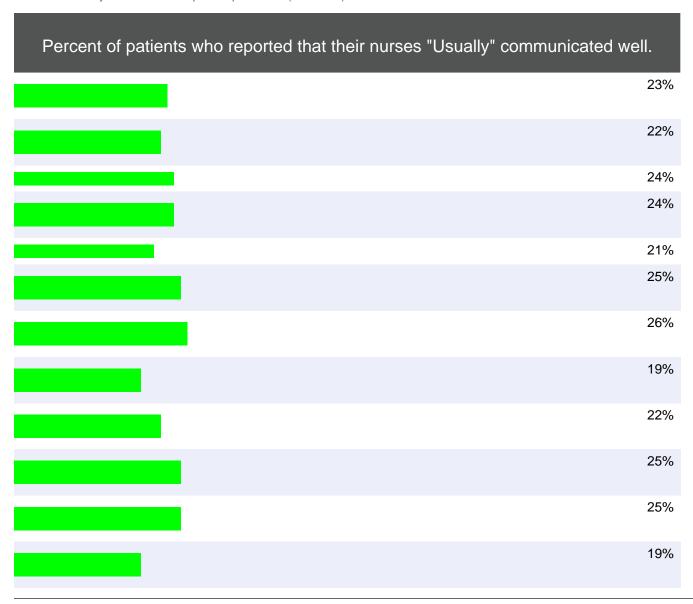
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



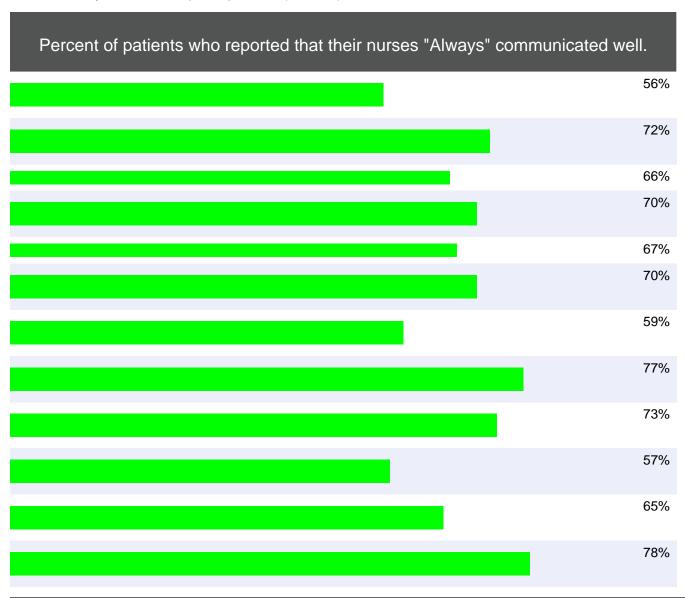
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



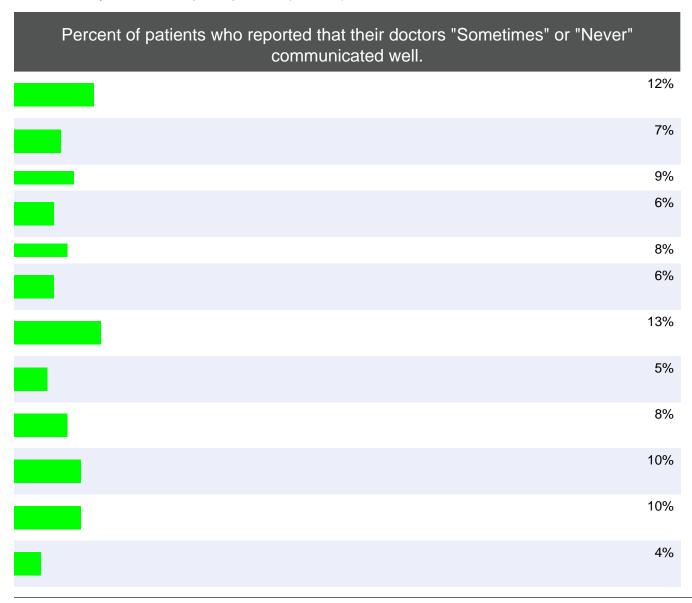
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



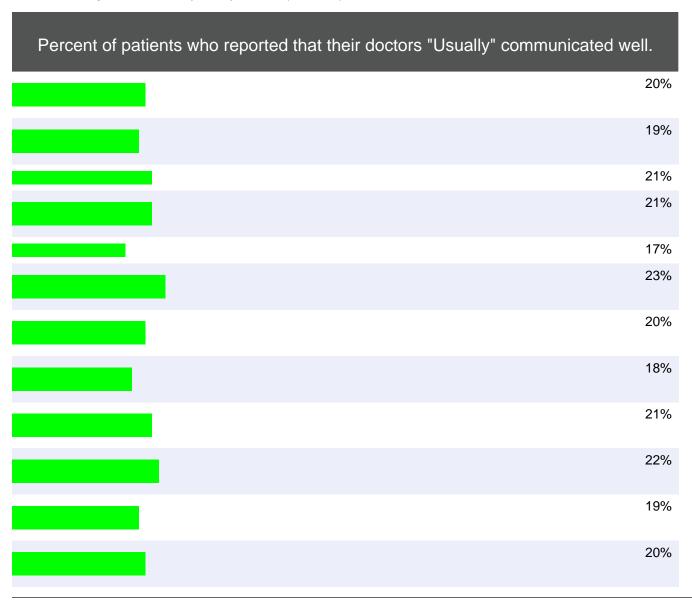
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



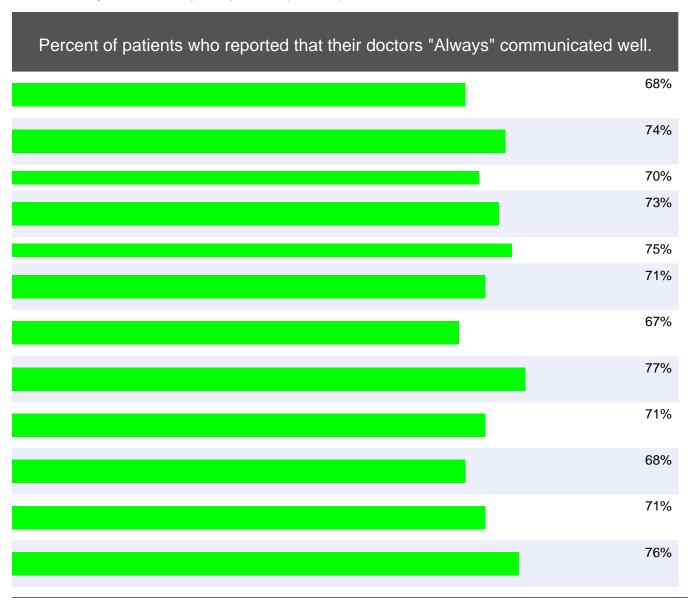
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



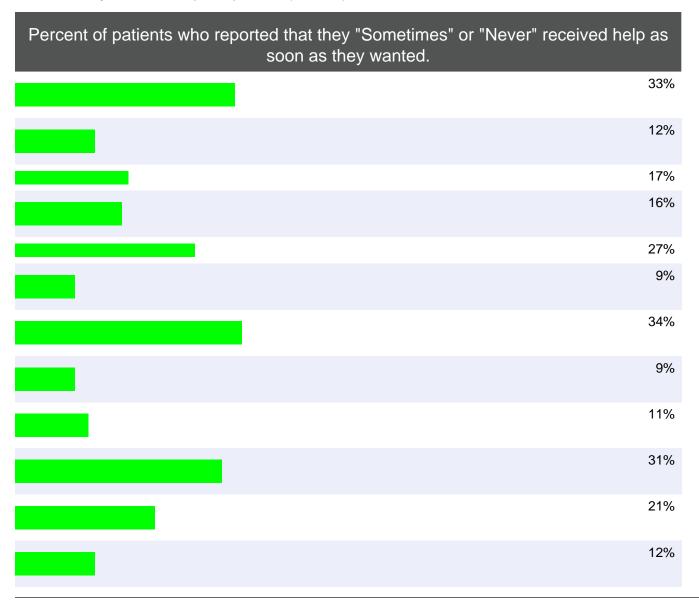
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



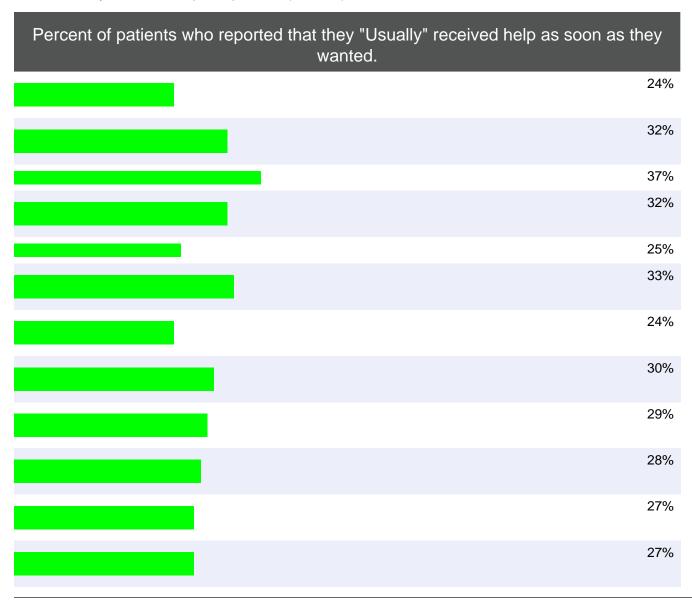
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



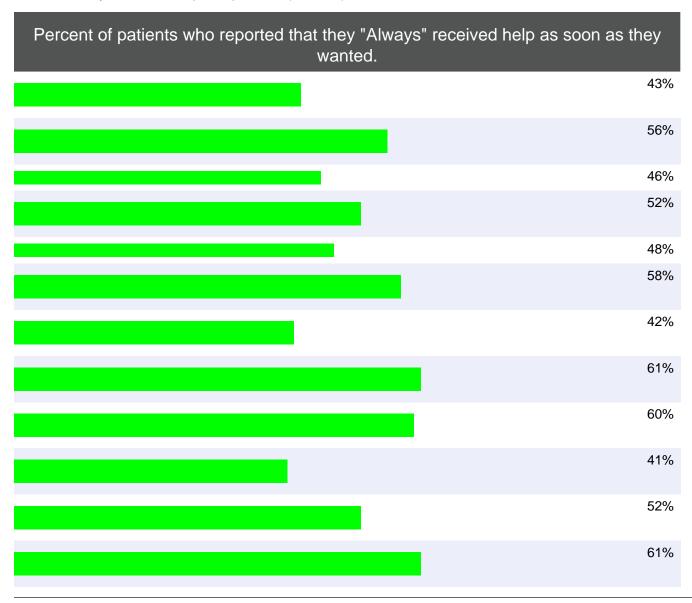
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



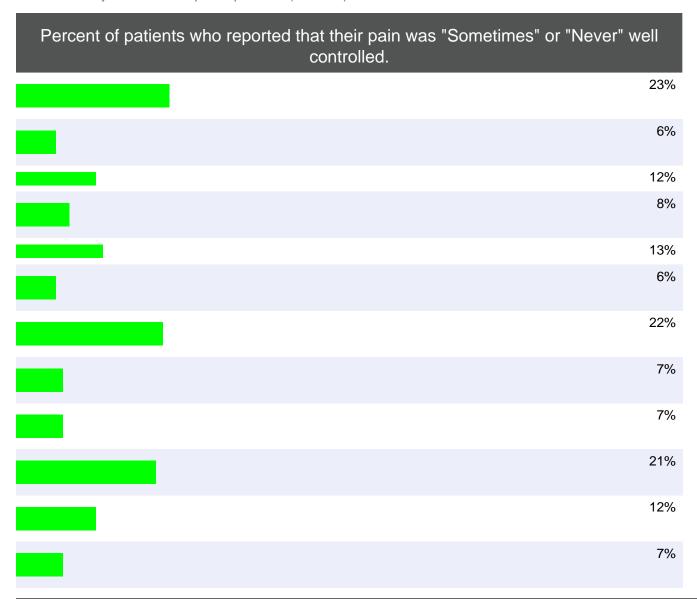
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



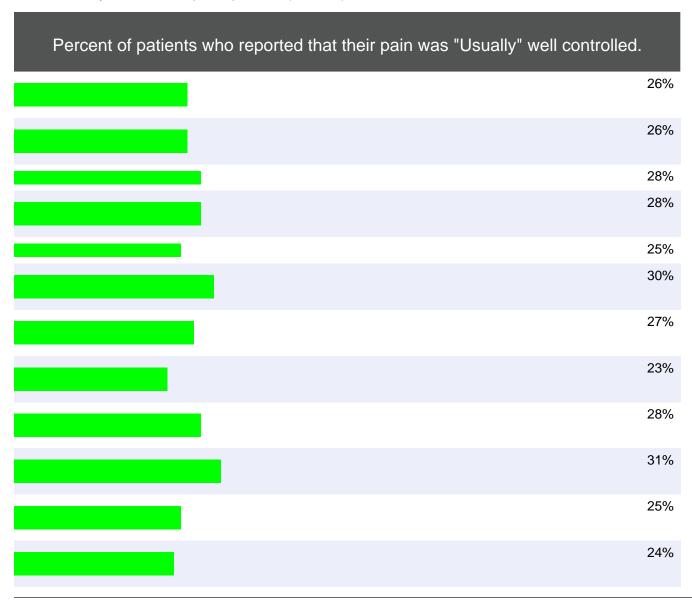
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



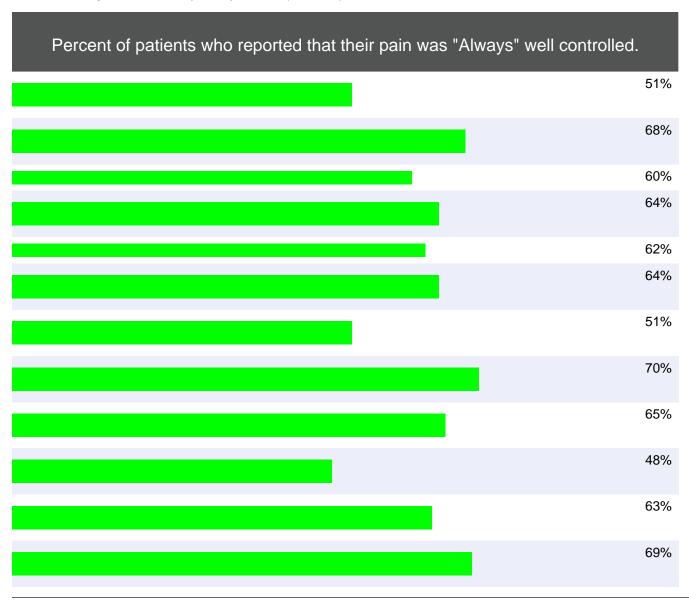
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



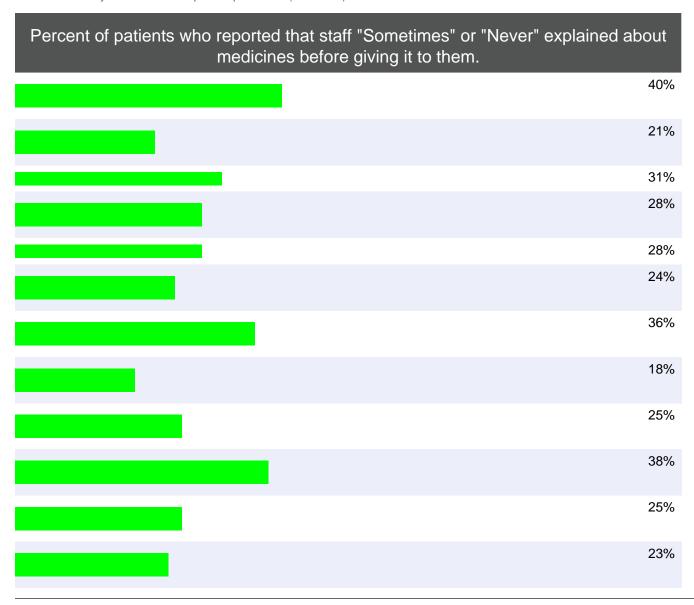
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



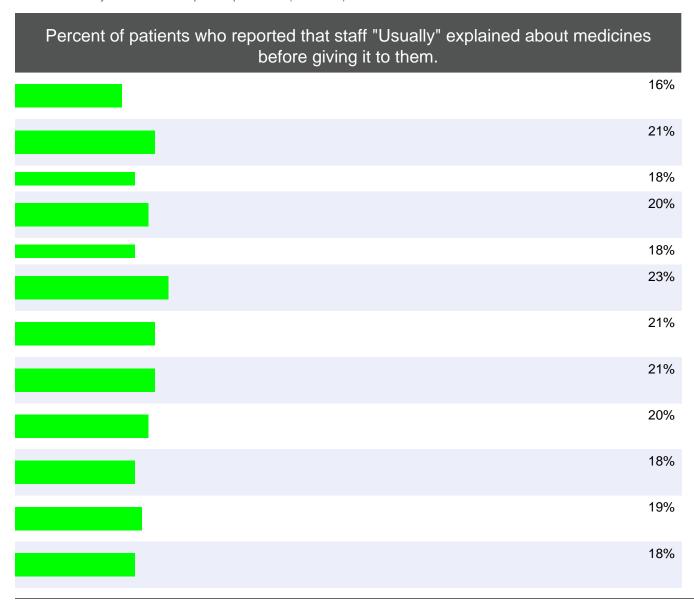
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



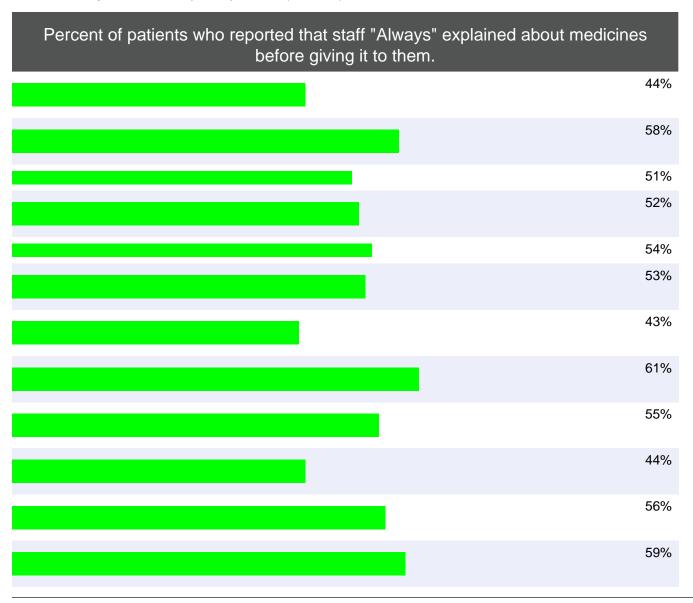
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



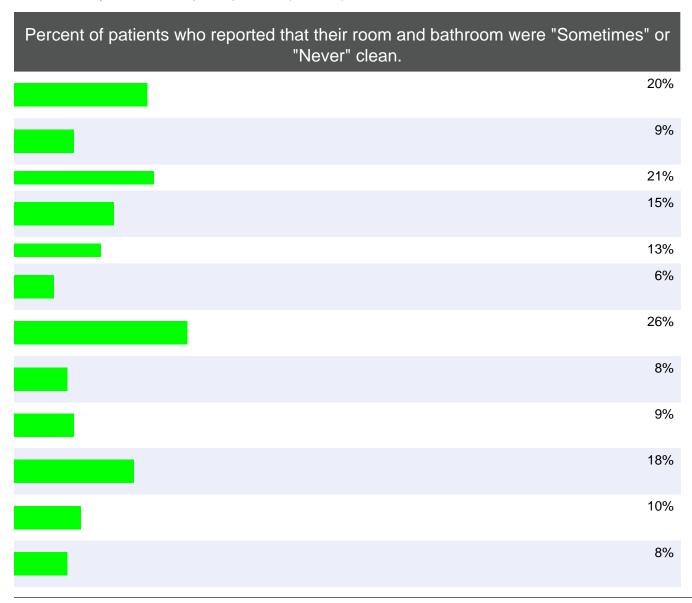
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



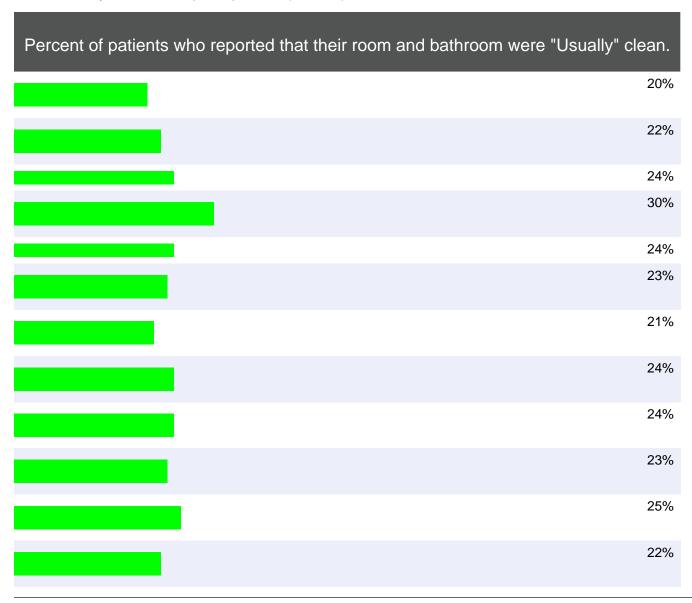
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



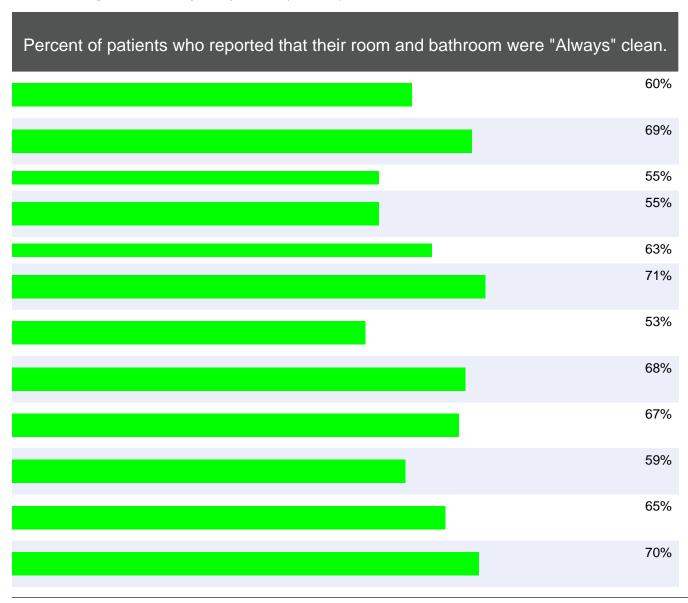
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



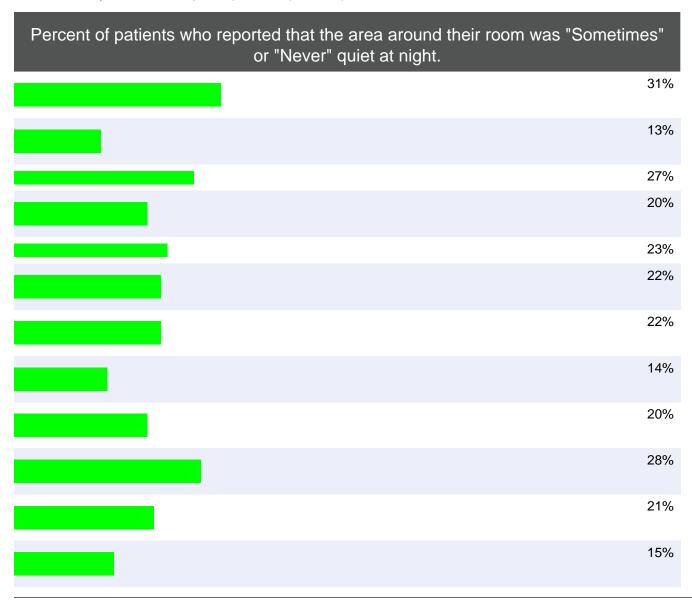
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



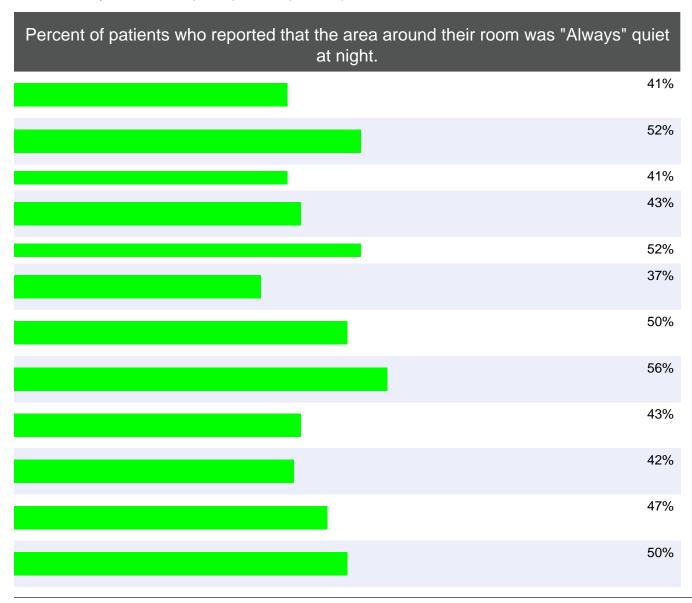
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



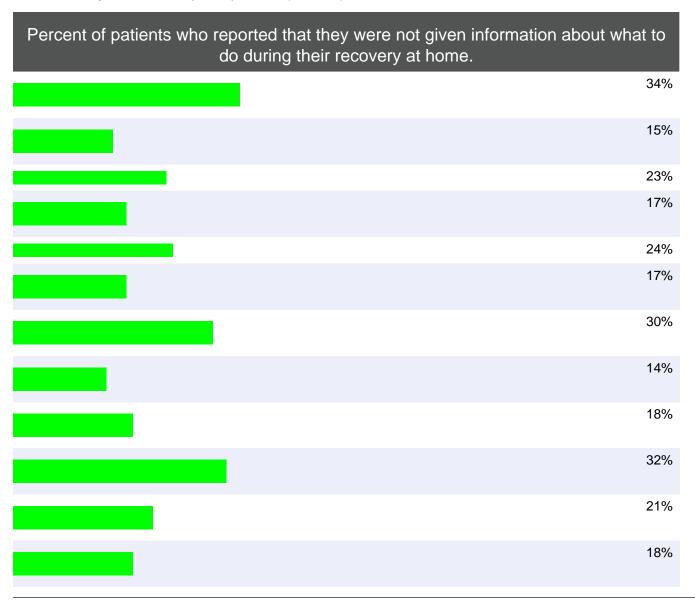
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



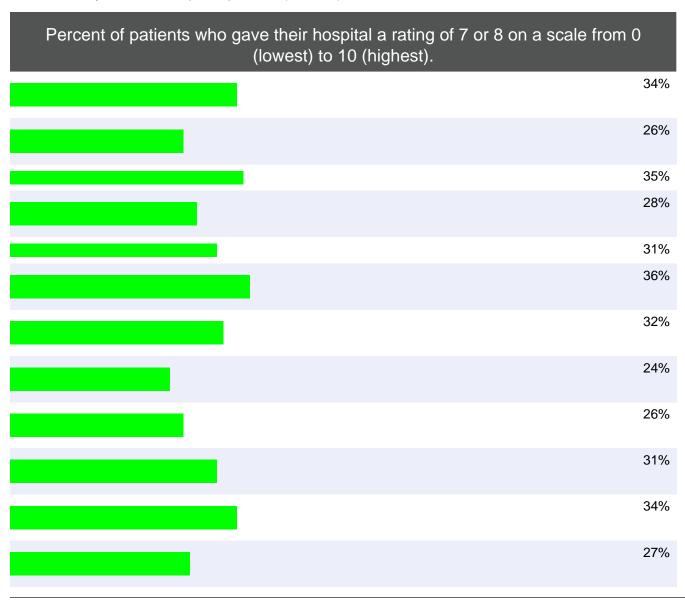
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



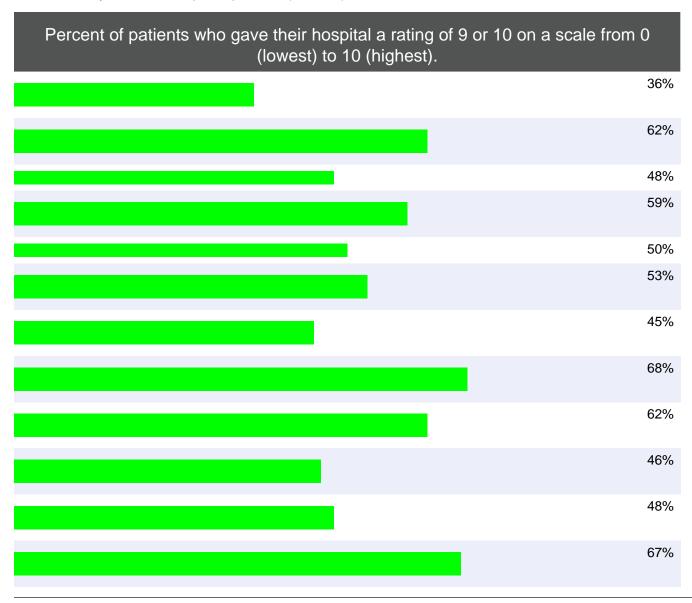
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



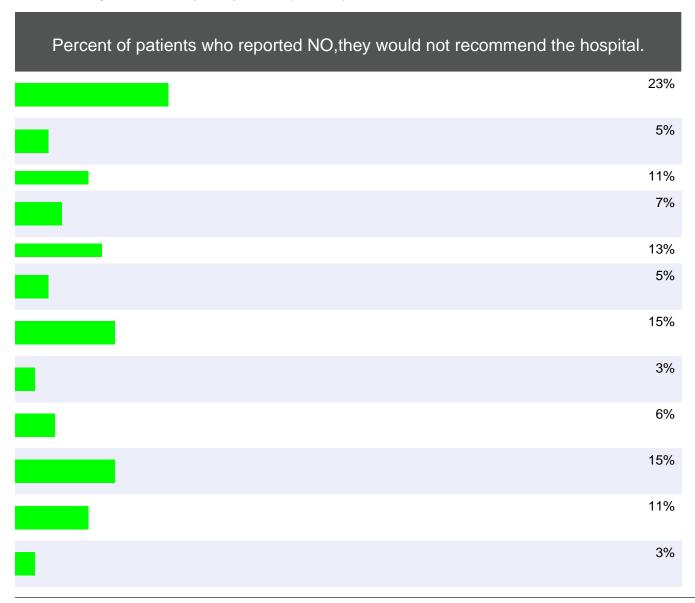
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



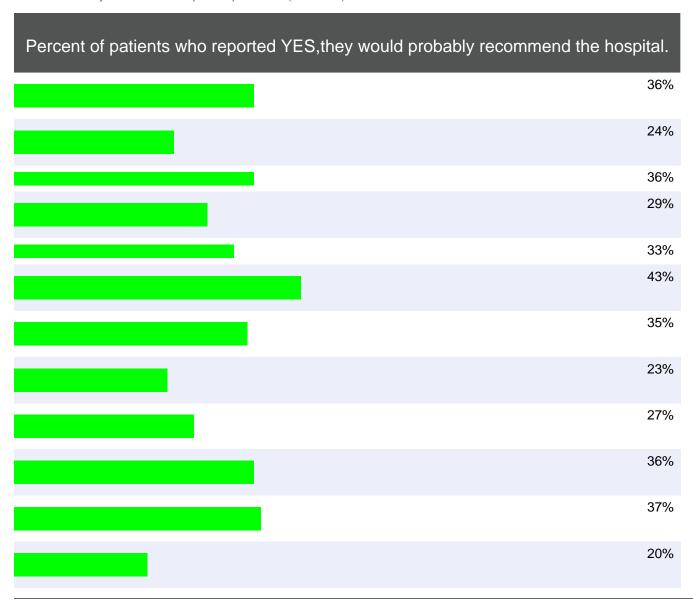
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



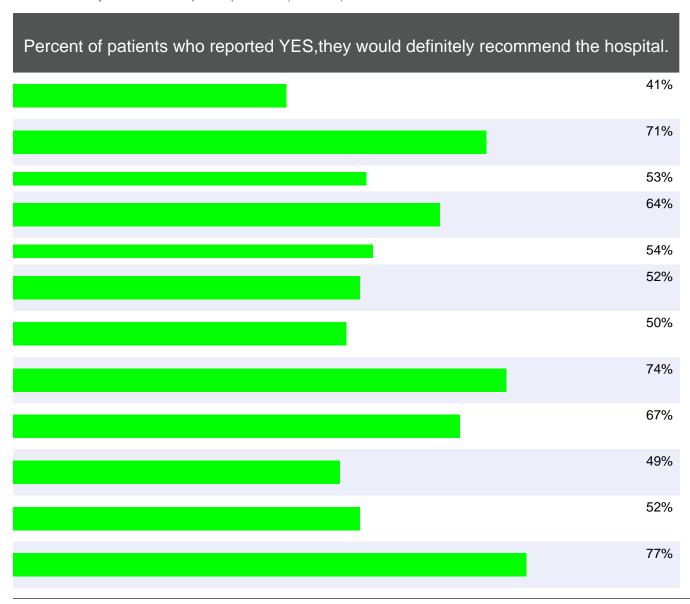
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	Number of Completed Surveys
300 or more	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17% 35% 22% 37% 12% N/A 14% 39% 31% 21% 19% There were discrepancies in the data collection process		Survey Response Rate Percent		Hospital Footnote
22% 37% 12% N/A 14% 39% 31% 21% 19% There were discrepancies in the data collection			17%	
37% 12% N/A 14% 39% 31% 21% 19% There were discrepancies in the data collection			35%	
12% N/A 14% 39% 31% 21% 19% 31% There were discrepancies in the data collection			22%	
N/A 14% 39% 31% 21% 19% There were discrepancies in the data collection			37%	
14% 39% 31% 21% 19% 31% There were discrepancies in the data collection			12%	
39% 31% 21% 19% 31% There were discrepancies in the data collection	N/A			
31% 21% 19% 31% There were discrepancies in the data collection			14%	
21% 19% 31% There were discrepancies in the data collection			39%	
19% 31% There were discrepancies in the data collection			31%	
31% There were discrepancies in the data collection			21%	
			19%	
			31%	There were discrepancies in the data collection process

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330024	MOUNT SINAI HOSPITAL	ONE GUSTAVE L LEVY PLACE
330027	NASSAU UNIVERSITY MEDICAL CENTER	2201 HEMPSTEAD TURNPIKE
330028	RICHMOND UNIVERSITY MEDICAL CENTER	355 BARD AVENUE
330029	SHEEHAN MEMORIAL HOSPITAL	425 MICHIGAN AVENUE
330030	NEWARK-WAYNE COMMUNITY HOSPITAL	111 DRIVING PARK AVENUE
330033	CHENANGO MEMORIAL HOSPITAL, INC	179 NORTH BROAD STREET
330037	LAKESIDE MEMORIAL HOSPITAL	156 WEST AVENUE
330043	SOUTHSIDE HOSPITAL	301 EAST MAIN STREET
330044	FAXTON-ST LUKE'S HEALTHCARE	1656 CHAMPLIN AVENUE
330045	HUNTINGTON HOSPITAL	270 PARK AVENUE
330046	ST LUKE'S ROOSEVELT HOSPITAL	1111 AMSTERDAM AVENUE
330047	ST MARY'S HOSPITAL AT AMSTERDAM	427 GUY PARK AVENUE
330049	NORTHERN DUTCHESS HOSPITAL	6511 SPRINGBROOK AVENUE
330053	MEDINA MEMORIAL HOSPITAL	200 OHIO STREET
330055	NEW YORK HOSPITAL MEDICAL CENTER OF QUEENS	56-45 MAIN STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

NEW YORK	NY
EAST MEADOW	NY
STATEN ISLAND	NY
BUFFALO	NY
NEWARK	NY
NORWICH	NY
BROCKPORT	NY
BAY SHORE	NY
UTICA	NY
HUNTINGTON	NY
NEW YORK	NY
AMSTERDAM	NY
RHINEBECK	NY
MEDINA	NY
FLUSHING	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10029	NEW YORK	2122417981
11554	NASSAU	5165720123
10304	RICHMOND	7188181234
14203	ERIE	7168482000
14513	WAYNE	3153322022
13815	CHENANGO	6073354111
14420	MONROE	5856373131
11706	SUFFOLK	6319683000
13503	ONEIDA	3157986000
11743	SUFFOLK	6313512000
10025	NEW YORK	2125234000
12010	MONTGOMERY	5188421900
12572	DUTCHESS	8458713391
14103	ORLEANS	5857988111
11355	QUEENS	7186701231

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	7%
	15%
	10%
N/A	
	4%
	5%
	4%
	6%
	7%
	4%
	11%
	4%
	3%
	6%
	10%

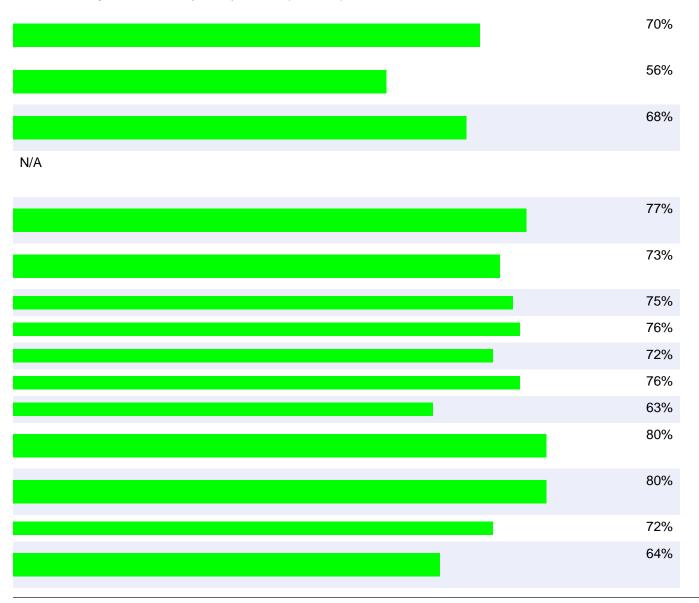
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	23%
	29%
	22%
N/A	
	19%
	22%
	21%
	18%
	21%
	20%
	26%
	16%
	17%
	22%
	26%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	5%
	10%
	8%
N/A	
	4%
	6%
	4%
	6%
	7%
	4%
	8%
	5%
	4%
	7%
	9%

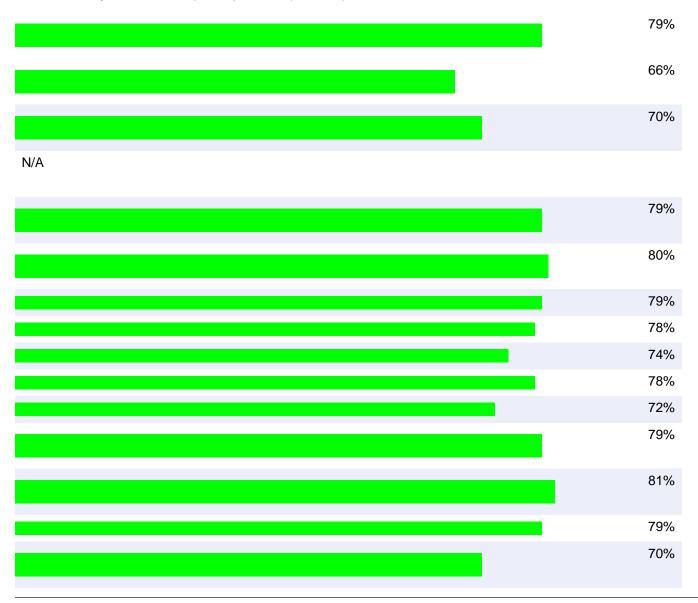
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	16%
	24%
	22%
N/A	
	17%
	14%
	17%
	16%
	19%
	18%
	20%
	16%
	15%
	14%
	21%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
	30%
	19%
N/A	
	9%
	8%
	10%
	16%
	14%
	11%
	22%
	8%
	8%
	12%
	21%

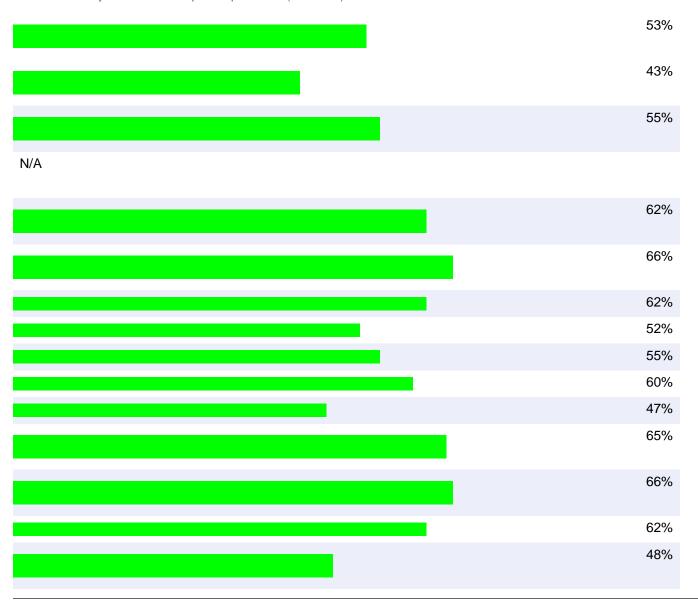
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	27%
	27%
	26%
N/A	
	29%
	26%
	28%
	32%
	31%
	29%
	31%
	27%
	26%
	26%
	31%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



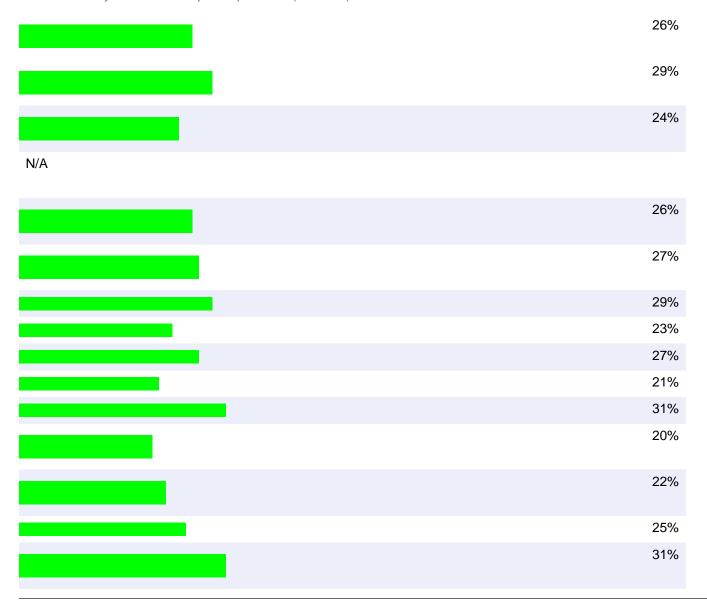
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	8%
	18%
	10%
N/A	
	5%
	6%
	6%
	8%
	8%
	5%
	12%
	5%
	7%
	10%
	13%

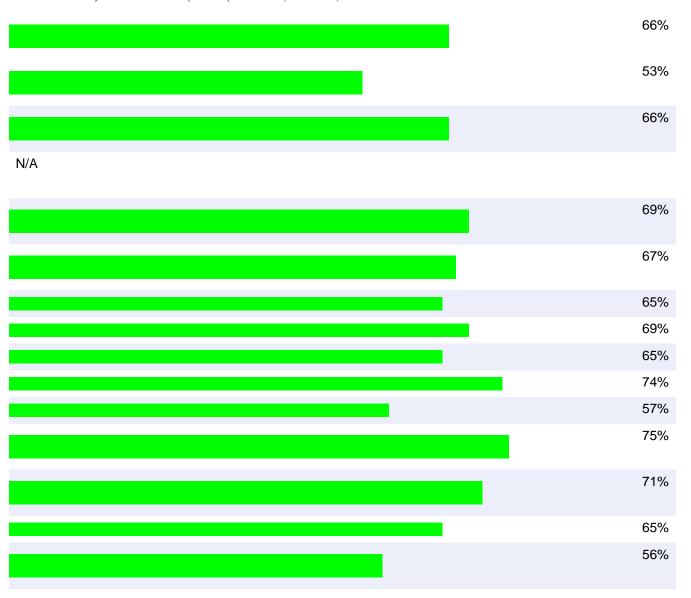
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



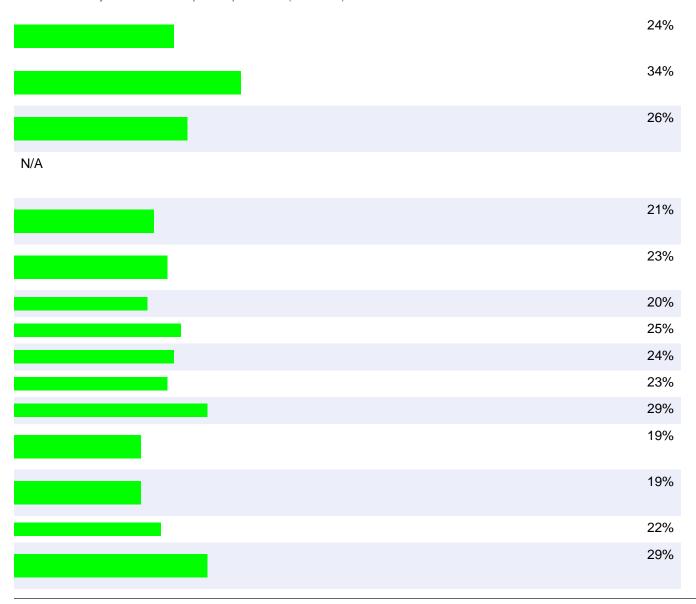
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	20%
	22%
N/A	
	21%
	16%
	18%
	17%
	21%
	18%
	19%
	16%
	19%
	20%
	22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	17%
	17%
N/A	
	6%
	8%
	9%
	7%
	16%
	9%
	18%
	6%
	10%
	13%
	11%

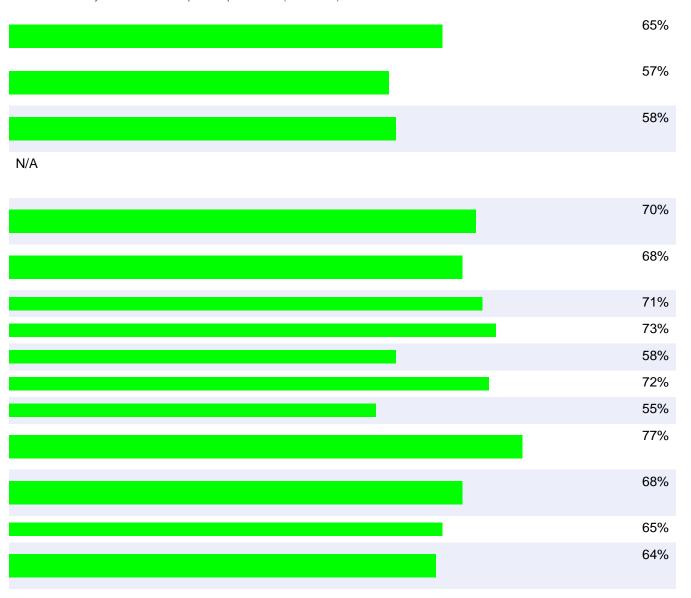
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	25%
	26%
	25%
N/A	
	24%
	24%
	20%
	20%
	26%
	19%
	27%
	17%
	22%
	22%
	25%

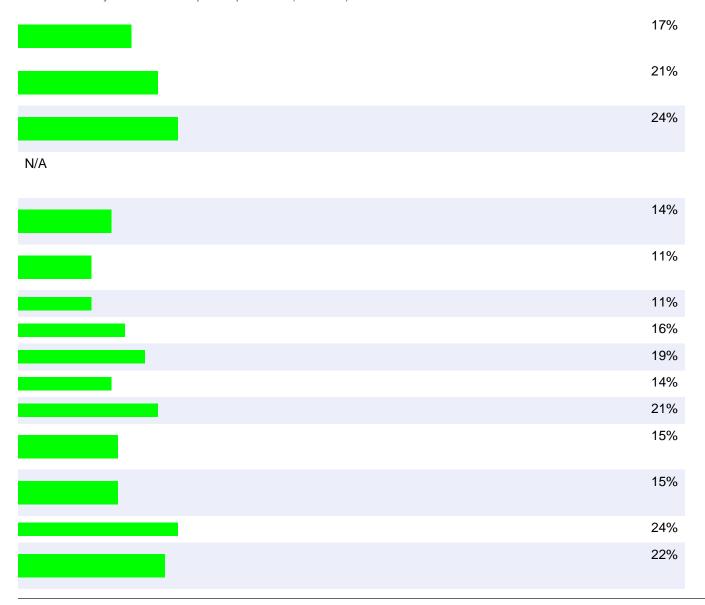
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



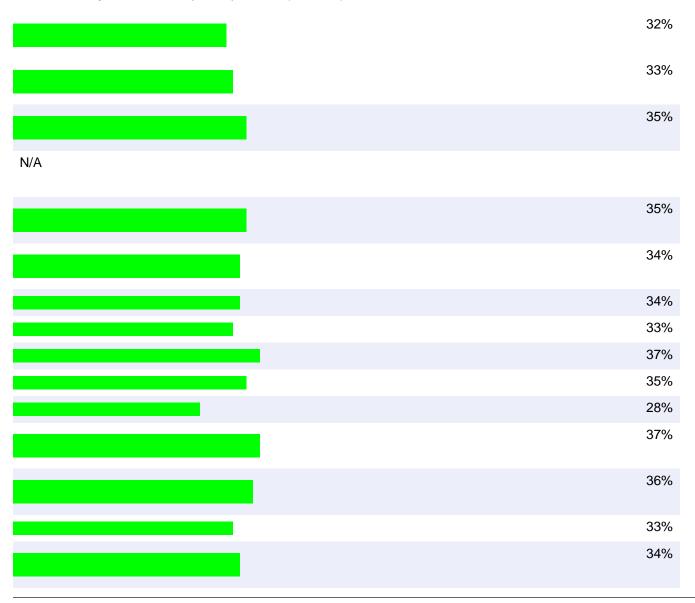
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



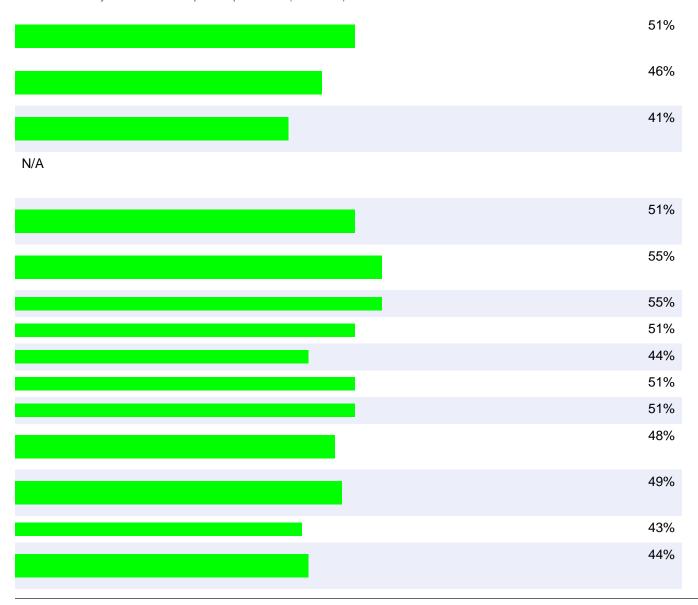
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	19%
	30%
	30%
N/A	
	11%
	18%
	14%
	21%
	19%
	22%
	30%
	12%
	16%
	20%
	25%

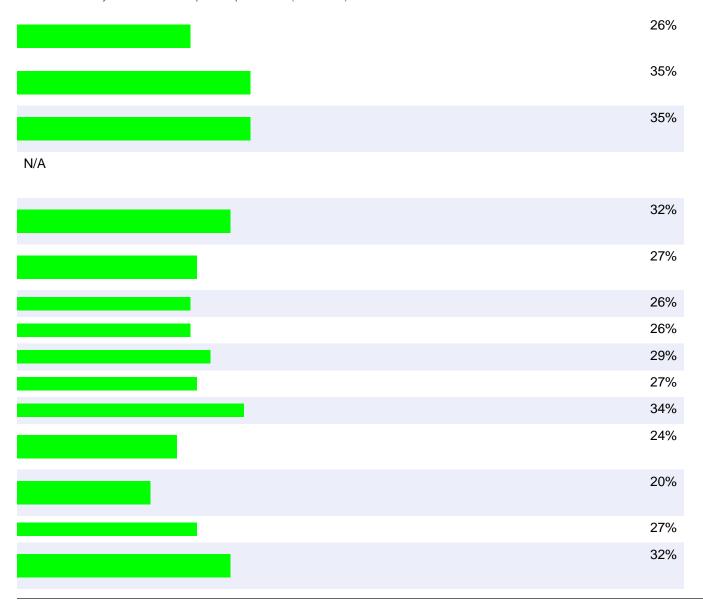
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	12%
	22%
	22%
N/A	
	9%
	13%
	10%
	9%
	15%
	7%
	16%
	6%
	7%
	16%
	13%

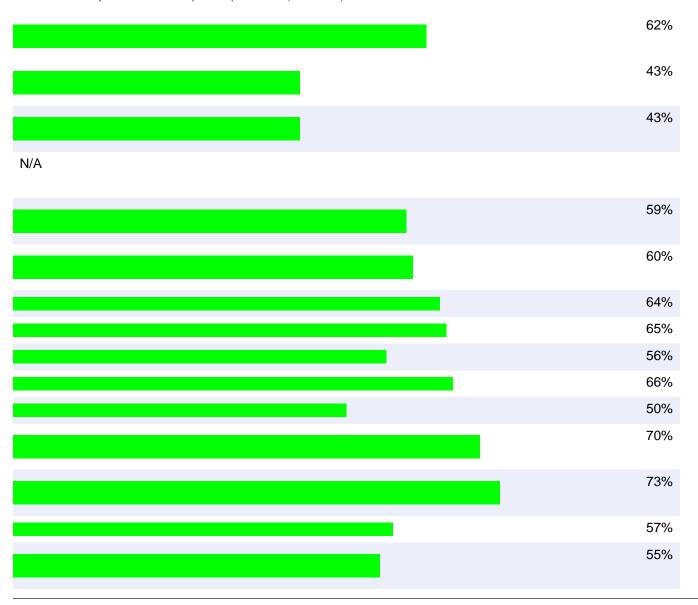
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



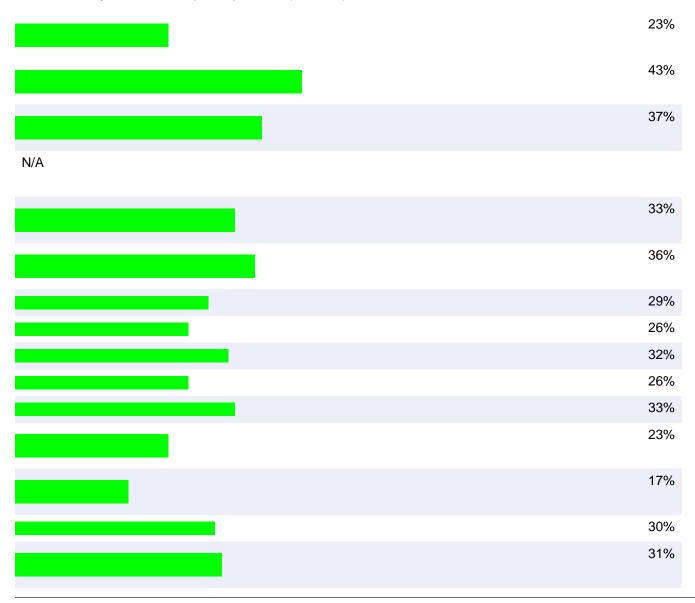
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
	17%
	14%
N/A	
	5%
	7%
	5%
	6%
	7%
	3%
	12%
	4%
	3%
	10%
	7%

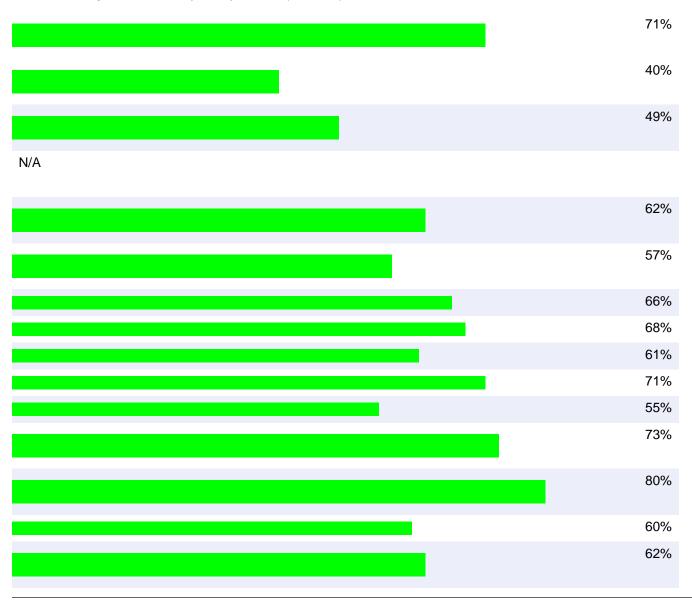
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more 300 or more 300 or more N/A 300 or more 300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	28%	
	17%	
	24%	
N/A		No or very few patients were eligible for the HCAHPS survey
	37%	There were discrepancies in the data collection process
	31%	
	39%	
	31%	
	30%	
	30%	
	22%	
	33%	
	42%	
	49%	
	28%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330056	BROOKLYN HOSPITAL CENTER AT DOWNTOWN CAMPUS	121 DEKALB AVENUE
330057	ST PETER'S HOSPITAL	315 SOUTH MANNING BOULEVARD
330058	GENEVA GENERAL HOSPITAL	196 -198 NORTH STREET
330059	MONTEFIORE MEDICAL CENTER	111 EAST 210TH STREET
330061	LAWRENCE HOSPITAL CENTER	55 PALMER AVENUE
330064	NEW YORK DOWNTOWN HOSPITAL	170 WILLIAM STREET
330065	NIAGARA FALLS MEMORIAL MEDICAL CENTER	621 TENTH STREET
330067	ST FRANCIS HOSPITAL	241 NORTH ROAD
330073	UNITED MEMORIAL MEDICAL CENTER	127 NORTH STREET
330074	F F THOMPSON HOSPITAL	350 PARRISH STREET
330078	SISTERS OF CHARITY HOSPITAL	2157 MAIN STREET
330079	ADIRONDACK MEDICAL CENTER	2233 STATE ROUTE 86
330080	LINCOLN MEDICAL & MENTAL HEALTH CENTER	234 EAST 149TH STREET
330084	ALICE HYDE MEDICAL CENTER	133 PARK STREET
330085	AURELIA OSBORN FOX MEMORIAL HOSPITAL	ONE NORTON AVENUE
330086	MOUNT VERNON HOSPITAL	12 NORTH 7TH AVENUE
330088	EASTERN LONG ISLAND HOSPITAL	201 MANOR PLACE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

BROOKLYN	NY
ALBANY	NY
GENEVA	NY
BRONX	NY
BRONXVILLE	NY
NEW YORK	NY
NIAGARA FALLS	NY
POUGHKEEPSIE	NY
BATAVIA	NY
CANANDAIGUA	NY
BUFFALO	NY
SARANAC LAKE	NY
BRONX	NY
MALONE	NY
ONEONTA	NY
MOUNT VERNON	NY
GREENPORT	NY

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new

Based on Survey of Patients' Hospital Experiences (HCAHPS)

11201	KINGS	7182508000
12208	ALBANY	5185251550
14456	ONTARIO	3157874175
10467	BRONX	7189204321
10708	WESTCHESTER	9147871000
10038	NEW YORK	2123125000
14302	NIAGARA	7162784000
12601	DUTCHESS	8454835000
14020	GENESEE	5853436030
14424	ONTARIO	5853966000
14214	ERIE	7168621000
12983	FRANKLIN	5188914141
10451	BRONX	7185795000
12953	FRANKLIN	5184833000
13820	OTSEGO	6074232000
10550	WESTCHESTER	9146648000
11944	SUFFOLK	6314771000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
7%
5%
7%
7%
19%
8%
7%
4%
3%
4%
4%
14%
7%
5%
12%
2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
21%
22%
21%
20%
32%
23%
23%
19%
19%
22%
19%
22%
22%
26%
18%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10%
7%
6%
6%
5%
11%
11%
7%
5%
4%
7%
5%
8%
10%
7%
7%
3%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21% 19% 16% 15% 30% 2119 19% 18% 15% 15% 17% 17% 18% 15% 17% 19%	20%
16% 15% 30% 21% 19% 18% 15% 15% 17% 179% 18%	21%
15% 30% 21% 19% 18% 18% 15% 15% 17% 13% 18%	19%
30% 21% 19% 18% 15% 17% 13% 18%	16%
21% 19% 18% 15% 17% 13% 18% 18% 18%	15%
19% 18% 15% 15% 17% 13% 18%	30%
18% 15% 17% 13% 18% 18%	21%
15% 17% 13% 18% 18% 19%	19%
17% 13% 18% 18% 19%	18%
13% 18% 17% 19%	15%
18% 17% 19%	17%
17% 19%	13%
19%	18%
15%	17%
	19%
15%	15%
	15%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



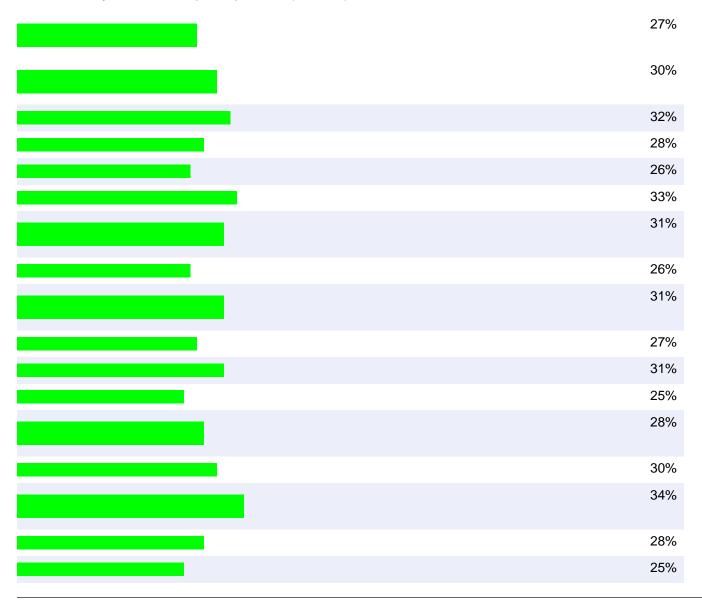
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



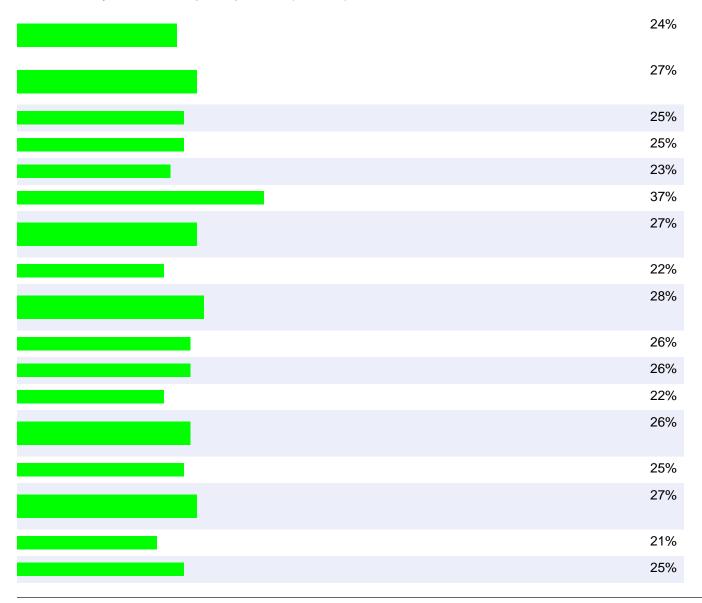
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
8%
5%
12%
9%
21%
11%
8%
4%
6%
8%
7%
15%
10%
8%
15%
4%

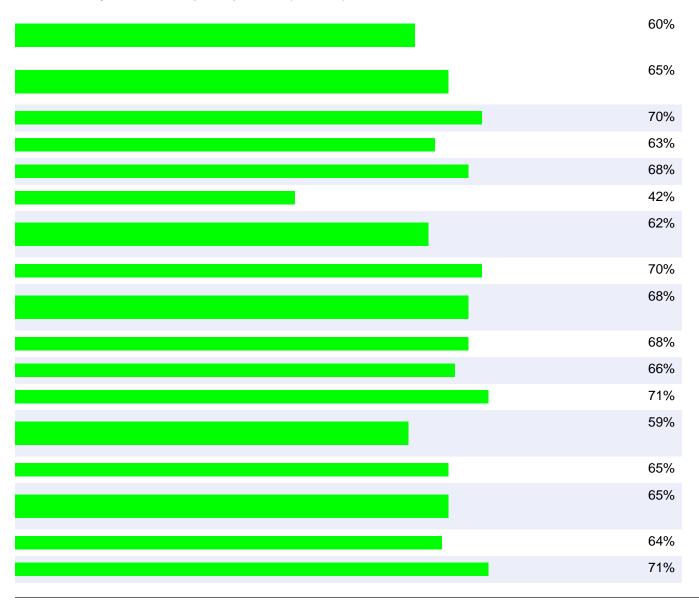
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



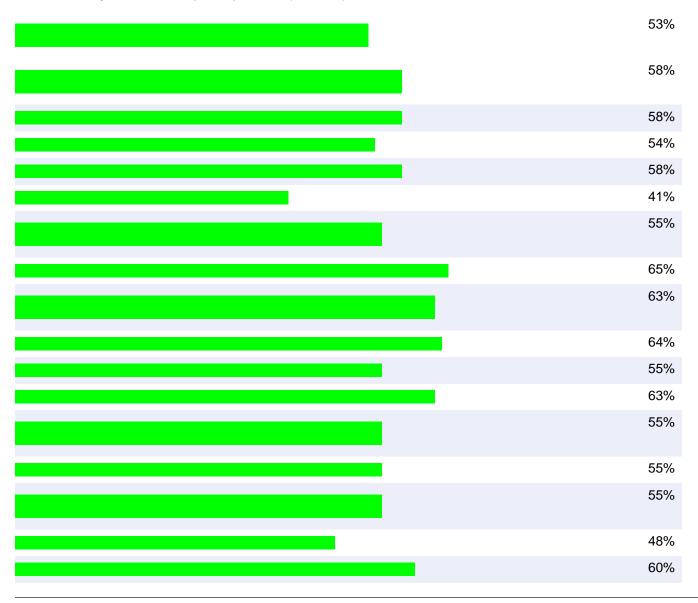
Page 84 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
20%
22%
18%
18%
21%
18%
18%
18%
18%
21%
16%
16%
20%
22%
17%
20%

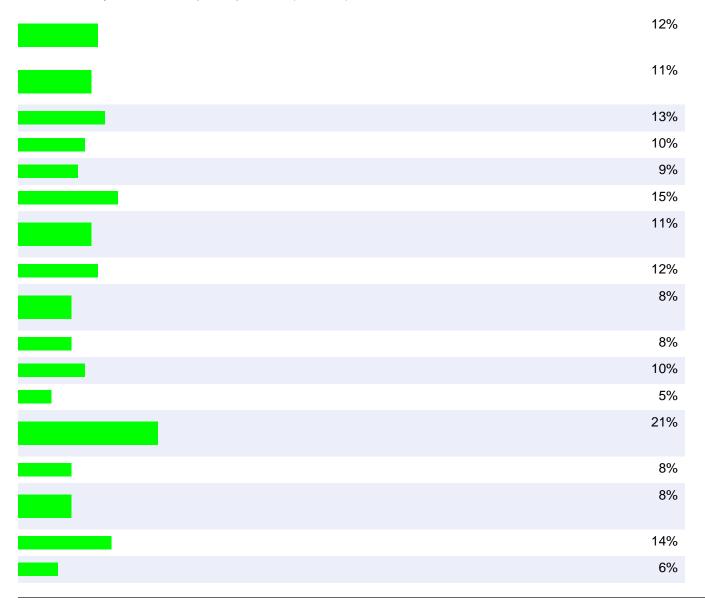
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



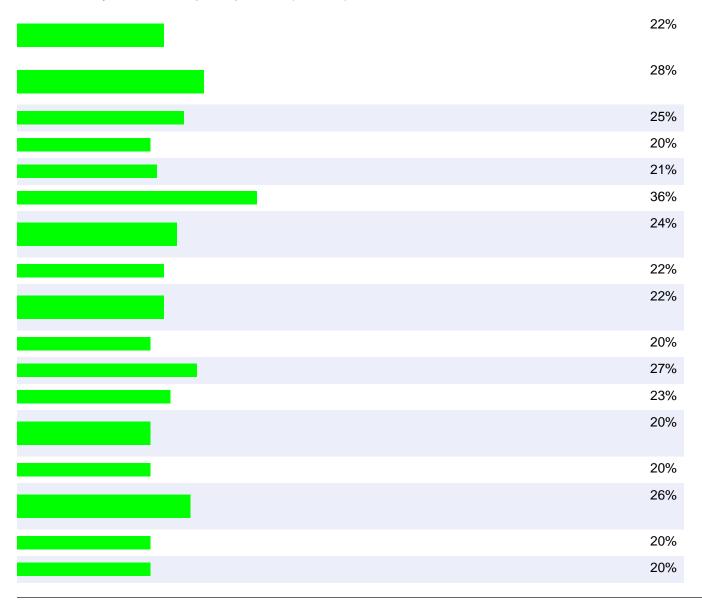
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



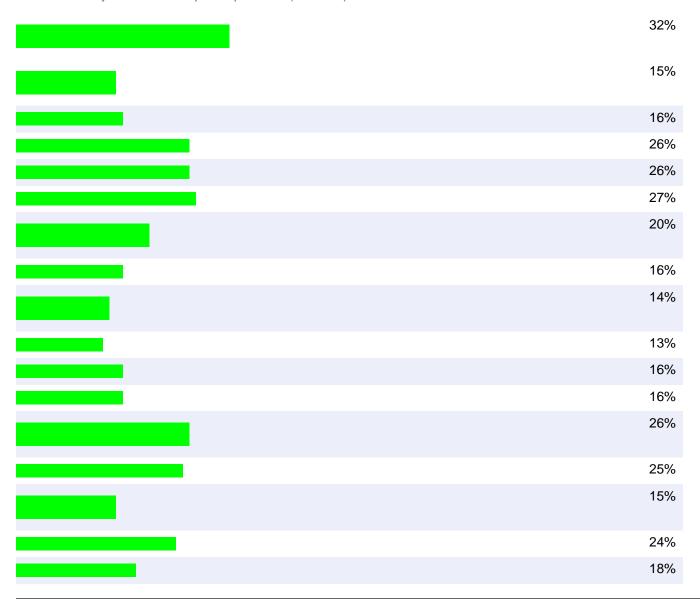
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



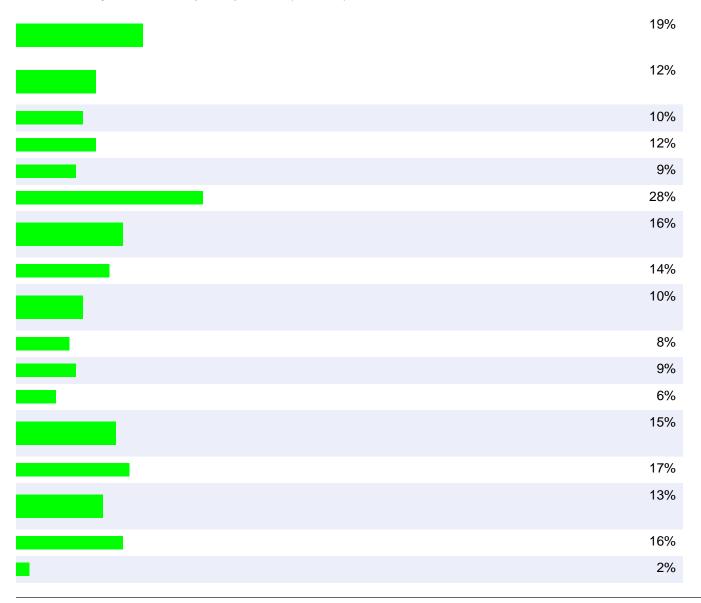
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
7%
7%
7%
6%
18%
11%
9%
5%
4%
5%
4%
11%
11%
6%
12%
1%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



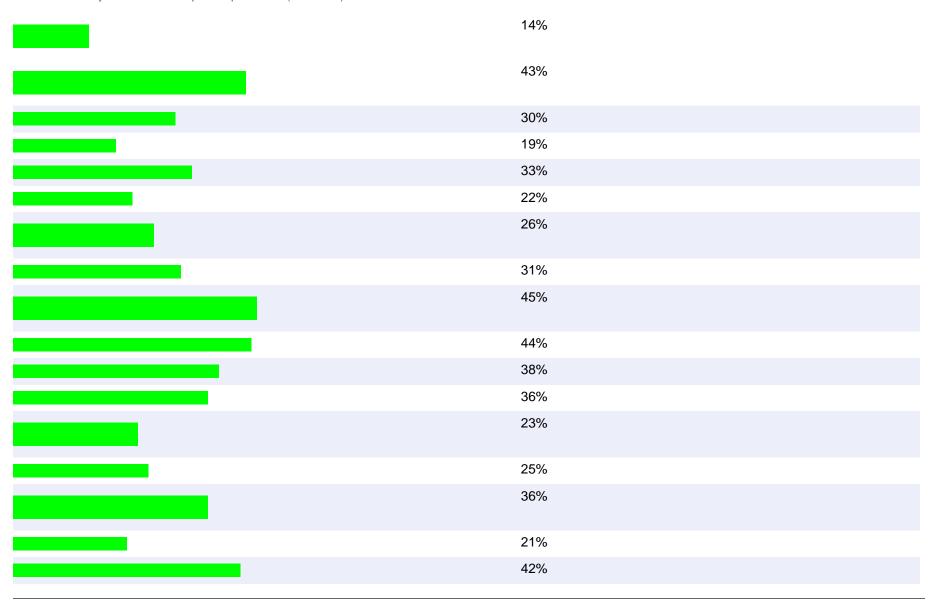
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more 300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330090	ARNOT OGDEN MEDICAL CENTER	600 ROE AVENUE
330094	COLUMBIA MEMORIAL HOSPITAL	71 PROSPECT AVENUE
330096	JONES MEMORIAL HOSPITAL	191 NORTH MAIN STREET
330100	NY EYE AND EAR INFIRMARY	310 EAST 14TH STREET
330101	NEW YORK-PRESBYTERIAN HOSPITAL	525 EAST 68TH STREET
330102	KENMORE MERCY HOSPITAL	2950 ELMWOOD AVENUE
330103	OLEAN GENERAL HOSPITAL	515 MAIN STREET
330104	NYACK HOSPITAL	160 NORTH MIDLAND AVENUE
330106	NORTH SHORE UNIVERSITY HOSPITAL	300 COMMUNITY DRIVE
330107	PECONIC BAY MEDICAL CENTER	1300 ROANOKE AVENUE
330108	ST JOSEPH'S HOSPITAL, INC	555 EAST MARKET STREET
330111	BERTRAND CHAFFEE HOSPITAL	224 EAST MAIN STREET
330115	ONEIDA HEALTHCARE CENTER	321 GENESEE STREET
330119	LENOX HILL HOSPITAL	100 EAST 77TH STREET
330125	ROCHESTER GENERAL HOSPITAL	1425 PORTLAND AVENUE
330126	ORANGE REGIONAL MEDICAL CENTER	707 EAST MAIN STREET
330127	JACOBI MEDICAL CENTER	1400 PELHAM PARKWAY SOUTH

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ELMIRA	NY
HUDSON	NY
WELLSVILLE	NY
NEW YORK	NY
NEW YORK	NY
KENMORE	NY
OLEAN	NY
NYACK	NY
MANHASSET	NY
RIVERHEAD	NY
ELMIRA	NY
SPRINGVILLE	NY
ONEIDA	NY
NEW YORK	NY
ROCHESTER	NY
MIDDLETOWN	NY
BRONX	NY

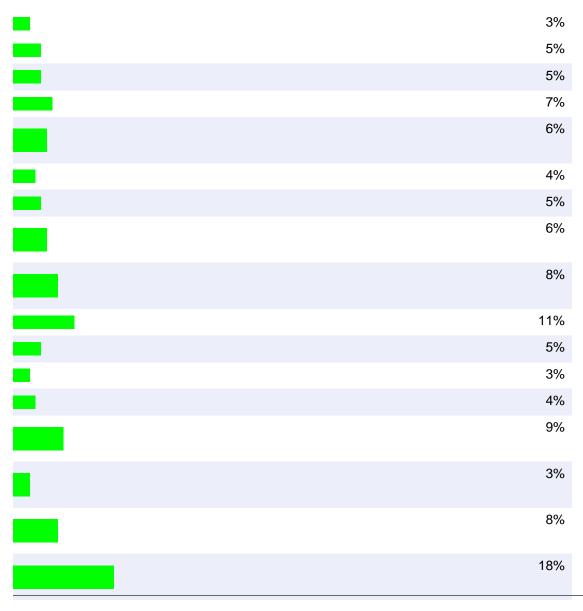
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14905	CHEMUNG	6077374100
12534	COLUMBIA	5188287601
14895	ALLEGANY	5855931100
10003	NEW YORK	2129794000
10021	NEW YORK	2127464189
14217	ERIE	7164476100
14760	CATTARAUGUS	7163732600
10960	ROCKLAND	8453482000
11030	NASSAU	5165620100
11901	SUFFOLK	6315486000
14902	CHEMUNG	6077336541
14141	ERIE	7165922871
13421	MADISON	3153636000
10021	NEW YORK	2124392345
14621	MONROE	5859224000
10940	ORANGE	8453432424
10461	BRONX	7189185000

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
23%
23%
24%
21%
19%
24%
20%
19%
25%
25%
14%
20%
25%
17%
22%
20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4%
6%
5%
4%
5%
5%
6%
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4%
8%
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2%
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5%
7%
8%

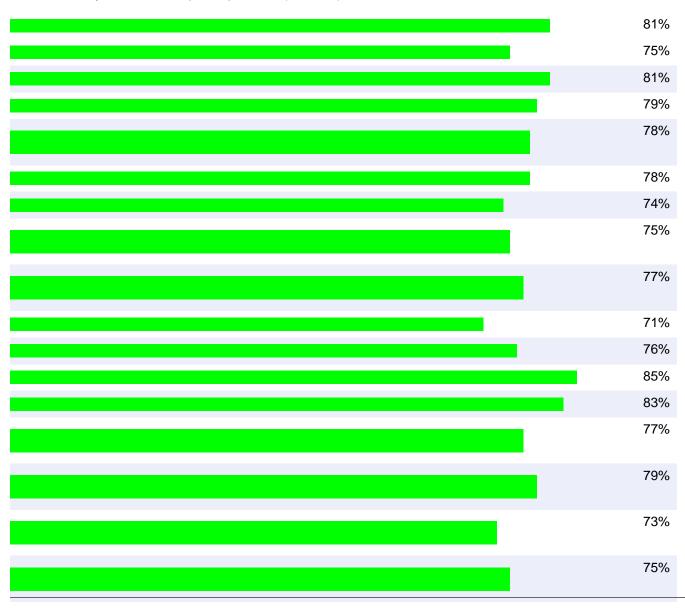
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
19%
14%
17%
17%
17%
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18%
19%
21%
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13%
13%
17%
16%
20%
17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



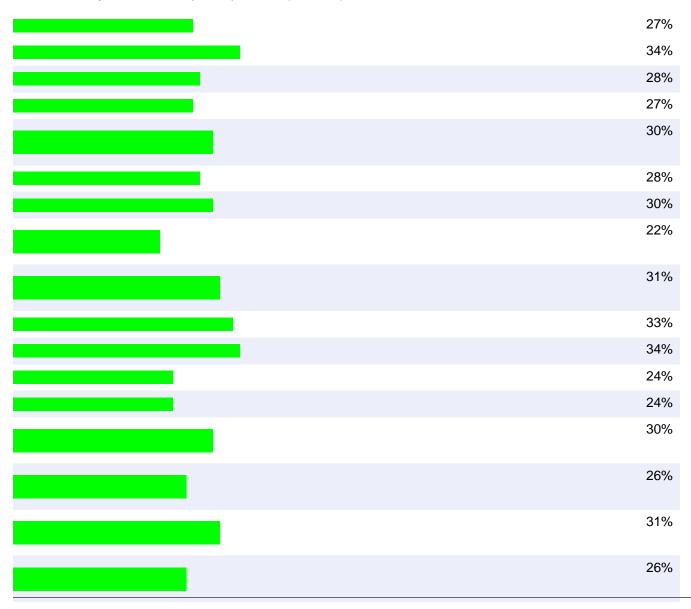
Page 111 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
11%
11%
9%
15%
10%
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18%
24%
12%
3%
12%
19%
11%
17%
25%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



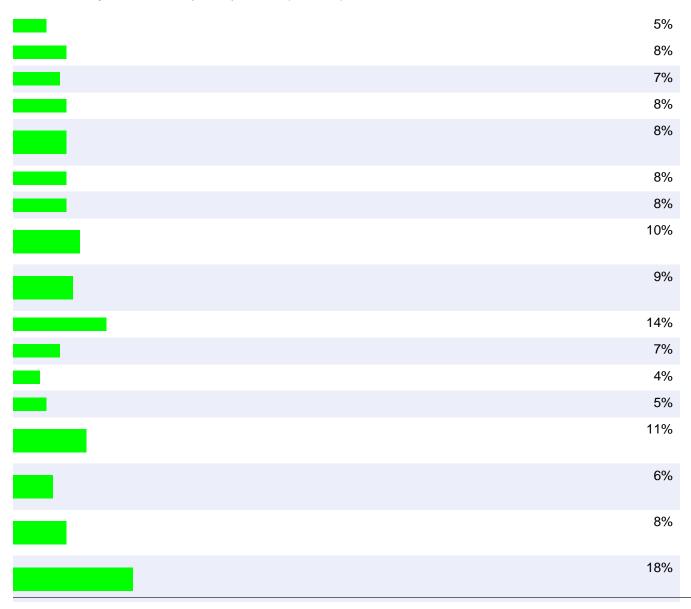
Page 113 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



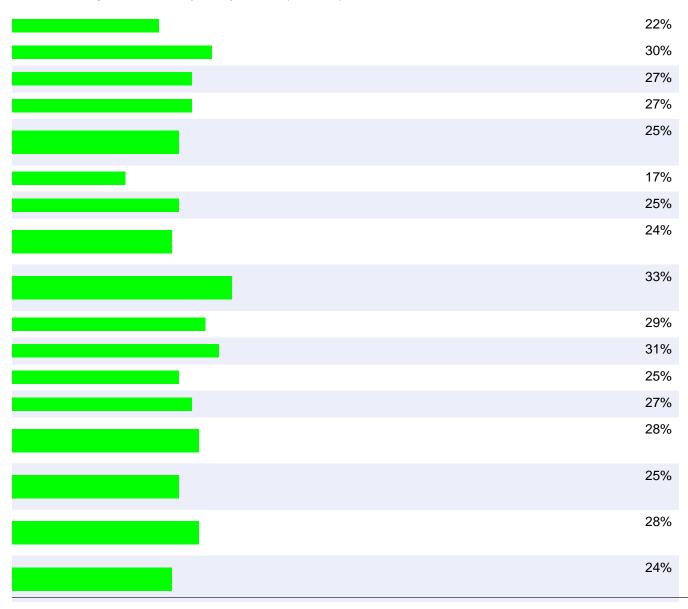
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



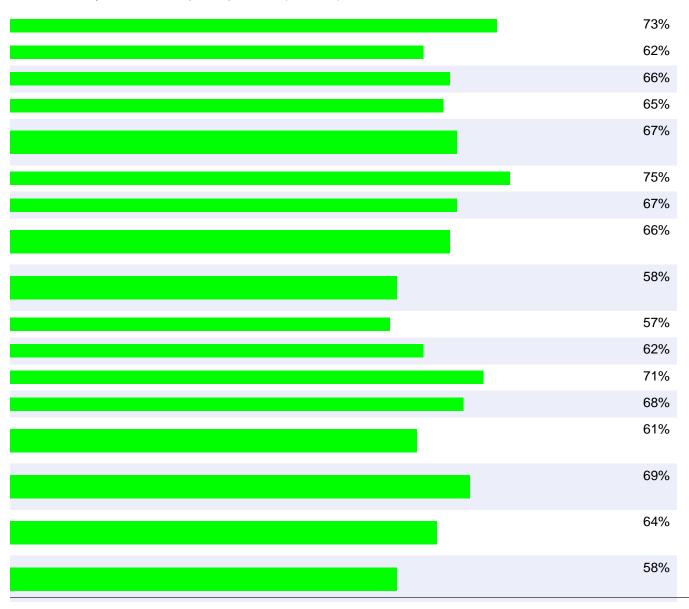
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



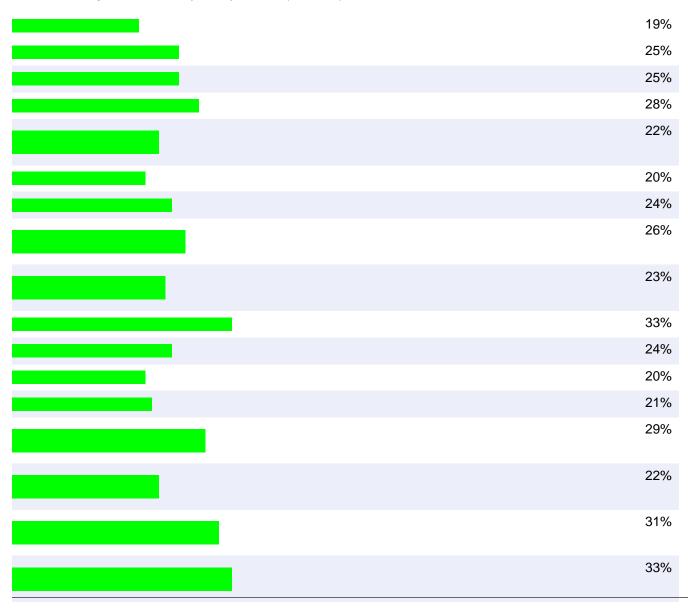
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



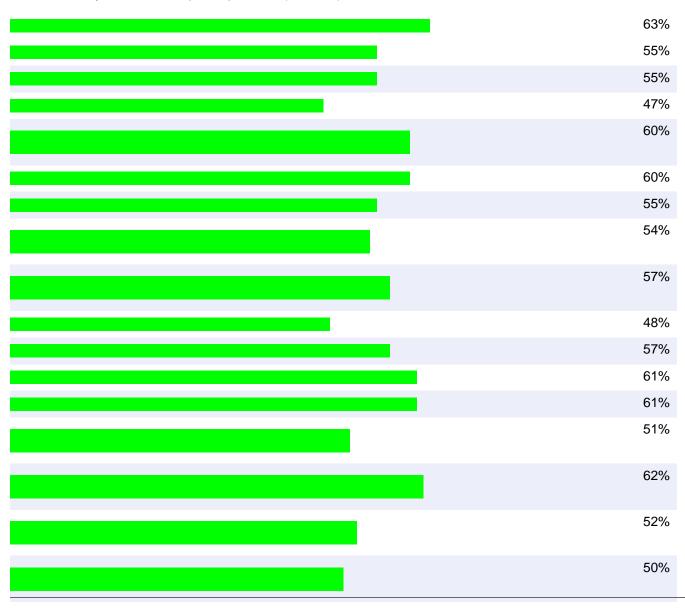
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
20%
20%
25%
18%
20%
21%
20%
20%
19%
19%
19%
18%
20%
16%
17%
17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



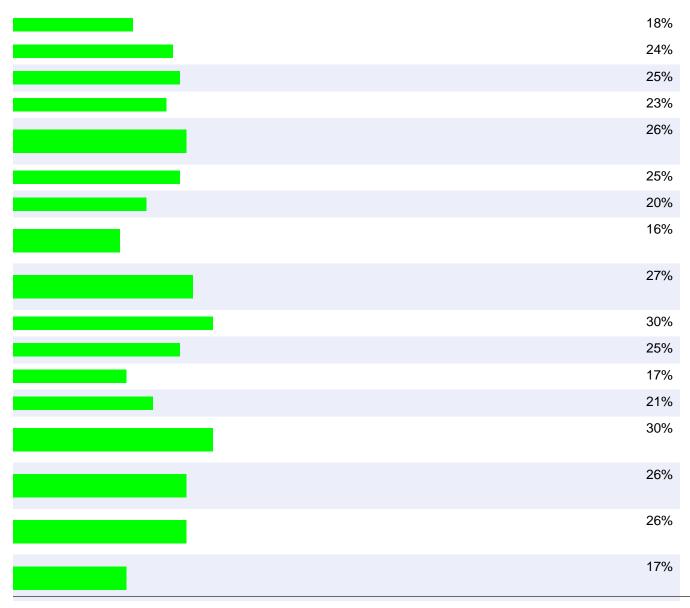
Page 120 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
13%
9%
8%
12%
13%
4%
6%
8%
14%
9%
4%
6%
17%
9%
19%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



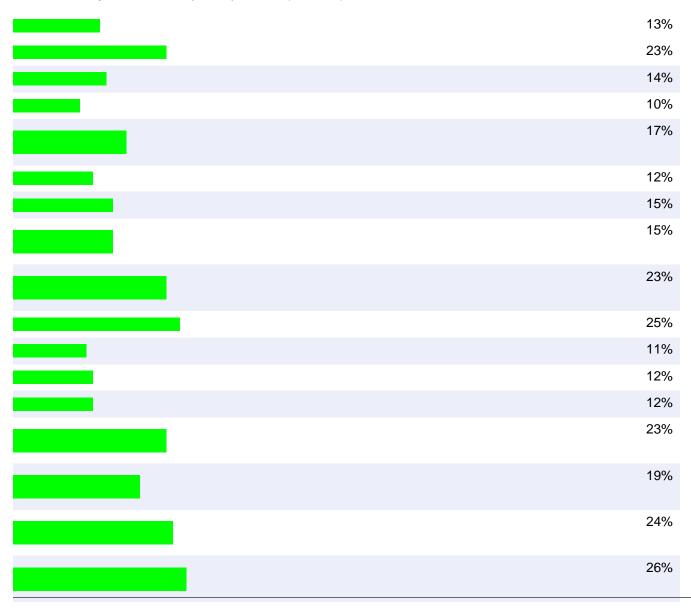
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



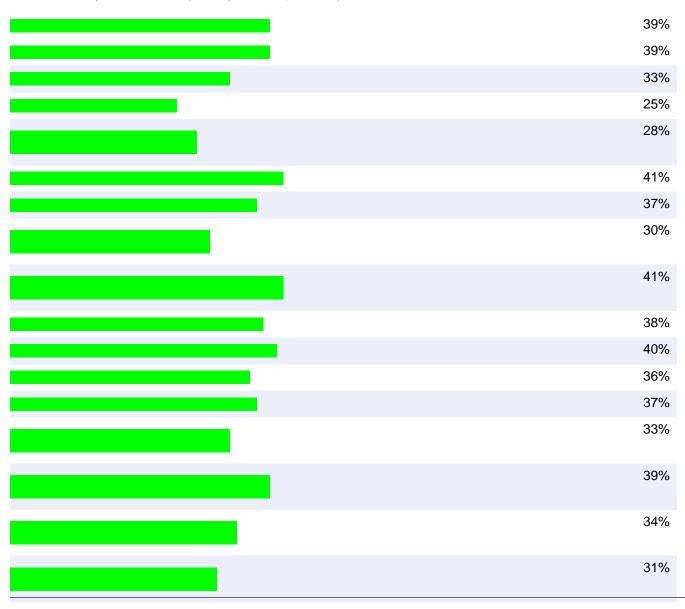
Page 123 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



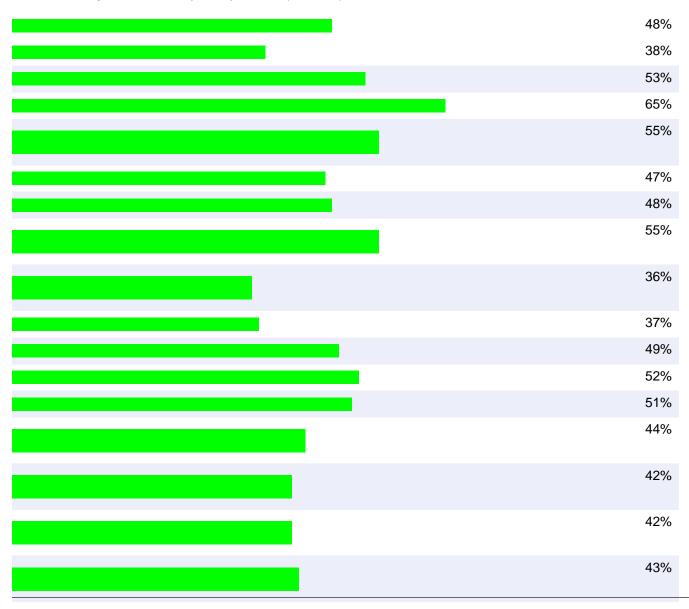
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



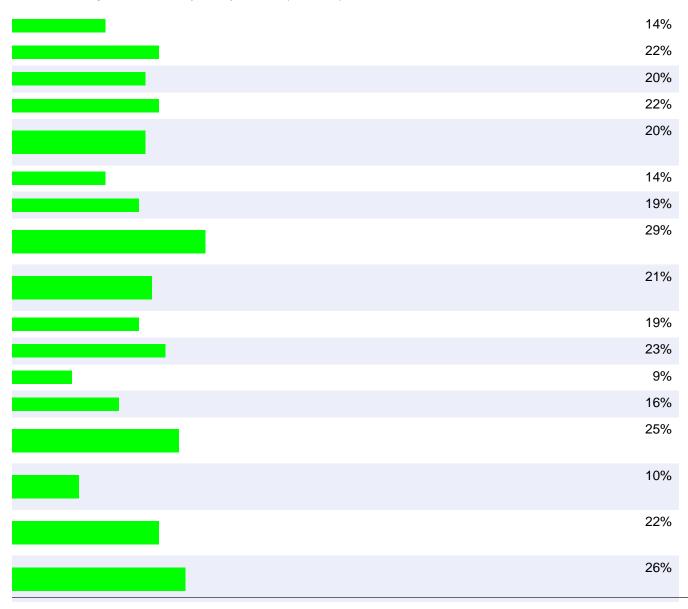
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



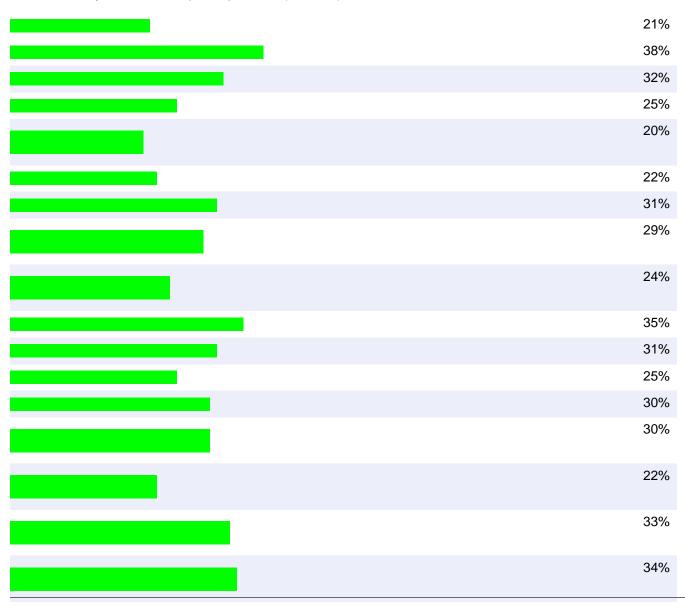
Page 128 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
16%
10%
7%
7%
6%
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13%
19%
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6%
8%
13%
7%
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14%

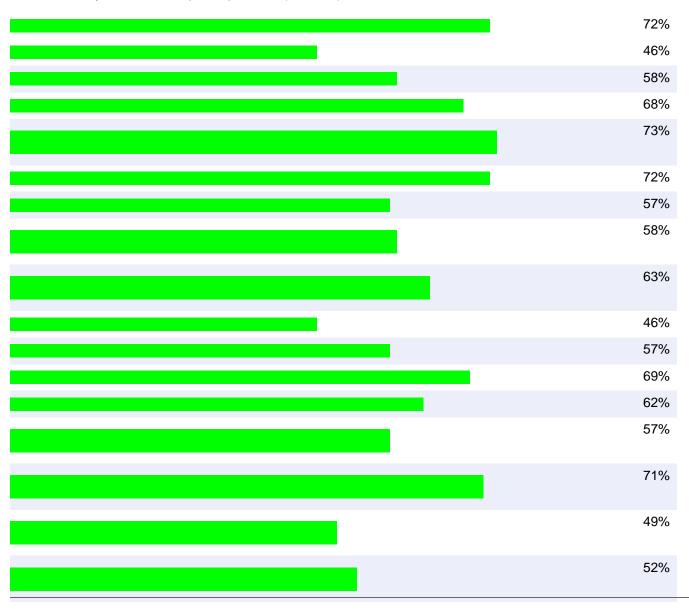
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



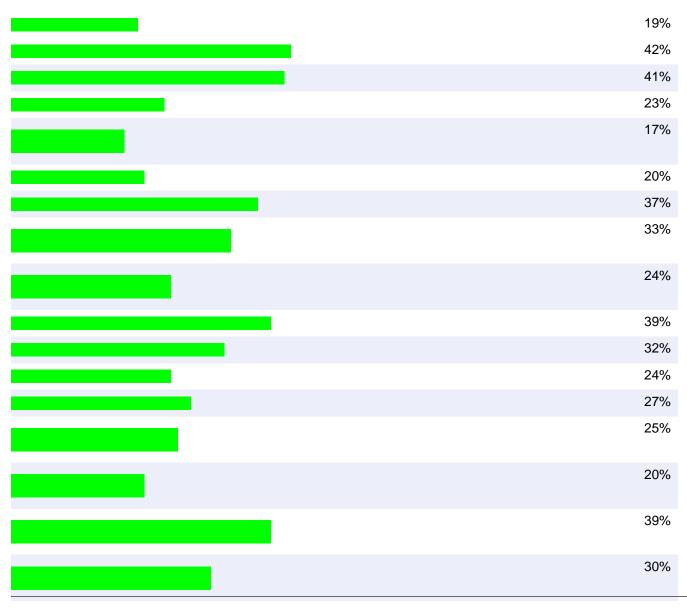
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

2%
9%
3%
3%
3%
4%
4%
7%
5%
13%
7%
3%
4%
9%
4%
9%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



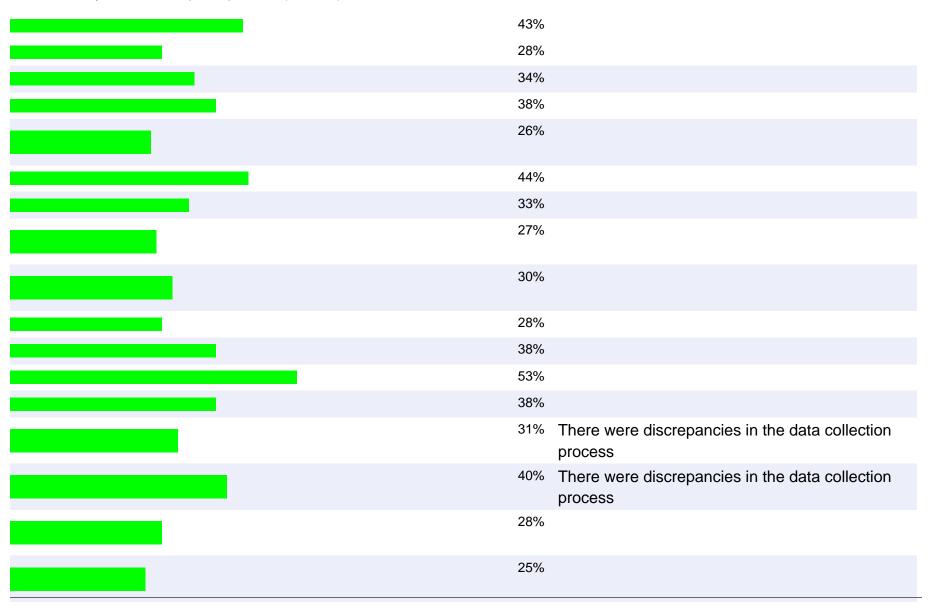
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more 300 or more 300 or more Between 100 and 299 300 or more 300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		SOUTH
330128	ELMHURST HOSPITAL CENTER	79-01 BROADWAY
330132	TLC HEALTH NETWORK	100 MEMORIAL DRIVE
330135	BON SECOURS COMMUNITY HOSPITAL	160 EAST MAIN STREET
330136	MARY IMOGENE BASSETT HOSPITAL	ONE ATWELL ROAD
330140	ST JOSEPH'S HOSPITAL HEALTH CENTER	301 PROSPECT AVENUE
330141	BROOKHAVEN MEMORIAL HOSPITAL MEDICAL CENTER	101 HOSPITAL ROAD
330144	IRA DAVENPORT MEMORIAL HOSPITAL, INC	7571 STATE ROUTE 54
330151	ST JAMES MERCY HOSPITAL	411 CANISTEO STREET
330153	ELLIS HOSPITAL	1101 NOTT STREET
330157	SAMARITAN MEDICAL CENTER	830 WASHINGTON STREET
330158	GOOD SAMARITAN HOSPITAL OF SUFFERN	255 LAFAYETTE AVENUE
330159	COMMUNITY-GENERAL HOSPITAL OF GREATER SYRACUSE	4900 BROAD ROAD
330160	STATEN ISLAND UNIVERSITY HOSPITAL	475 SEAVIEW AVENUE
330162	NORTHERN WESTCHESTER HOSPITAL	400 EAST MAIN STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ELMHU GOWA PORT	
GOWA	NDA NY
PORT	JERVIS NY
COOPI	ERSTOWN NY
SYRAC	CUSE NY
PATCH	HOGUE NY
ВАТН	NY
HORNI	ELL NY
SCHEN	NECTADY NY
WATER	RTOWN NY
SUFFE	RN NY
SYRAC	CUSE NY
STATE	N ISLAND NY
MOUN'	T KISCO NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11373	QUEENS	7183341141
14070	CATTARAUGUS	7165323377
12771	ORANGE	8458565351
13326	OTSEGO	6075473456
13203	ONONDAGA	3154485111
11772	SUFFOLK	6316547100
14810	STEUBEN	6077768500
14843	STEUBEN	6073248000
12308	SCHENECTADY	5182434196
13601	JEFFERSON	3157854121
10901	ROCKLAND	9143685000
13215	ONONDAGA	3154925011
10305	RICHMOND	7182269000
10549	WESTCHESTER	9146661200

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
5%
6%
7%
4%
10%
7%
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5%
9%
4%
7%
3%

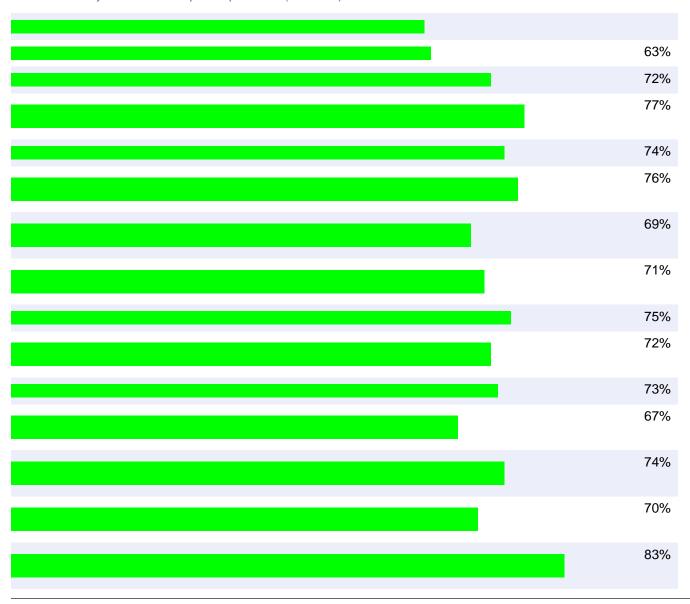
Page 140 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

25%
23%
17%
19%
20%
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22%
22%
24%
22%
23%
14%

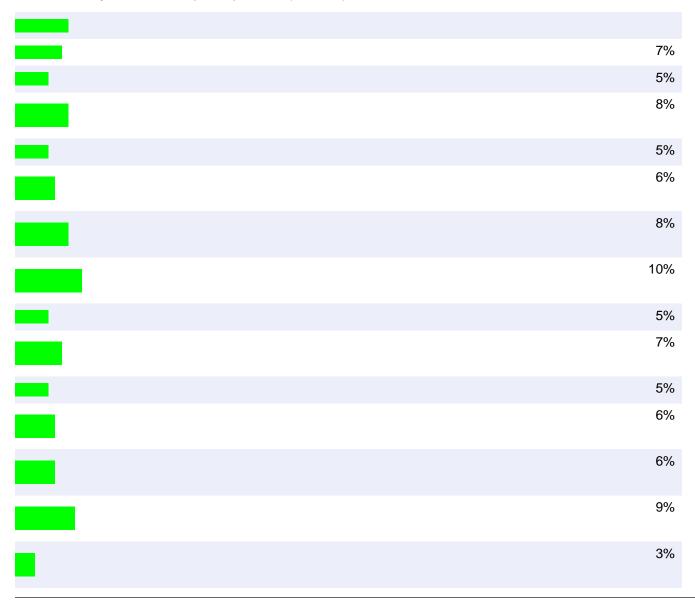
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



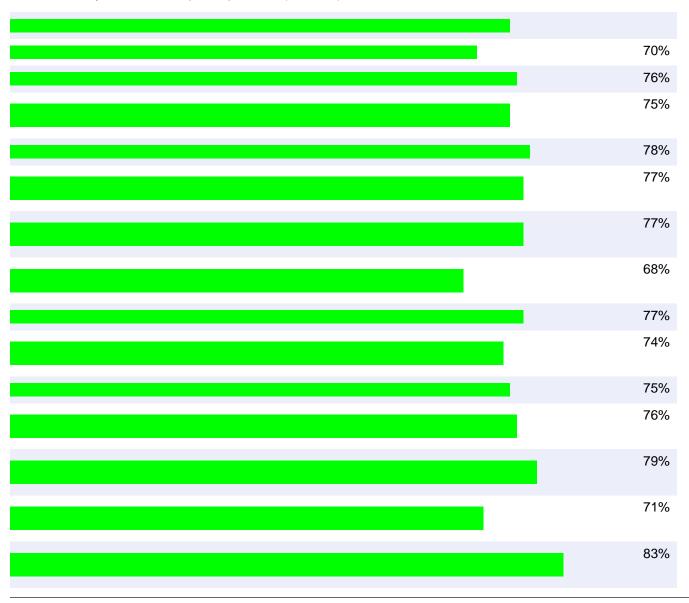
Page 143 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
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17%
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Page 144 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



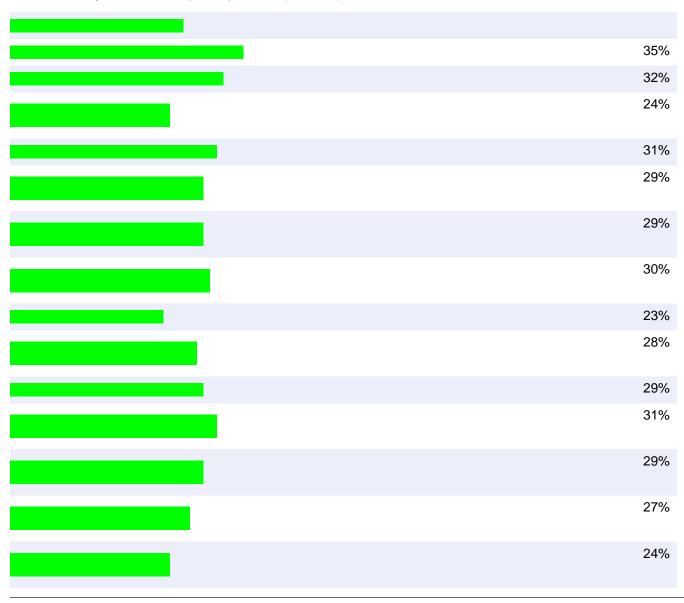
Page 145 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
11%
10%
13%
10%
21%
11%
8%
16%
12%
18%
10%
16%
8%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



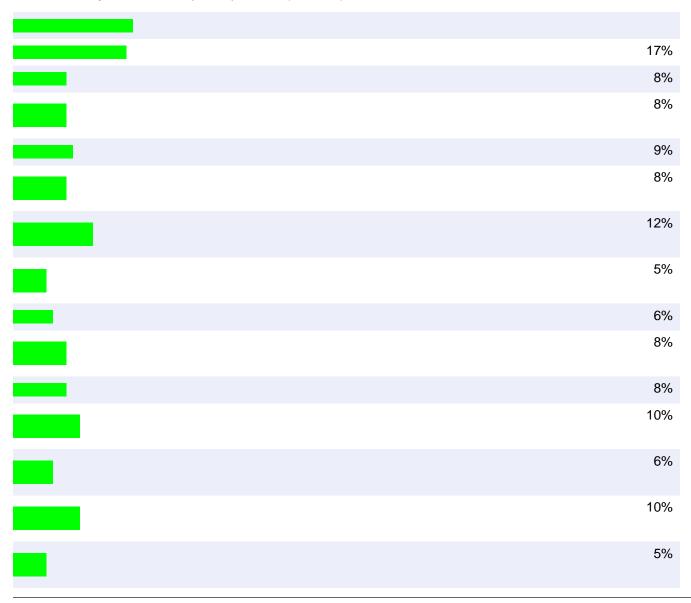
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



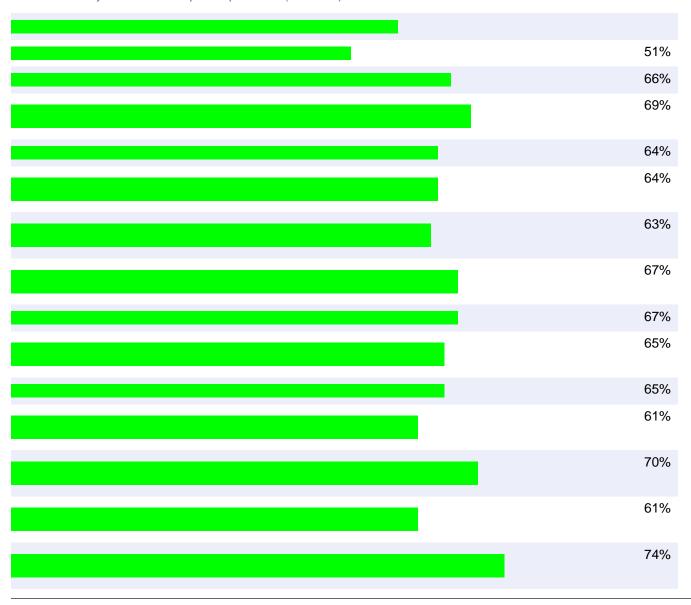
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



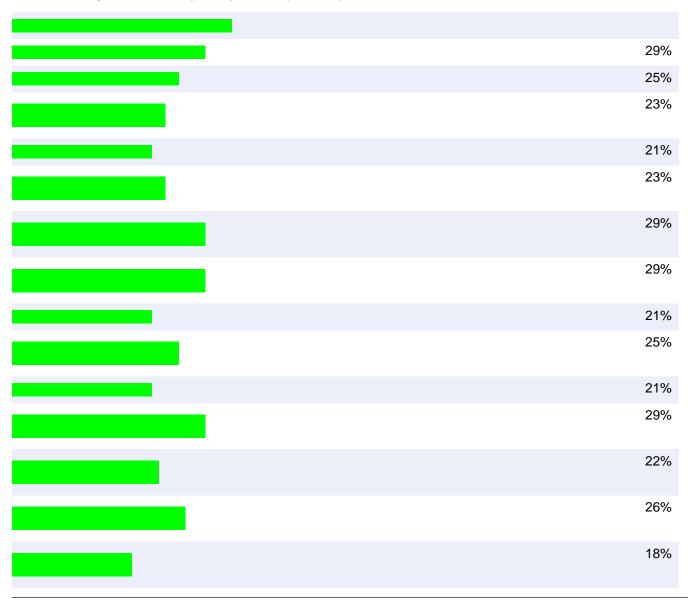
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 152 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
22%
18%
19%
18%
22%
14%
22%
21%
22%
19%
16%
19%
17%

Page 153 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

16%
10%
10%
13%
14%
18%
10%
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11%
7%
16%
10%
13%
5%

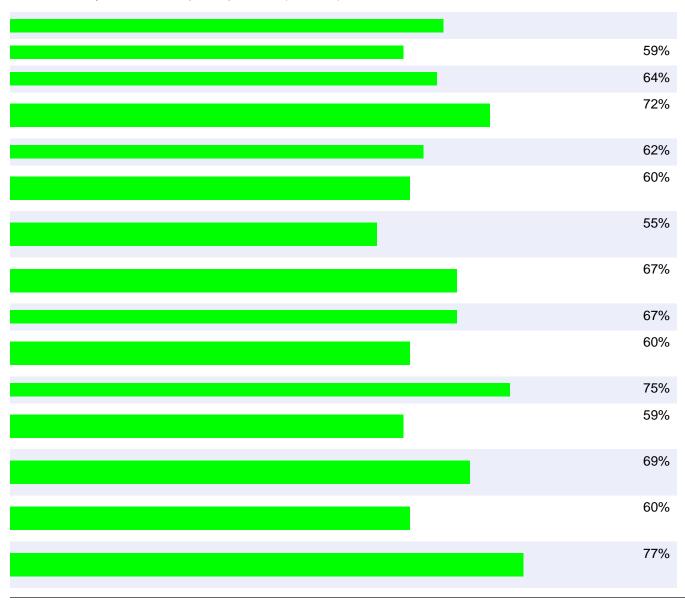
Page 155 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

25%
26%
18%
25%
26%
27%
23%
24%
29%
18%
25%
21%
27%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



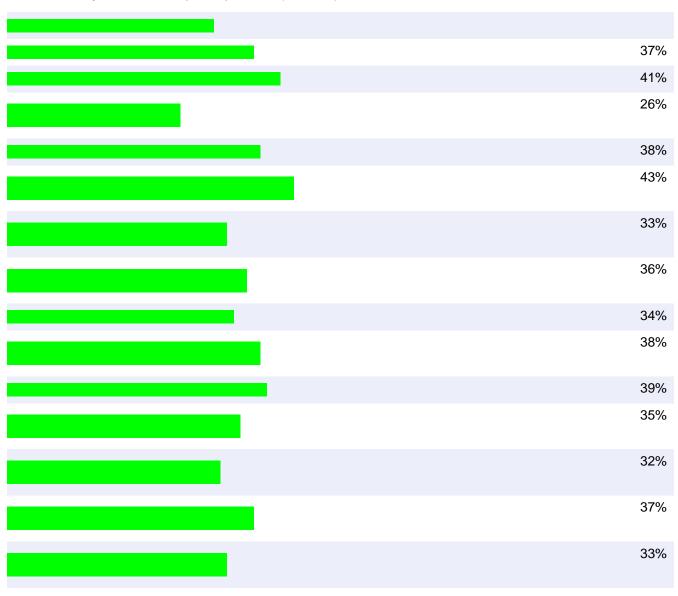
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



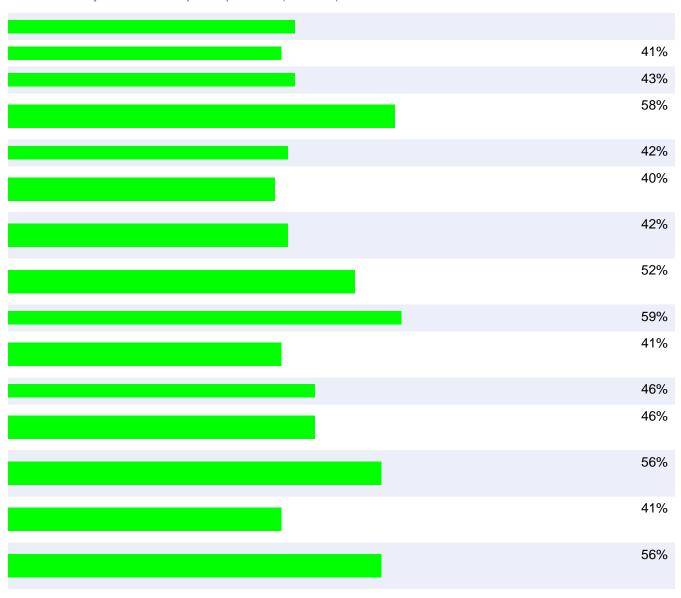
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



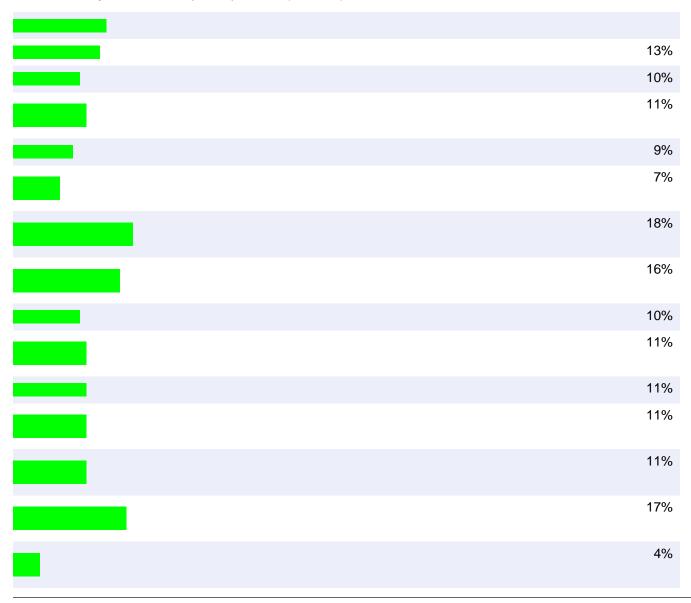
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



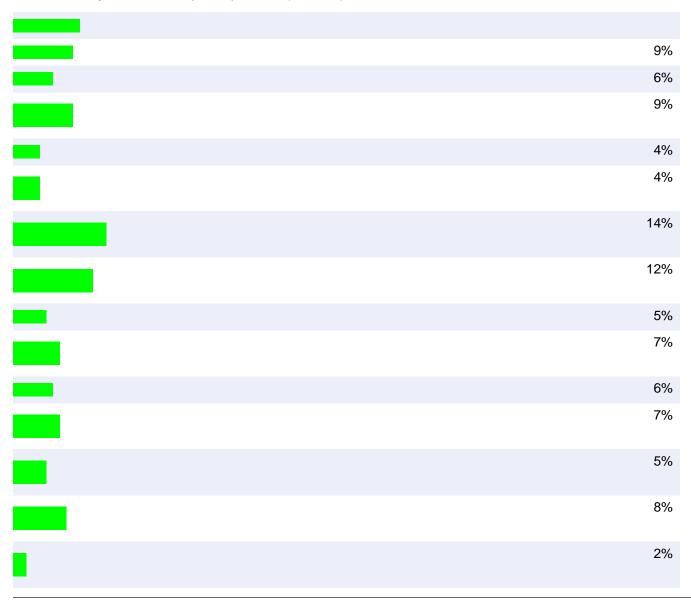
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
46%
26%
36%
38%
21%
33%
33%
There were discrepancies in the data collection process
32%
27%
38%
28%
40%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330163	EASTERN NIAGARA HOSPITAL	521 EAST AVENUE
330164	HIGHLAND HOSPITAL	1000 SOUTH AVENUE
330166	WESTFIELD MEMORIAL HOSPITAL, INC	189 EAST MAIN STREET
330167	WINTHROP-UNIVERSITY HOSPITAL	259 FIRST STREET
330169	BETH ISRAEL MEDICAL CENTER	FIRST AVENUE AT 16TH STREET
330175	CORTLAND REGIONAL MEDICAL CENTER, INC	134 HOMER AVENUE
330177	EDWARD JOHN NOBLE HOSPITAL OF GOUVERNEUR	77 WEST BARNEY STREET
330180	SAMARITAN HOSPITAL	2215 BURDETT AVENUE
330181	GLEN COVE HOSPITAL	101 ST ANDREWS LANE
330182	ST FRANCIS HOSPITAL, ROSLYN	100 PORT WASHINGTON BOULEVARD
330184	SOUND SHORE MEDICAL CENTER OF WESTSCHESTER	16 GUION PLACE
330185	JOHN T MATHER MEMORIAL HOSPITAL OF PORT JEFFERSON	75 NORTH COUNTRY ROAD
330188	MOUNT ST MARY'S HOSPITAL AND HEALTH CENTER	5300 MILITARY ROAD
330191	GLENS FALLS HOSPITAL	100 PARK STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

LOCKPORT ROCHESTER	NY NY
WESTFIELD	NY
MINEOLA	NY
NEW YORK	NY
CORTLAND	NY
GOUVERNEUR	NY
TROY	NY
GLEN COVE	NY
ROSLYN	NY
NEW ROCHELLE	NY
PORT JEFFERSON	NY
LEWISTON	NY
GLENS FALLS	NY

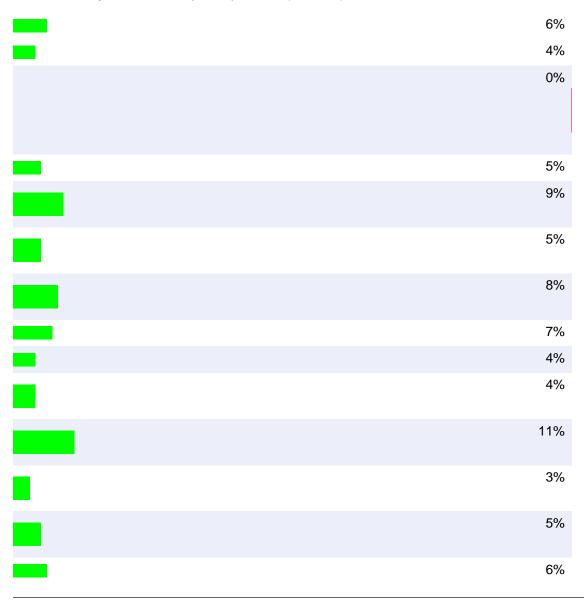
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14094	NIAGARA	7165145700
14620	MONROE	5854732200
14787	CHAUTAUQUA	7163264921
11501	NASSAU	5166630333
10003	NEW YORK	2124202000
13045	CORTLAND	6077563500
13642	SAINT LAWRENCE	3152871000
12180	RENSSELAER	5182713225
11542	NASSAU	5166747300
11576	NASSAU	5165626000
10802	WESTCHESTER	9146325000
11777	SUFFOLK	6314731320
14092	NIAGARA	7162974800
12801	WARREN	5189261000

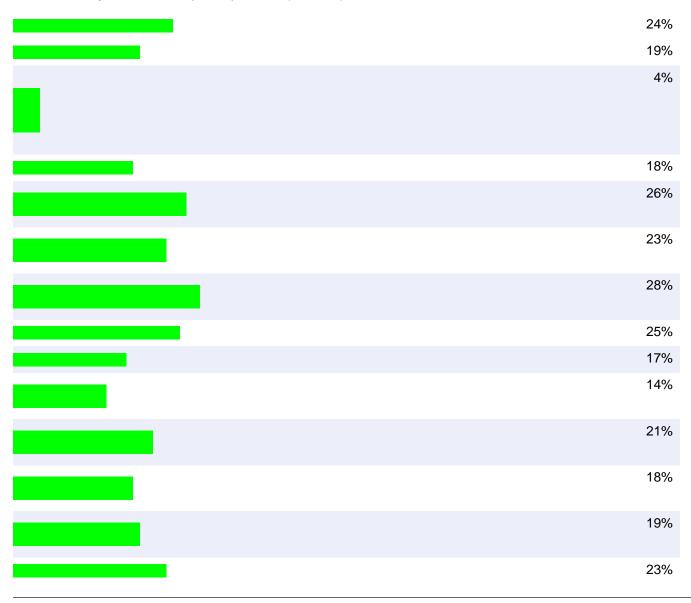
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



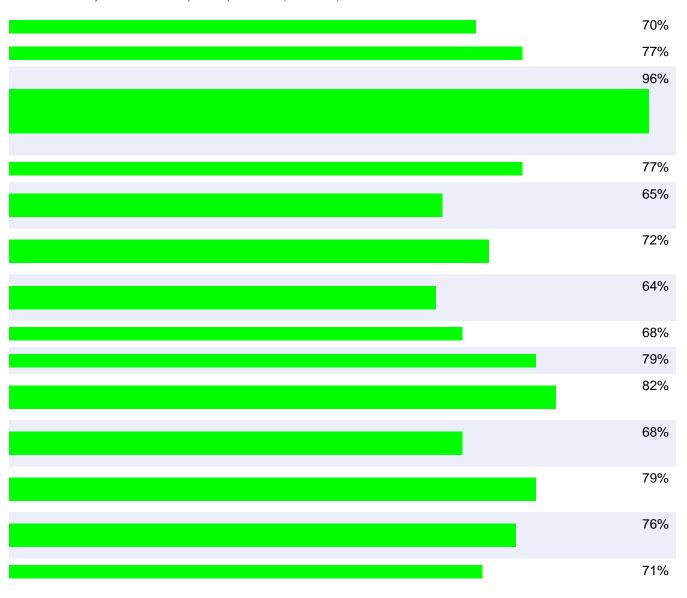
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



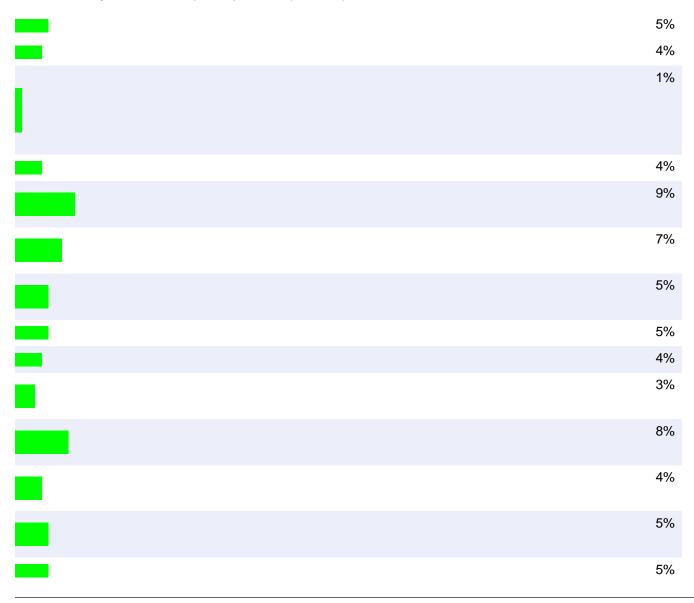
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
15%
7%
18%
22%
19%
17%
20%
17%
14%
18%
17%
19%
18%

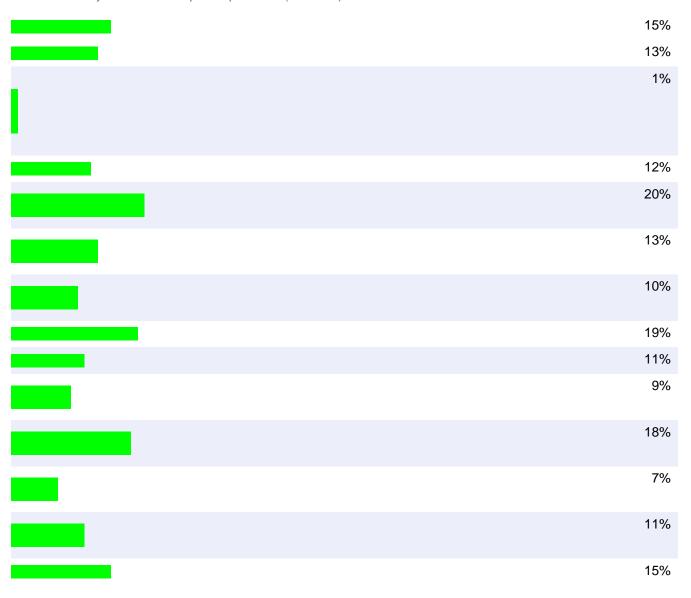
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



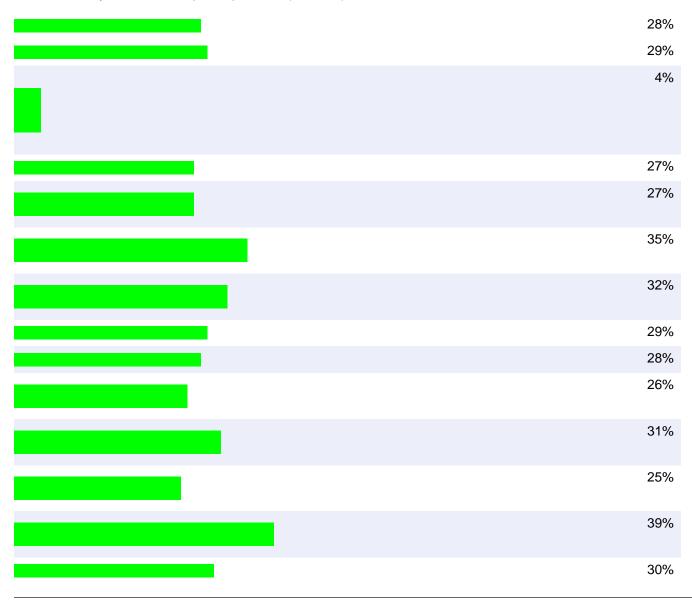
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



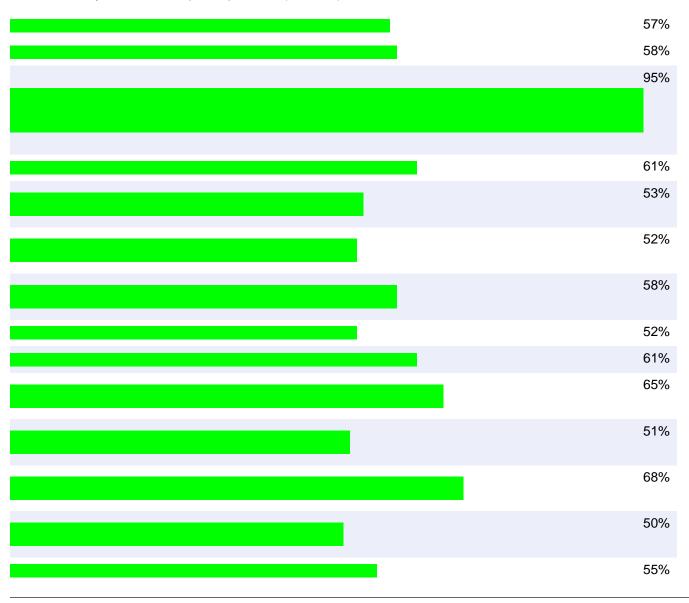
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



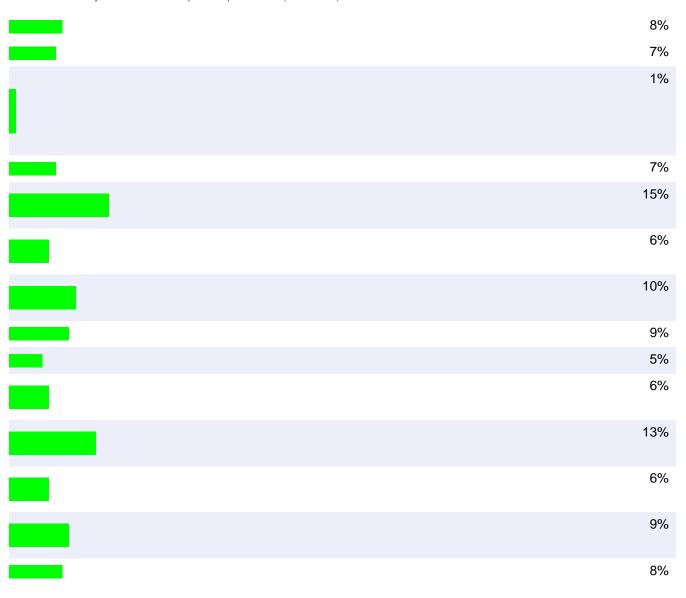
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



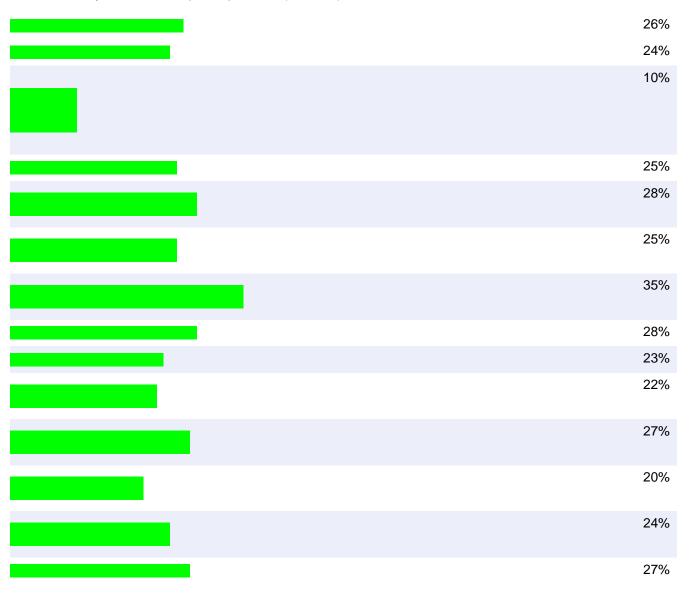
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



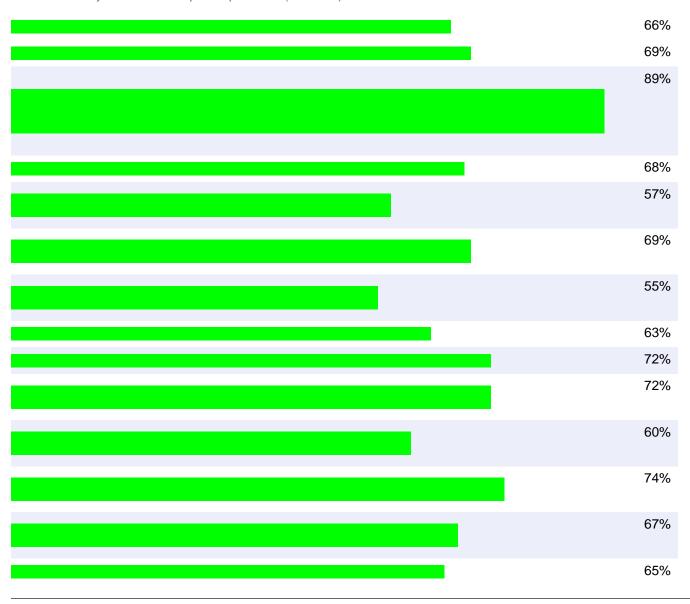
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



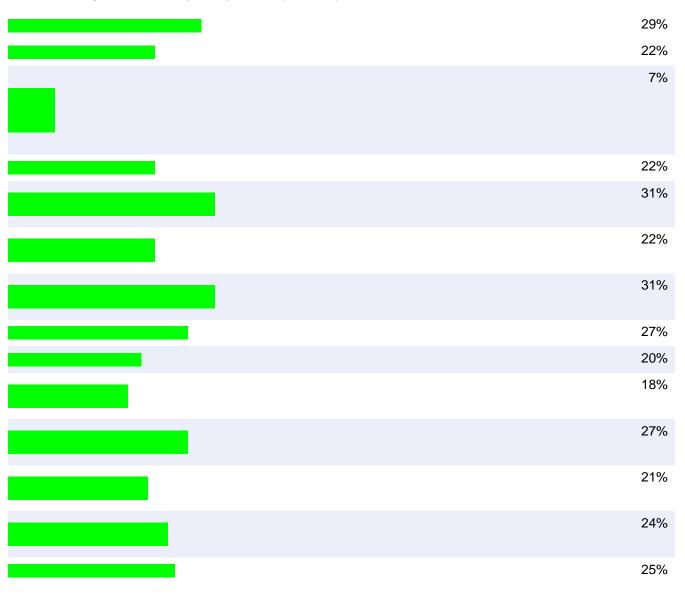
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



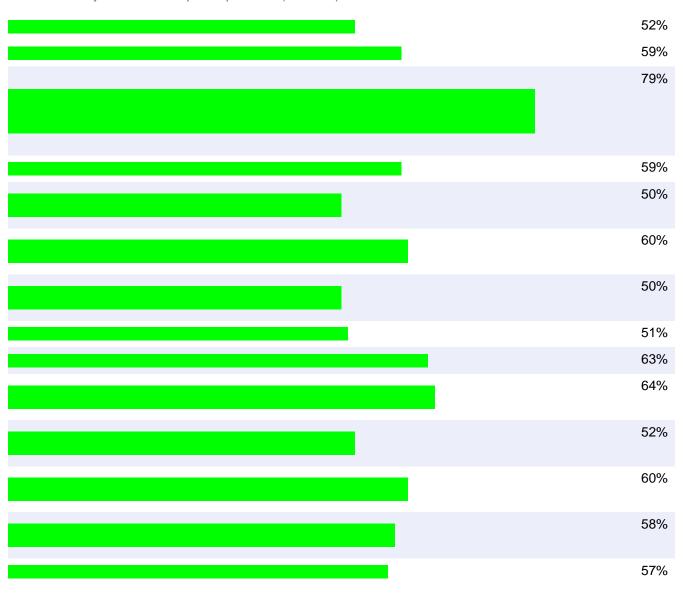
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
19%
14%
19%
19%
18%
19%
22%
17%
18%
21%
19%
18%
18%

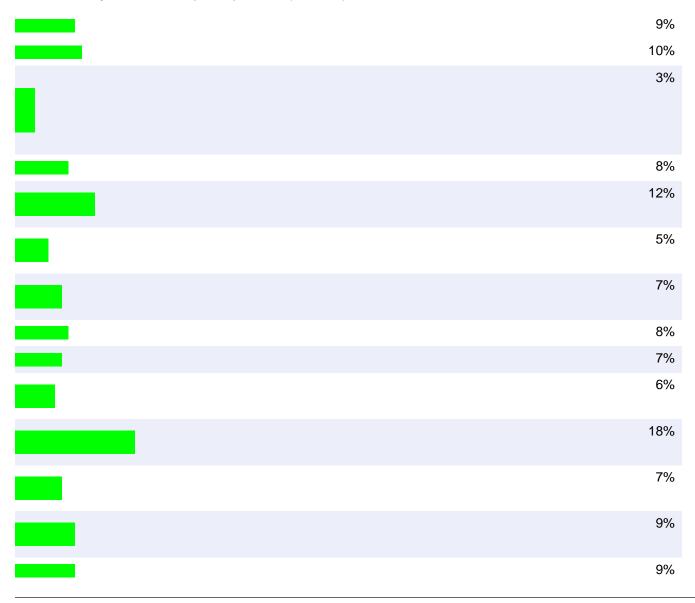
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



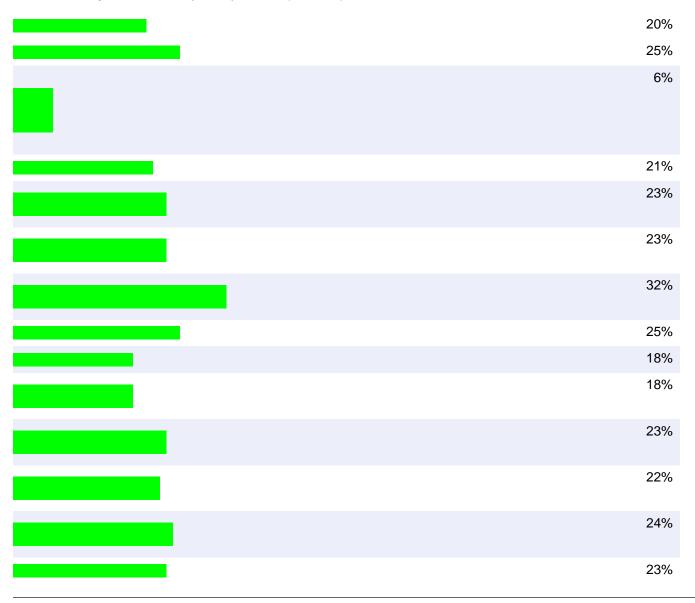
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



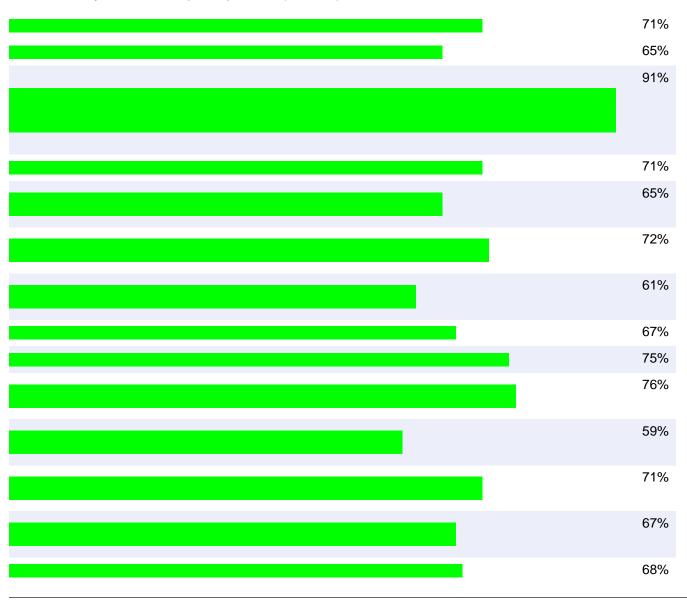
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



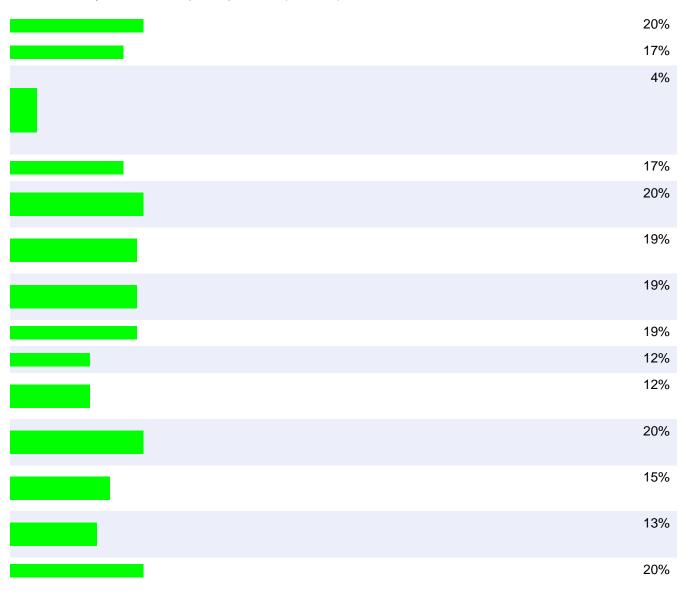
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



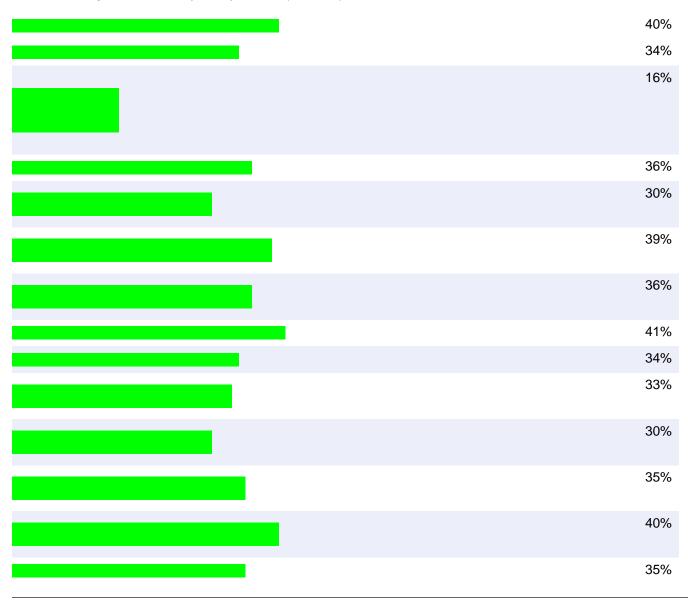
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



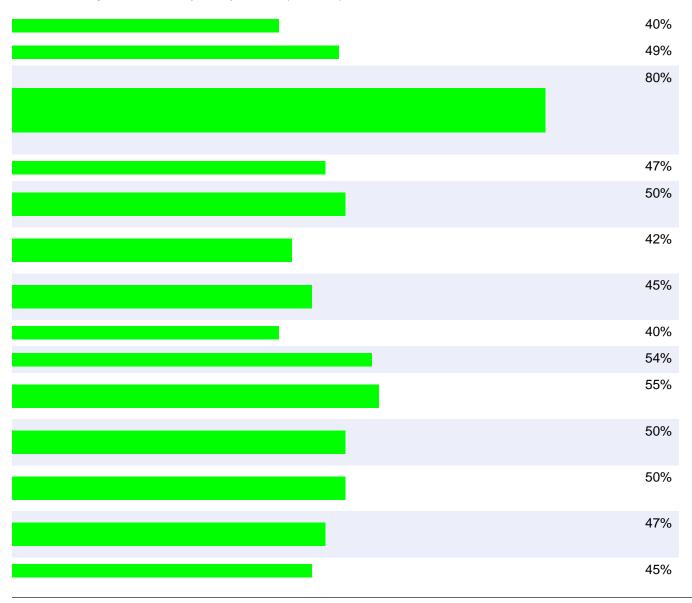
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



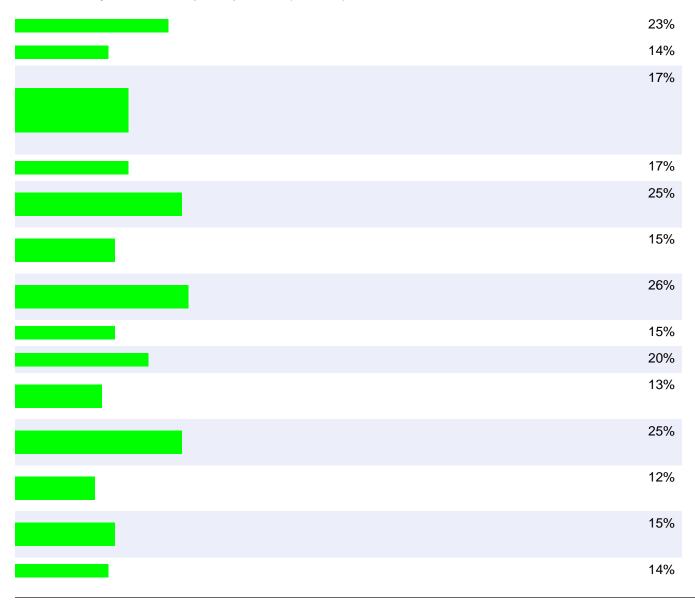
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



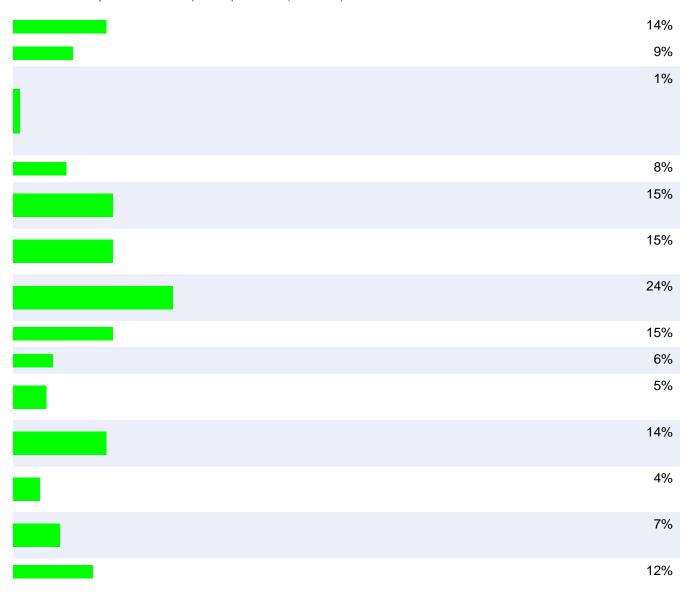
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



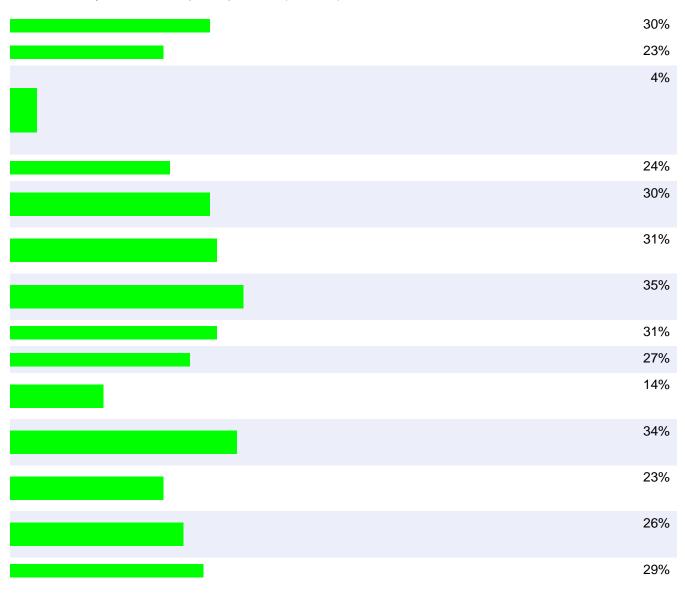
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



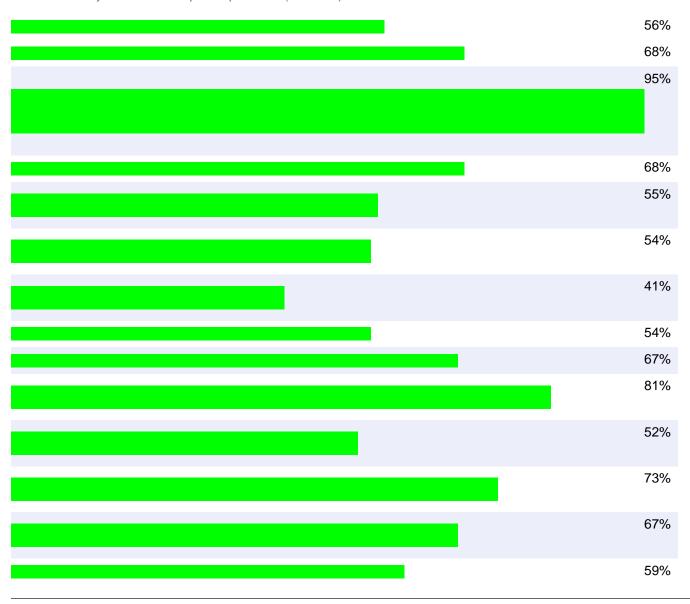
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



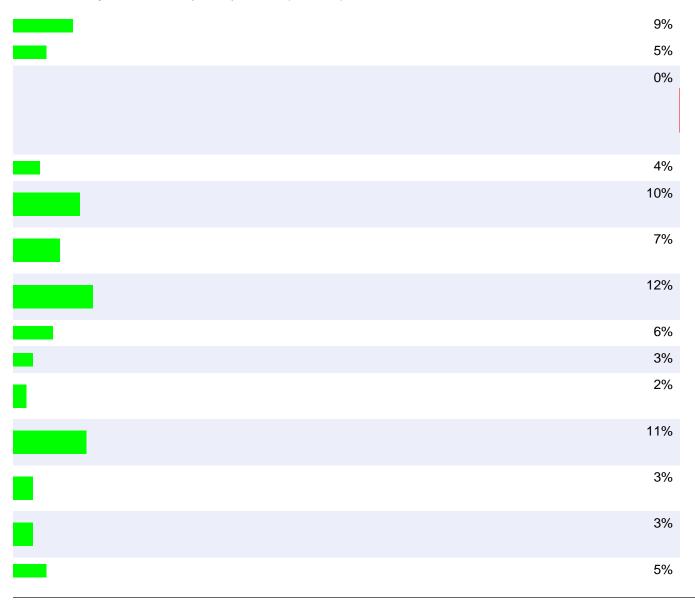
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



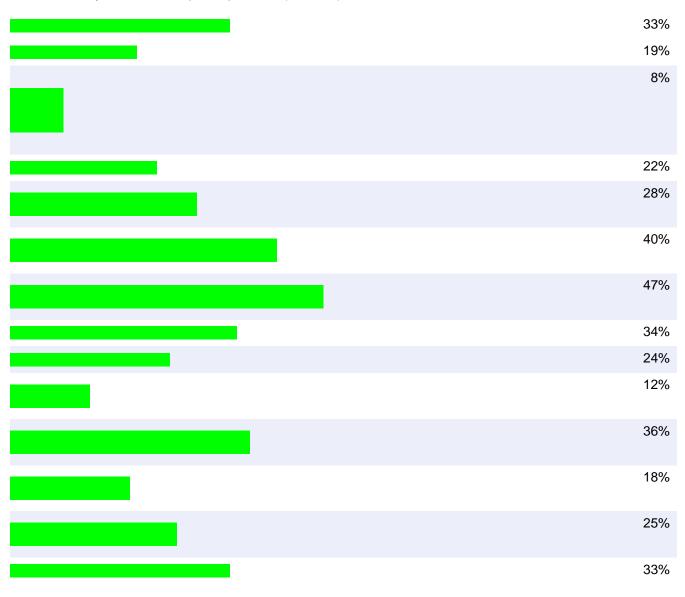
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more 300 or more Fewer than 100 300 or more 300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

33%	
40%	
55% Fewer than 100 patients completed the HCAHP survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance	3
29%	
24%	
31% There were discrepancies in the data collection process	
34%	
30%	
35%	
31%	
24%	
27%	
36%	
33%	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330193	FLUSHING HOSPITAL MEDICAL CENTER	45TH AVENUE AND PARSONS BOULEVARD
330194	MAIMONIDES MEDICAL CENTER	4802 TENTH AVENUE
330195	LONG ISLAND JEWISH MEDICAL CENTER	270 - 05 76TH AVENUE
330196	CONEY ISLAND HOSPITAL	2601 OCEAN PARKWAY
330197	CANTON-POTSDAM HOSPITAL	50 LEROY STREET
330198	SOUTH NASSAU COMMUNITIES HOSPITAL	ONE HEALTHY WAY
330199	METROPOLITAN HOSPITAL CENTER	1901 FIRST AVENUE
330201	KINGSBROOK JEWISH MEDICAL CENTER	585 SCHENECTADY AVENUE
330202	KINGS COUNTY HOSPITAL CENTER	451 CLARKSON AVENUE
330203	CROUSE HOSPITAL	736 IRVING AVENUE
330204	BELLEVUE HOSPITAL CENTER	FIRST AVENUE AT 27TH STREET
330205	ST ANTHONY COMMUNITY HOSPITAL	15 - 19 MAPLE AVENUE
330208	ST JOHN'S RIVERSIDE HOSPITAL	976 NORTH BROADWAY
330211	CLAXTON-HEPBURN MEDICAL CENTER	214 KING STREET
330213	LEWIS COUNTY GENERAL HOSPITAL	7785 NORTH STATE STREET
330214	NYU HOSPITALS CENTER	550 FIRST AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

FLUSHING	NY
BROOKLYN	NY
NEW HYDE PARK	NY
BROOKLYN	NY
POTSDAM	NY
OCEANSIDE	NY
NEW YORK	NY
BROOKLYN	NY
BROOKLYN	NY
SYRACUSE	NY
NEW YORK	NY
WARWICK	NY
YONKERS	NY
OGDENSBURG	NY
LOWVILLE	NY
NEW YORK	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11355	QUEENS	7186705000
11219	KINGS	7182836000
11040	NASSAU	7184707000
11235	KINGS	7186163000
13676	SAINT LAWRENCE	3152653300
11572	NASSAU	5166323000
10029	NEW YORK	2124237554
11203	KINGS	7186045789
11203	KINGS	7182453901
13210	ONONDAGA	3154707449
10016	NEW YORK	2125614132
10990	ORANGE	8459862276
10701	WESTCHESTER	9149644444
13669	SAINT LAWRENCE	3153933600
13367	LEWIS	3153765200
10016	NEW YORK	2122637300

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
14%
10%
12%
6%
6%
15%
12%
16%
6%
14%
4%
8%
3%
6%
7%

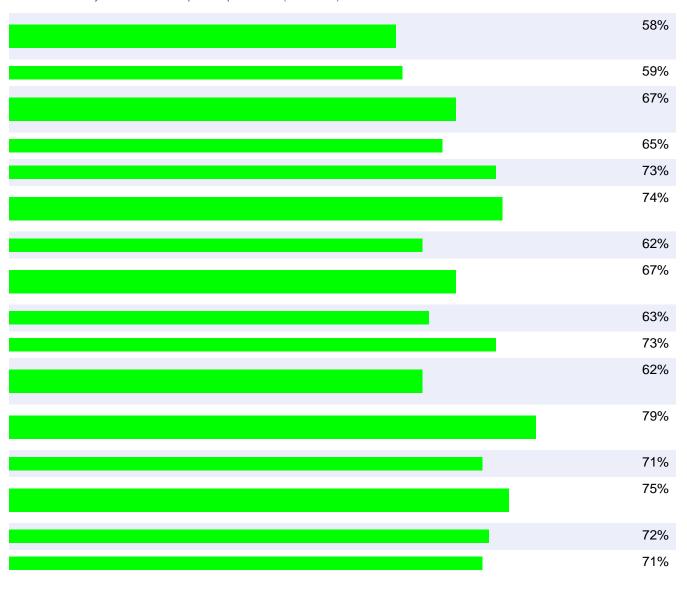
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

27%
27%
23%
23%
21%
20%
23%
21%
21%
21%
24%
17%
21%
22%
22%
22%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
9%
10%
10%
4%
4%
8%
8%
8%
7%
7%
5%
6%
3%
3%
6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
21%
22%
19%
14%
17%
20%
19%
18%
20%
20%
16%
16%
12%
13%
19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
26%
21%
20%
9%
12%
21%
32%
30%
15%
23%
12%
18%
8%
9%
16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



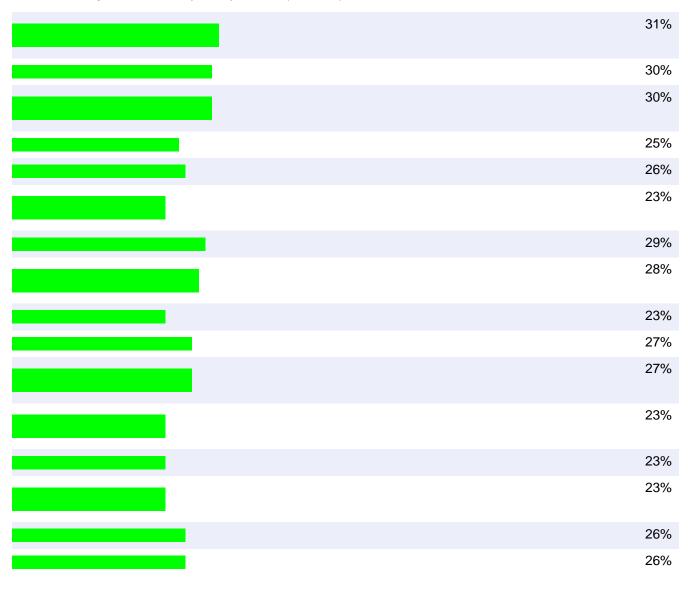
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13%
15%
13%
16%
7%
8%
14%
18%
17%
8%
17%
5%
10%
7%
5%
9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
20%
19%
19%
16%
17%
18%
17%
20%
18%
19%
19%
19%
20%
18%
19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
19%
14%
14%
7%
10%
15%
15%
11%
12%
21%
13%
5%
7%
6%
11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



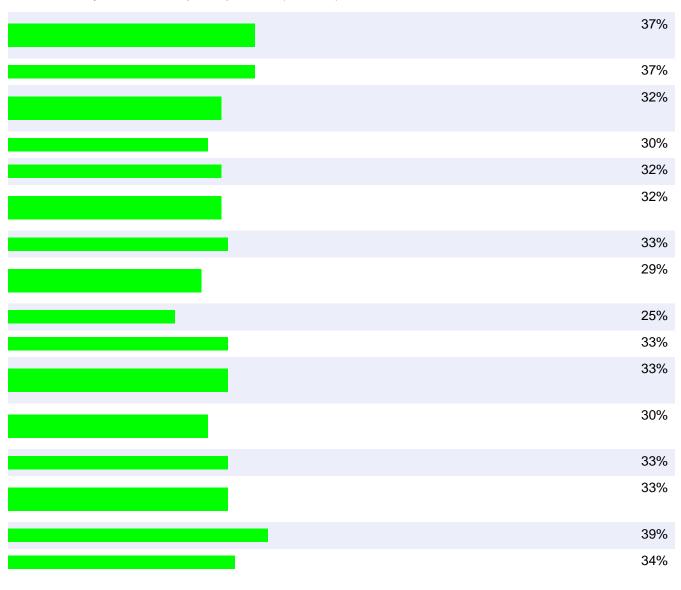
Page 225 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
25%
23%
21%
16%
17%
18%
22%
19%
18%
26%
14%
19%
12%
9%
21%

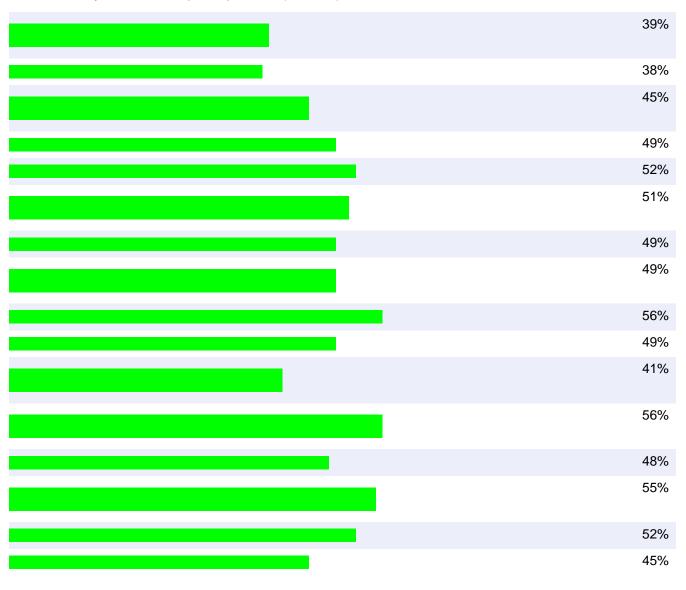
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
17%
15%
17%
11%
8%
12%
16%
15%
8%
14%
9%
12%
5%
10%
11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11%
9%
7%
12%
6%
5%
8%
9%
8%
4%
10%
6%
6%
3%
5%
5%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
300 or more

Page 237 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
15%
27%
20%
33%
27%
22%
11%
25%
29%
18%
29%
26%
30%
39%
39%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330215	ROME MEMORIAL HOSPITAL, INC	1500 NORTH JAMES STREET
330218	OSWEGO HOSPITAL	110 WEST SIXTH STREET
330219	ERIE COUNTY MEDICAL CENTER	462 GRIDER STREET
330221	WYCKOFF HEIGHTS MEDICAL CENTER	374 STOCKHOLM STREET
330222	SARATOGA HOSPITAL	211 CHURCH STREET
330223	MASSENA MEMORIAL HOSPITAL	1 HOSPITAL DRIVE
330224	BENEDICTINE HOSPITAL	105 MARY'S AVENUE
330225	LONG BEACH MEDICAL CENTER	455 EAST BAY DRIVE
330226	UNITY HOSPITAL OF ROCHESTER	1555 LONG POND ROAD
330229	BROOKS MEMORIAL HOSPITAL	529 CENTRAL AVENUE
330231	QUEENS HOSPITAL CENTER	82-68 164TH STREET
330232	SETON HEALTH SYSTEM-ST MARY'S CAMPUS	1300 MASSACHUSETTS AVENUE
330233	BROOKDALE HOSPITAL MEDICAL CENTER	LINDEN BOULEVARD AT BROOKDALE PLAZA
330234	WESTCHESTER MEDICAL CENTER	100 WOODS RD
330235	AUBURN MEMORIAL HOSPITAL	17 LANSING STREET
330236	NEW YORK METHODIST HOSPITAL	506 SIXTH STREET
330238	NICHOLAS H NOYES MEMORIAL HOSPITAL	111 CLARA BARTON STREET
330239	WOMAN'S CHRISTIAN ASSOCIATION	207 FOOTE AVENUE

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

ROME	NY
OSWEGO	NY
BUFFALO	NY
BROOKLYN	NY
SARATOGA SPRINGS	NY
MASSENA	NY
KINGSTON	NY
LONG BEACH	NY
ROCHESTER	NY
DUNKIRK	NY
JAMAICA	NY
TROY	NY
BROOKLYN	NY
VALHALLA	NY
AUBURN	NY
BROOKLYN	NY
DANSVILLE	NY
JAMESTOWN	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

13440	ONEIDA	3153387000
13126	OSWEGO	3153495511
14215	ERIE	7168983936
11237	KINGS	7189637272
12866	SARATOGA	5185873222
13662	SAINT LAWRENCE	3157641711
12401	ULSTER	8453382500
11561	NASSAU	5168971000
14626	MONROE	5857237000
14048	CHAUTAUQUA	7163661111
11432	QUEENS	7188833000
12180	RENSSELAER	5182725000
11212	KINGS	7182405966
10595	WESTCHESTER	9142857017
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14437	LIVINGSTON	5853356001
14701	CHAUTAUQUA	7164870141

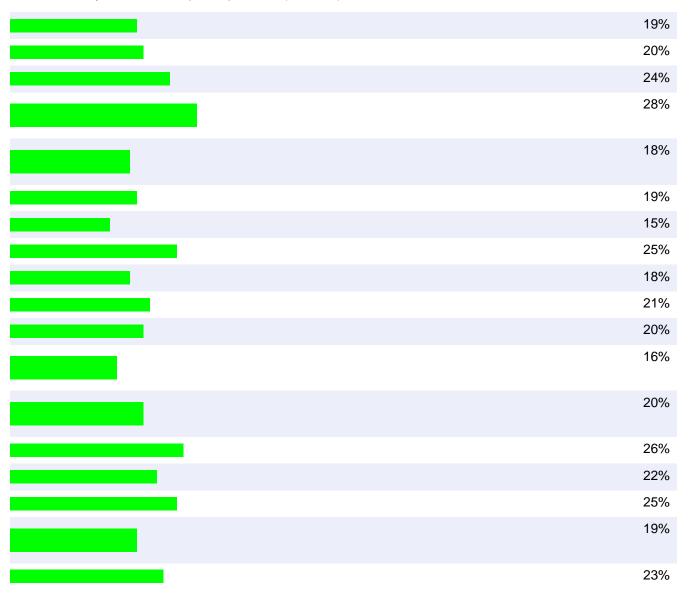
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
5%
7%
18%
3%
4%
6%
11%
6%
6%
13%
3%
16%
11%
4%
11%
3%
7%

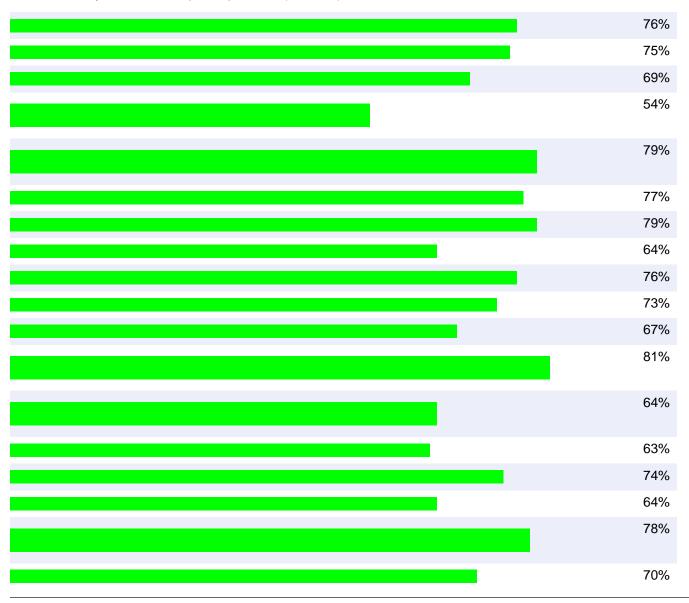
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



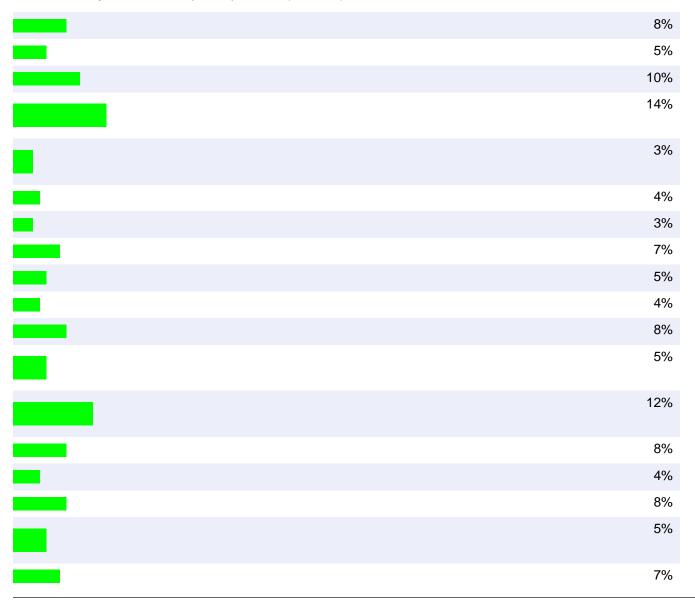
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
17%
19%
22%
17%
16%
17%
22%
18%
16%
16%
14%
20%
23%
18%
19%
16%
19%

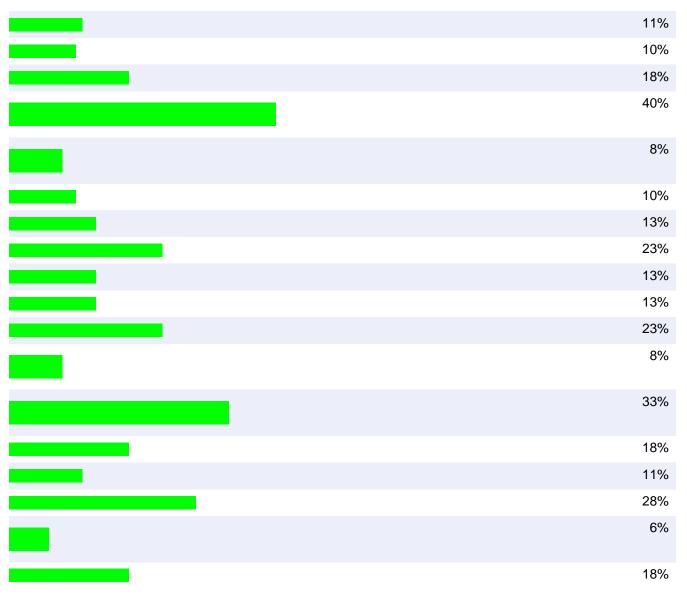
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



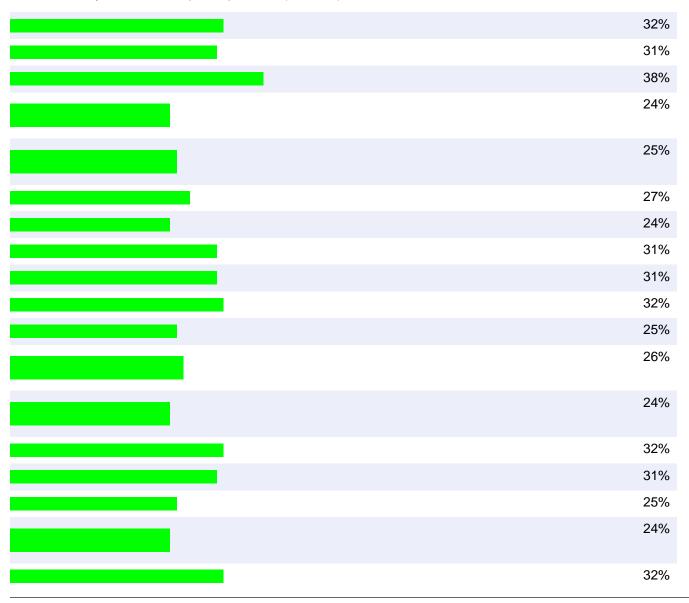
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



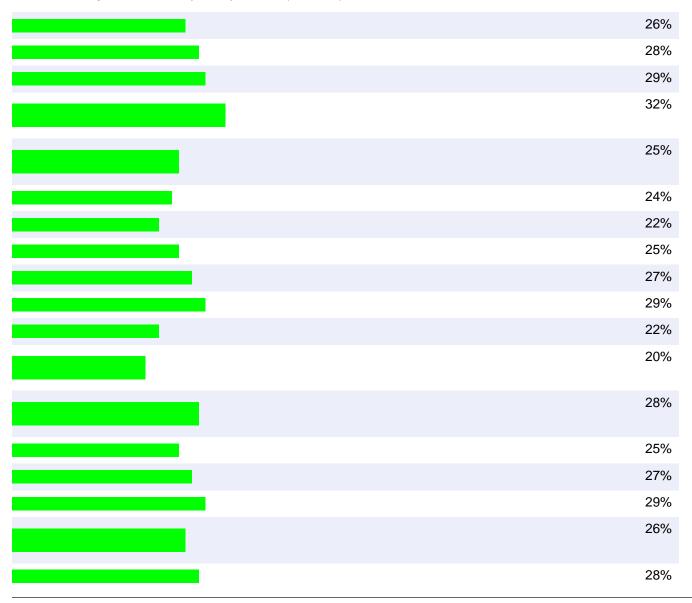
Page 250 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
8%
10%
21%
4%
7%
5%
13%
7%
8%
18%
8%
19%
13%
7%
16%
5%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



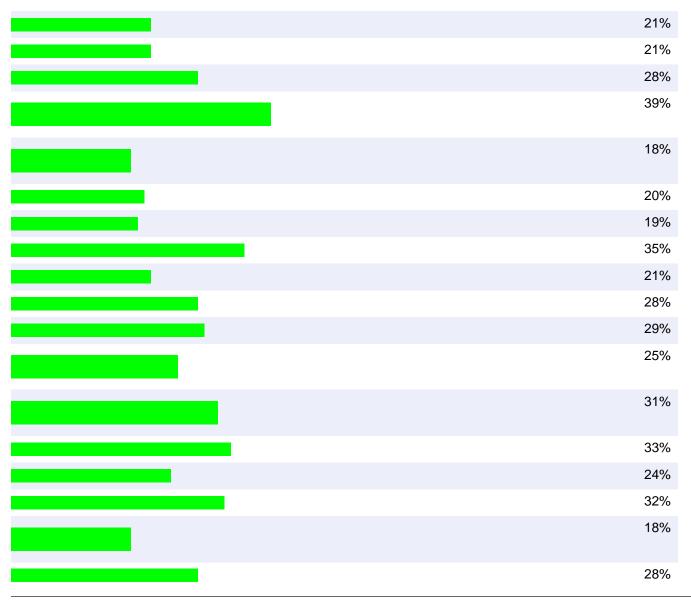
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

19%
18%
19%
22%
19%
21%
18%
15%
22%
19%
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17%
20%
20%
19%
21%
21%

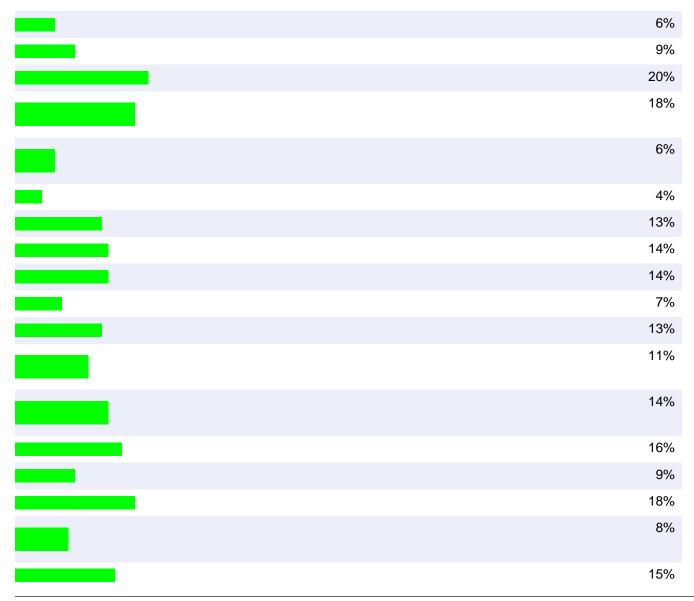
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



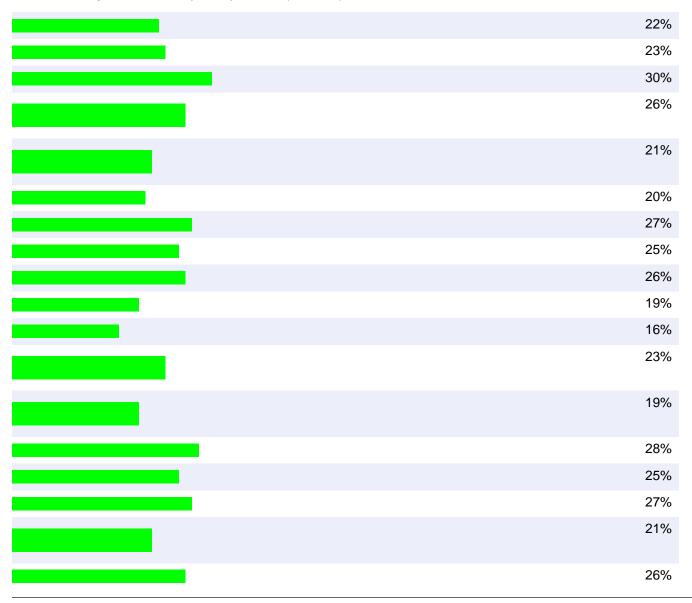
Page 256 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



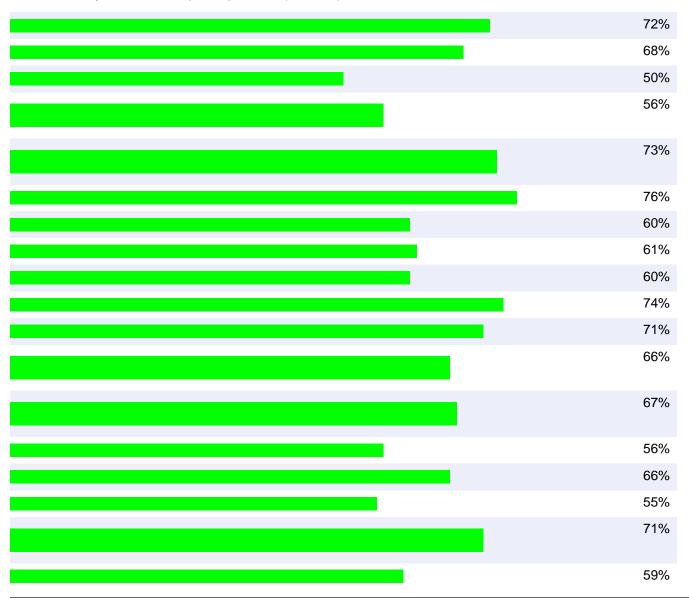
Page 257 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



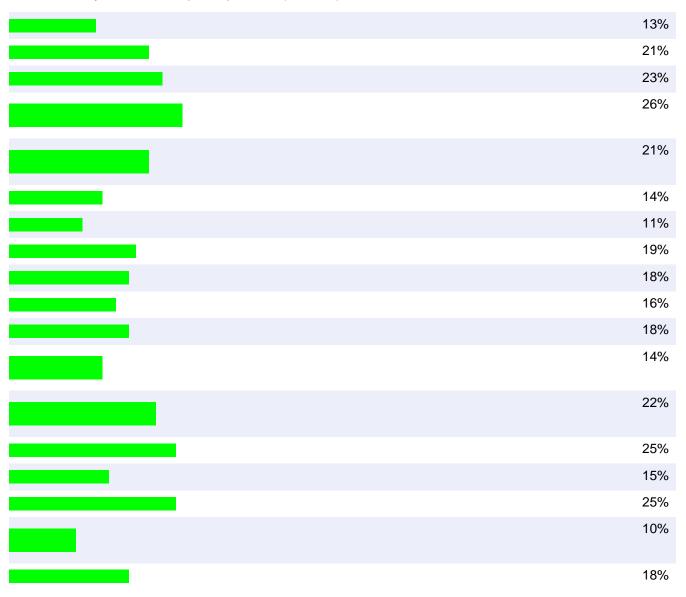
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



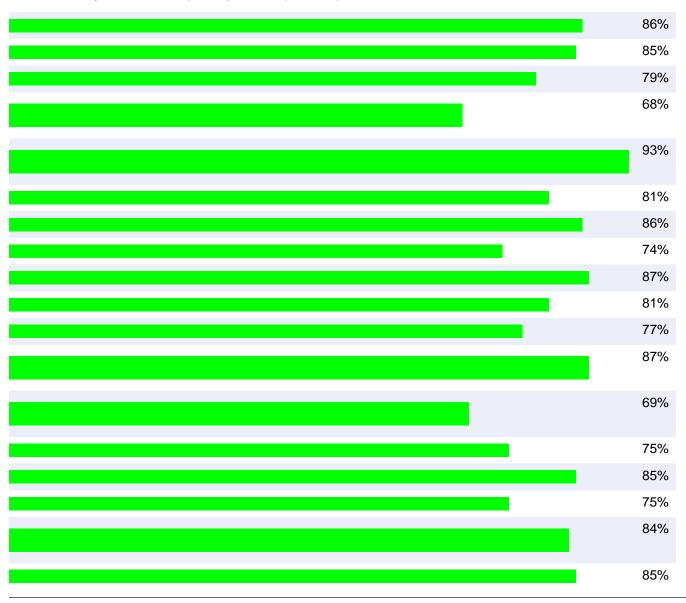
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

4.007
10%
15%
13%
24%
7%
11%
8%
23%
10%
10%
12%
7%
23%
16%
12%
17%
8%
13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



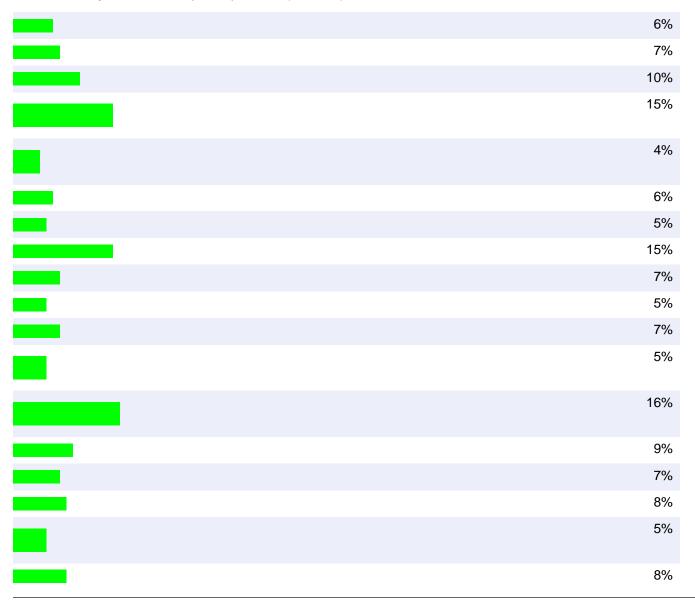
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



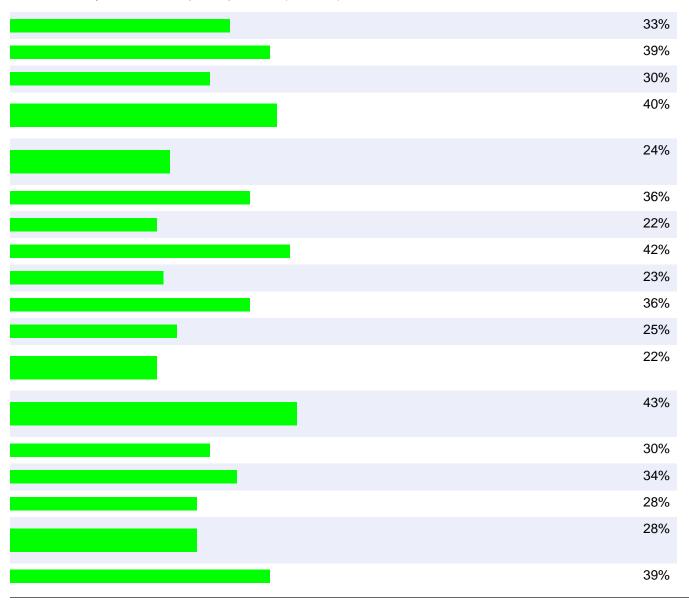
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



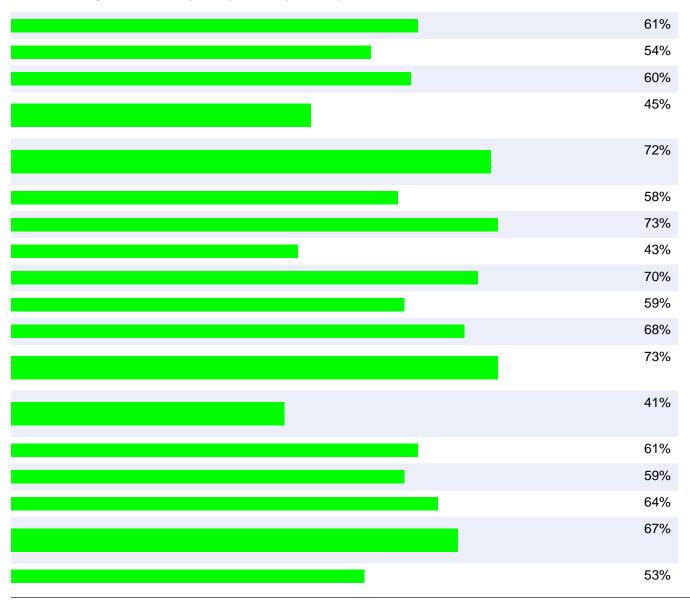
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more		
300 or more		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

28%
32%
30%
12%
39%
26%
32%
14%
37%
34%
25%
37%
17%
25%
33%
27%
40%
32%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330240	HARLEM HOSPITAL CENTER	506 LENOX AVENUE
330241	UNIVERSITY HOSPITAL S U N Y HEALTH SCIENCE CENTER	750 EAST ADAMS STREET
330245	ST ELIZABETH MEDICAL CENTER	2209 GENESEE STREET
330246	ST CHARLES HOSPITAL	200 BELLE TERRE ROAD
330249	COMMUNITY MEMORIAL HOSPITAL, INC	150 BROAD STREET
330250	CHAMPLAIN VALLEY PHYSICIANS HOSPITAL MEDICAL CTR	75 BEEKMAN STREET
330259	MERCY MEDICAL CENTER	1000 NORTH VILLAGE AVENUE
330261	PHELPS MEMORIAL HOSPITAL ASSN	701 NORTH BROADWAY
330263	CARTHAGE AREA HOSPITAL, INC	1001 WEST STREET
330264	ST LUKE'S CORNWALL HOSPITAL	70 DUBOIS STREET
330265	CLIFTON SPRINGS HOSPITAL AND CLINIC	2 COULTER ROAD
330267	HUDSON VALLEY HOSPITAL CENTER	1980 CROMPOND ROAD
330268	COBLESKILL REGIONAL HOSPITAL	178 GRANDVIEW DRIVE
330270	HOSPITAL FOR SPECIAL SURGERY	535 EAST 70TH STREET
330273	PUTNAM HOSPITAL CENTER	670 STONELEIGH AVENUE
330276	NATHAN LITTAUER HOSPITAL	99 EAST STATE STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

NEW YORK	NY
SYRACUSE	NY
UTICA	NY
PORT JEFFERSON	NY
HAMILTON	NY
PLATTSBURGH	NY
ROCKVILLE CENTRE	NY
SLEEPY HOLLOW	NY
CARTHAGE	NY
NEWBURGH	NY
CLIFTON SPRINGS	NY
CORTLANDT MANOR	NY
COBLESKILL	NY
NEW YORK	NY
OADMEL	NY
CARMEL	INI

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

10037	NEW YORK	2124918400
13210	ONONDAGA	3154734240
13501	ONEIDA	3157988100
11777	SUFFOLK	6314746000
13346	MADISON	3158241100
12901	CLINTON	5185612000
11570	NASSAU	5167052525
10591	WESTCHESTER	9143663000
13619	JEFFERSON	3154931000
12550	ORANGE	8455614400
14432	ONTARIO	3154629561
10567	WESTCHESTER	9147343611
12043	SCHOHARIE	5182543270
10021	NEW YORK	2126061000
10512	PUTNAM	9142795711
12078	FULTON	5187258621

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
5%
3%
6%
5%
7%
8%
6%
7%
8%
3%
4%
4%
4%
4%
5%

Page 276 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
20%
17%
19%
19%
21%
19%
20%
23%
22%
15%
18%
12%
18%
15%
18%

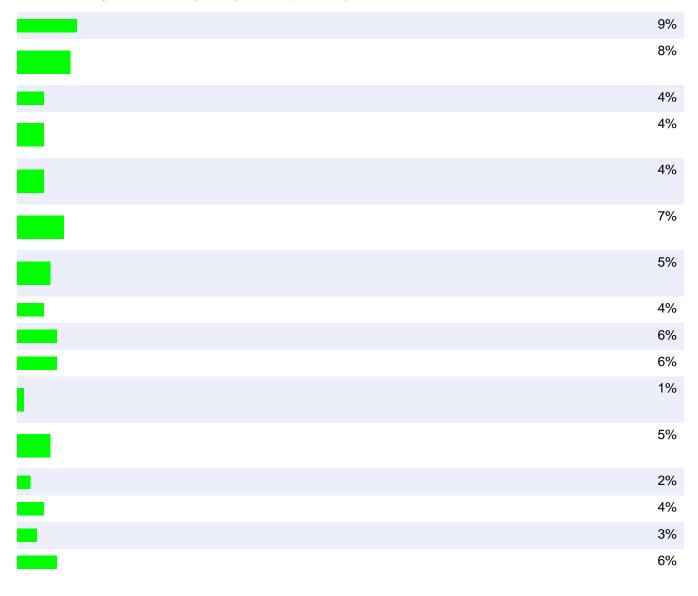
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
19%
19%
17%
15%
18%
17%
14%
18%
19%
10%
16%
15%
15%
14%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

29%
12%
7%
10%
11%
14%
17%
13%
13%
21%
4%
10%
9%
10%
9%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
8%
5%
7%
7%
7%
9%
6%
9%
12%
2%
6%
10%
6%
7%
7%

Page 285 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
23%
25%
24%
23%
28%
25%
21%
24%
25%
24%
23%
23%
20%
18%
23%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
21%
21%
21%
17%
19%
19%
15%
16%
18%
21%
17%
22%
20%
17%
16%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
9%
7%
8%
6%
10%
13%
8%
10%
13%
6%
5%
6%
5%
6%
6%

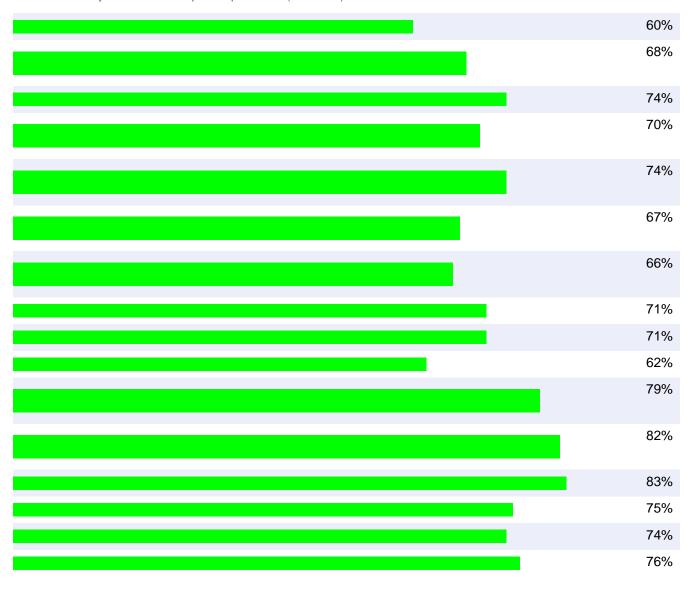
Page 291 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

17%
23%
19%
22%
20%
23%
21%
21%
19%
25%
15%
13%
11%
20%
20%
18%

Page 292 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
19%
14%
11%
10%
20%
15%
16%
17%
18%
12%
12%
12%
13%
12%
9%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

22%
16%
1070
17%
13%
12%
21%
18%
18%
19%
19%
10%
21%
18%
12%
18%
17%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
11%
8%
8%
7%
13%
9%
9%
16%
16%
4%
7%
4%
4%
6%
10%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

15%
5%
3%
4%
5%
7%
6%
5%
8%
10%
3%
5%
1%
2%
3%
6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



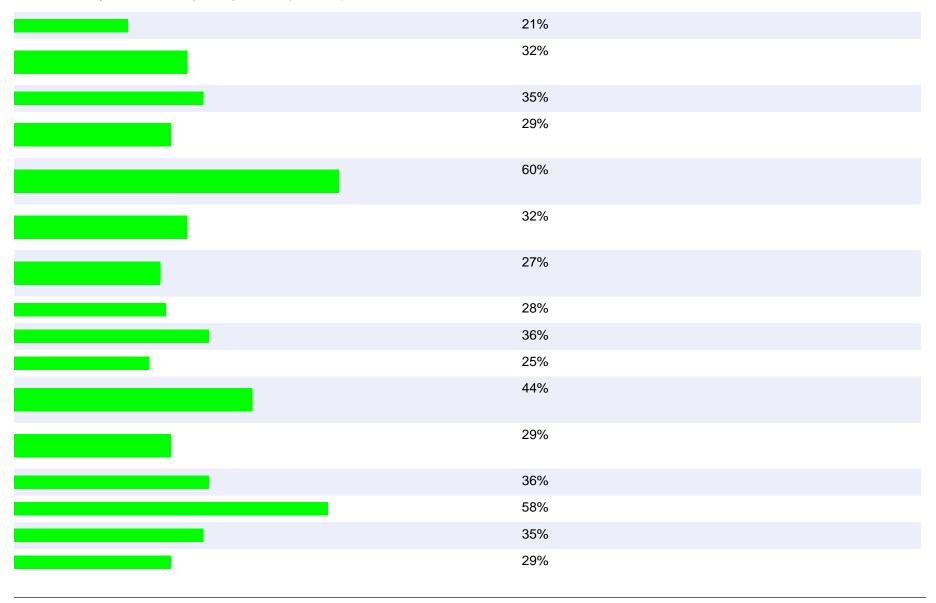
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
Between 100 and 299
300 or more
300 or more
300 or more

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330277	CORNING HOSPITAL	176 DENISON PARKWAY EAST
330279	MERCY HOSPITAL	565 ABBOTT ROAD
330285	STRONG MEMORIAL HOSPITAL	601 ELMWOOD AVE
330286	GOOD SAMARITAN HOSPITAL MEDICAL CENTER	1000 MONTAUK HIGHWAY
330304	WHITE PLAINS HOSPITAL CENTER	41 EAST POST ROAD
330306	LUTHERAN MEDICAL CENTER	150 55TH STREET
330307	CAYUGA MEDICAL CENTER AT ITHACA	101 DATES DRIVE
330316	NEW YORK WESTCHESTER SQUARE MEDICAL CENTER	2475 ST RAYMOND AVENUE
330331	PLAINVIEW HOSPITAL	888 OLD COUNTRY ROAD
330332	ST JOSEPH HOSPITAL	4295 HEMPSTEAD TURNPIKE
330340	SOUTHAMPTON HOSPITAL	240 MEETING HOUSE LANE
330350	UNIVERSITY HOSPITAL OF BROOKLYN (DOWNSTATE)	445 LENOX ROAD
330353	FOREST HILLS HOSPITAL	102 - 01 66TH ROAD
330372	FRANKLIN HOSPITAL	900 FRANKLIN AVENUE
330385	NORTH CENTRAL BRONX HOSPITAL	3424 KOSSUTH AVENUE & 210TH STREET
330386	CATSKILL REGIONAL MEDICAL CENTER	68 HARRIS BUSHVILLE ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

CORNING	NY
BUFFALO	NY
ROCHESTER	NY
WEST ISLIP	NY
WHITE PLAINS	NY
BROOKLYN	NY
ITHACA	NY
BRONX	NY
PLAINVIEW	NY
BETHPAGE	NY
SOUTHAMPTON	NY
BROOKLYN	NY
FOREST HILLS	NY
VALLEY STREAM	NY
BRONX	NY
HARRIS	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

14830	STEUBEN	6079377200
14220	ERIE	7168267000
14642	MONROE	5852752121
11795	SUFFOLK	6313763000
10601	WESTCHESTER	9146810600
11220	KINGS	7186308000
14850	TOMPKINS	6072744401
10461	BRONX	7184307300
11803	NASSAU	5167193000
11714	NASSAU	5165796000
11968	SUFFOLK	5167268200
11203	KINGS	7182701000
11375	QUEENS	7188304000
11580	NASSAU	5162566000
10467	BRONX	2125195000
12742	SULLIVAN	8457943300

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

3%
7%
5%
7%
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11%
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6%
9%
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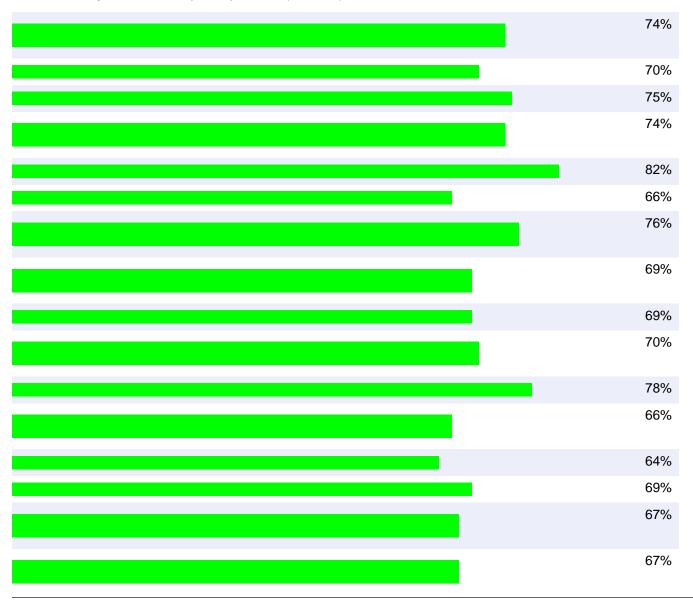
Page 310 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

23%
23%
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25%
21%
18%
22%
24%
21%
20%
23%

Page 311 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

7%
7%
5%
6%
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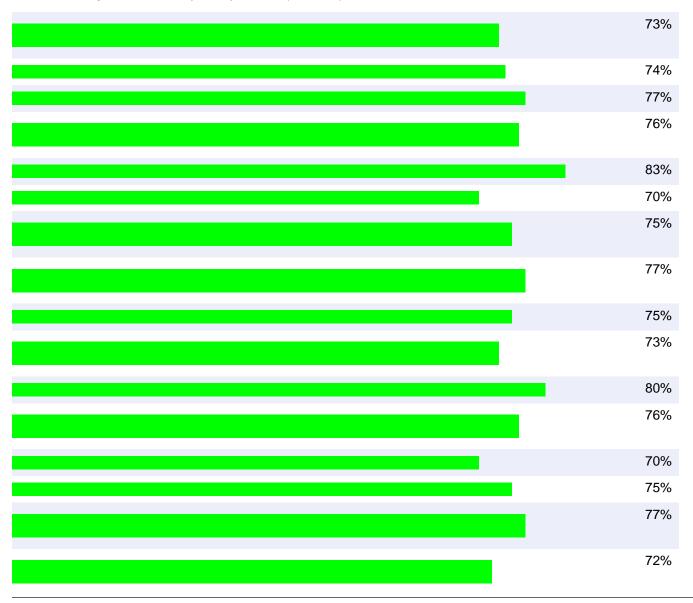
Page 313 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
19%
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17%
19%

Page 314 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
17%
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18%
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23%
20%

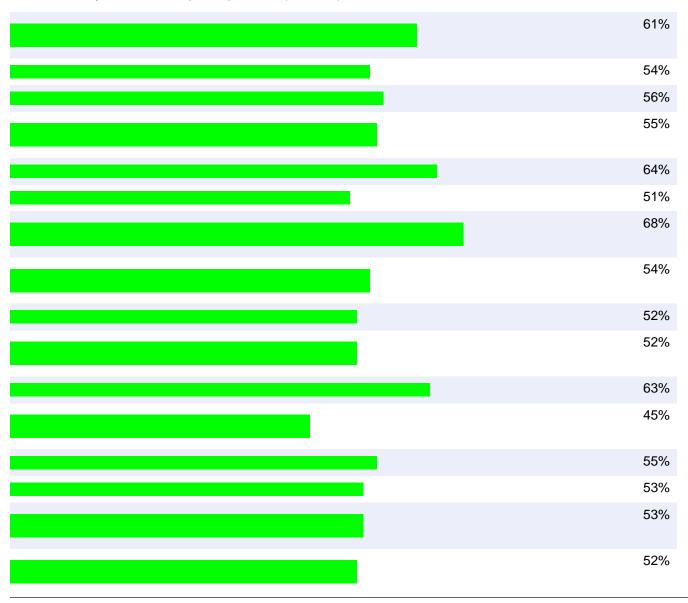
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

30%
29%
32%
31%
26%
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30%
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26%
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23%
27%
24%
28%

Page 317 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

5%
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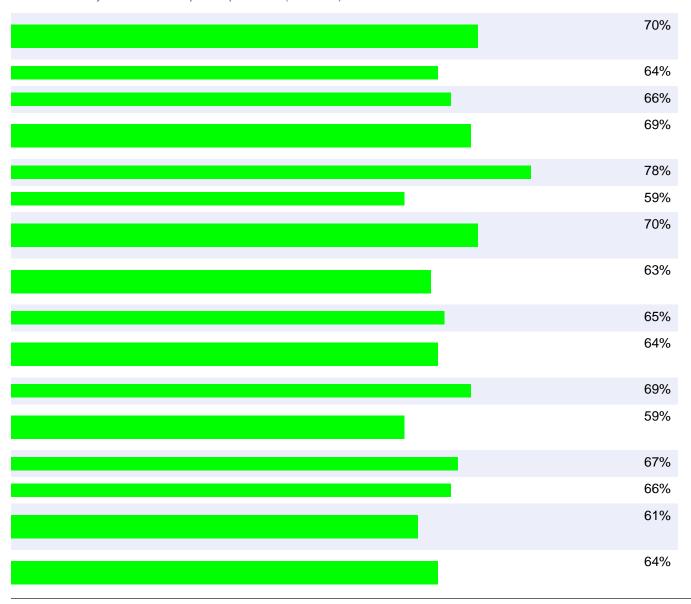
Page 319 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

25%
30%
25%
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28%
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27%
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23%

Page 320 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 321 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

20%
29%
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Page 322 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

21%
22%
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17%
15%
21%

Page 323 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

9%
17%
13%
9%
10%
19%
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12%
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Page 325 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

24%
30%
26%
19%
26%
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20%
29%
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26%
24%
17%
32%

Page 326 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 327 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

10%
19%
23%
18%
15%
27%
14%
20%
23%
19%
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21%
26%
21%
16%
18%

Page 328 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

36%
38%
38%
35%
33%
37%
33%
26%
35%
33%
34%
29%
30%
31%
28%
32%

Page 329 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



Page 331 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

18%
18%
13%
16%
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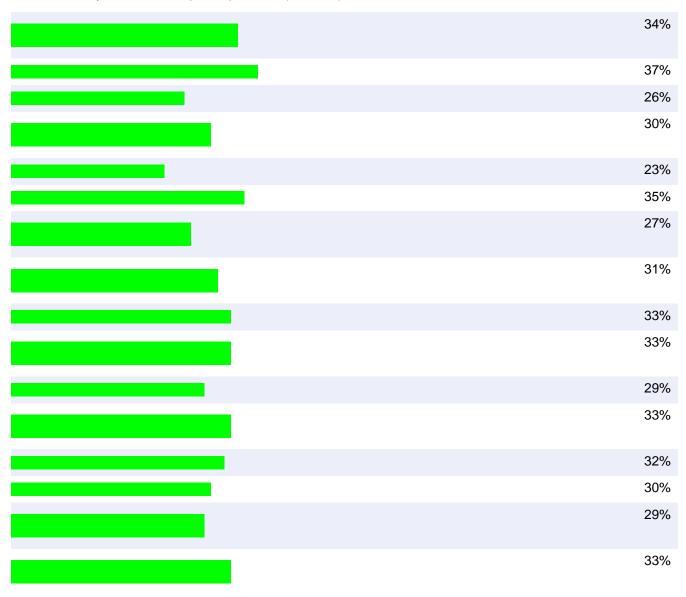
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

12%
14%
9%
8%
5%
13%
5%
14%
16%
13%
7%
22%
18%
16%
12%
20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



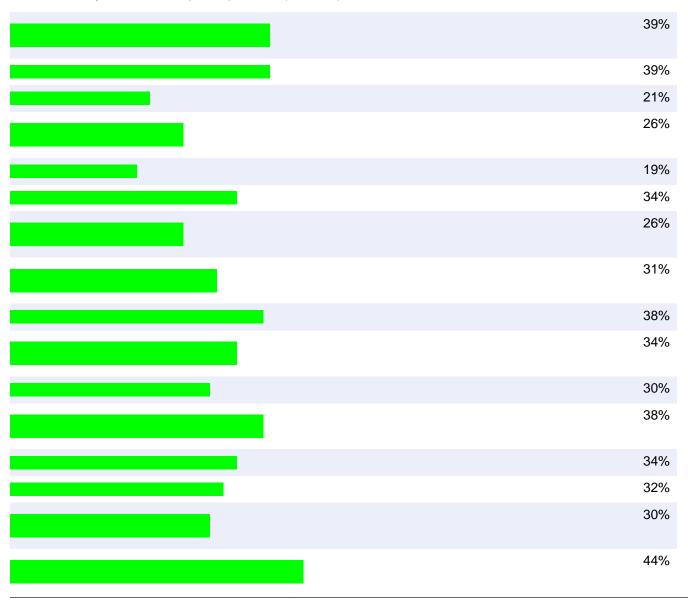
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

6%
10%
4%
5%
2%
9%
4%
10%
7%
8%
5%
8%
9%
9%
7%
11%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more		
300 or more		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

32%
43%
37%
27%
33%
25%
38%
23%
31%
24%
31%
15%
21%
26%
25%
18%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

330393	UNIVERSITY HOSPITAL (STONY BROOK)	HEALTH SCIENCES CENTER SUNY
330394	UNITED HEALTH SERVICES HOSPITALS, INC	33-57 HARRISON STREET
330395	ST JOHN'S EPISCOPAL HOSPITAL AT SOUTH SHORE	327 BEACH 19TH STREET
330396	WOODHULL MEDICAL AND MENTAL HEALTH CENTER	760 BROADWAY
330397	INTERFAITH MEDICAL CENTER	1545 ATLANTIC AVENUE
330399	ST BARNABAS HOSPITAL	4422 THIRD AVENUE
330401	ST CATHERINE OF SIENA HOSPITAL	50 ROUTE 25A
330403	MONROE COMMUNITY HOSPITAL	435 EAST HENRIETTA ROAD
330404	WINIFRED MASTERSON BURKE REHABILITATION HOSPITAL	785 MAMARONECK AVENUE
330405	HELEN HAYES HOSPITAL	51 NORTH ROUTE 9W
330406	SUNNYVIEW HOSPITAL AND REHABILITATION CENTER	1270 BELMONT AVENUE
331302	ELIZABETHTOWN COMMUNITY HOSPITAL	75 PARK STREET
331304	MARGARETVILLE MEMORIAL HOSPITAL	42084 STATE HIGHWAY 28
331305	O'CONNOR HOSPITAL	460 ANDES ROAD

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

STONY BROOK	NY
JOHNSON CITY	NY
FAR ROCKAWAY	NY
BROOKLYN	NY
BROOKLYN	NY
BRONX	NY
SMITHTOWN	NY
ROCHESTER	NY
WHITE PLAINS	NY
WEST HAVERSTRAW	NY
SCHENECTADY	NY
ELIZABETHTOWN	NY
MARGARETVILLE	NY
DELHI	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

11794	SUFFOLK	6314444000
13790	BROOME	6077636000
11691	QUEENS	7188697000
11206	KINGS	7189638100
11213	KINGS	7186134000
10457	BRONX	2129609000
11787	SUFFOLK	6318623000
14620	MONROE	5857606500
10605	WESTCHESTER	9145972232
10993	ROCKLAND	8457864000
12308	SCHENECTADY	5183863580
12932	ESSEX	5188736377
12455	DELAWARE	8455865631
13753	DELAWARE	6077460300

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
	5%
	12%
	17%
	14%
	14%
	8%
N/A	
	4%
	2%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	21%
	21%
	20%
	22%
	23%
	21%
	21%
N/A	
	16%
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
	6%
	9%
	11%
	14%
	8%
	5%
N/A	
	2%
	1%

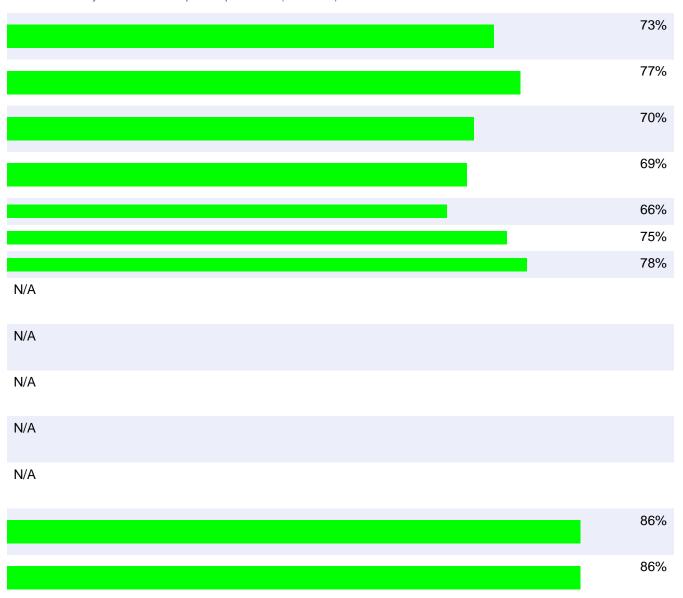
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	21%
	17%
	21%
	20%
	20%
	17%
	17%
N/A	
	12%
	13%

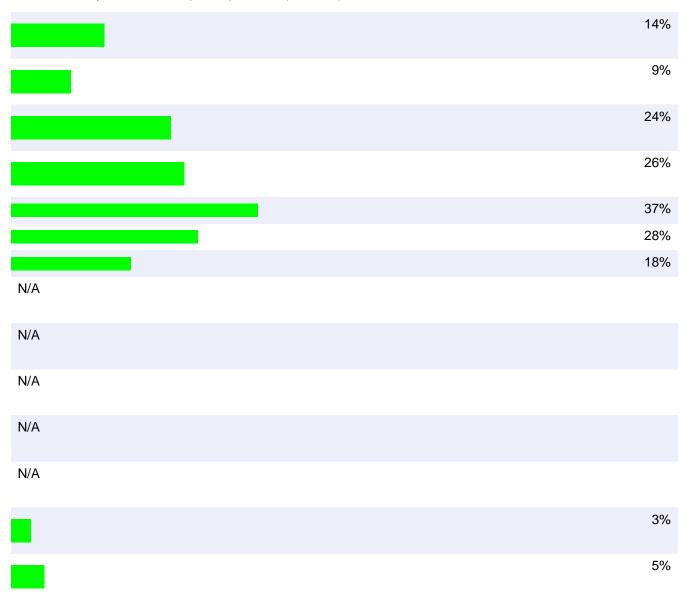
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



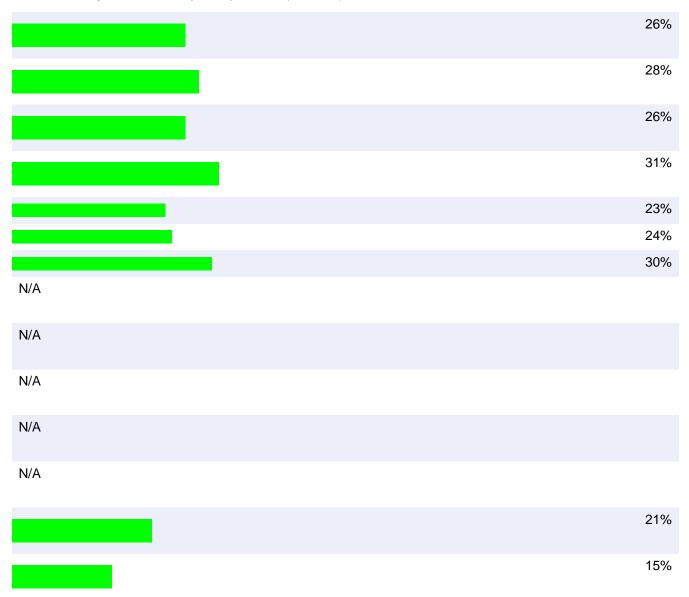
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	10%
	7%
	15%
	20%
	21%
	16%
	9%
N/A	
	6%
	4%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	27%
	26%
	25%
	26%
	27%
	27%
	27%
N/A	
	24%
	17%

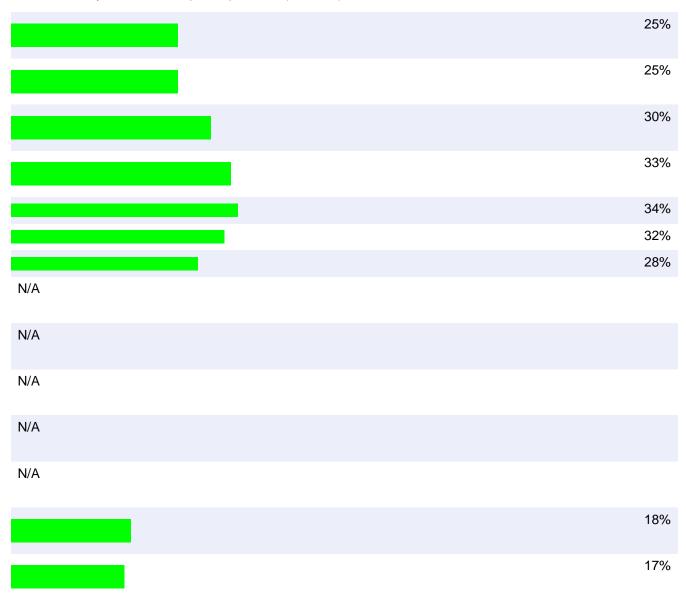
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



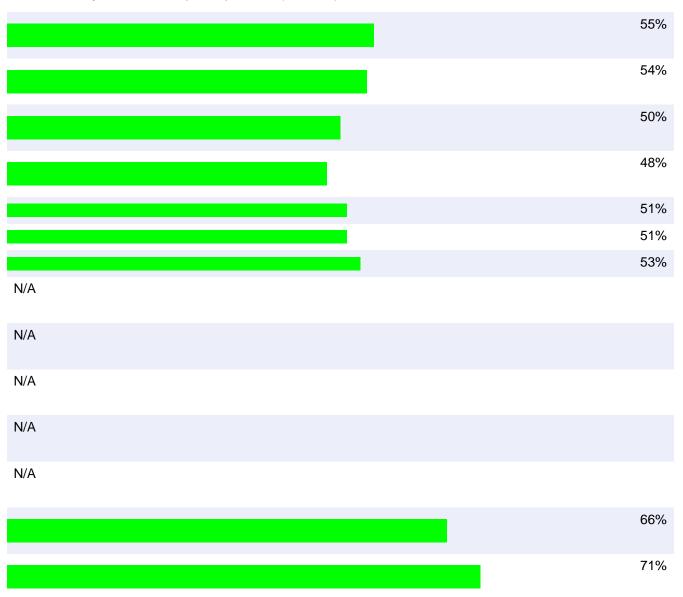
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	20%
	21%
	20%
	19%
	15%
	17%
	19%
N/A	
	16%
	12%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	8%
	9%
	12%
	16%
	13%
	16%
	10%
N/A	
	5%
	1%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	24%
	26%
	22%
	17%
	20%
	20%
	22%
N/A	
	13%
	13%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



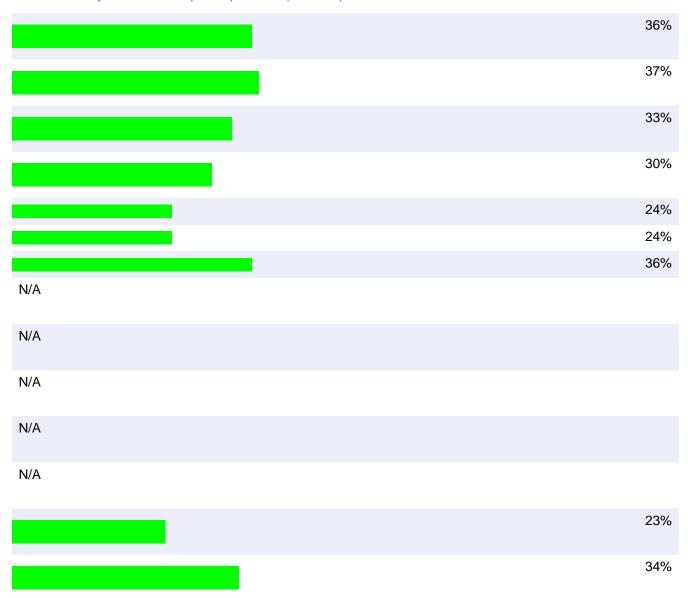
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	22%
	25%
	18%
	21%
	20%
	22%
	22%
N/A	
	5%
	6%

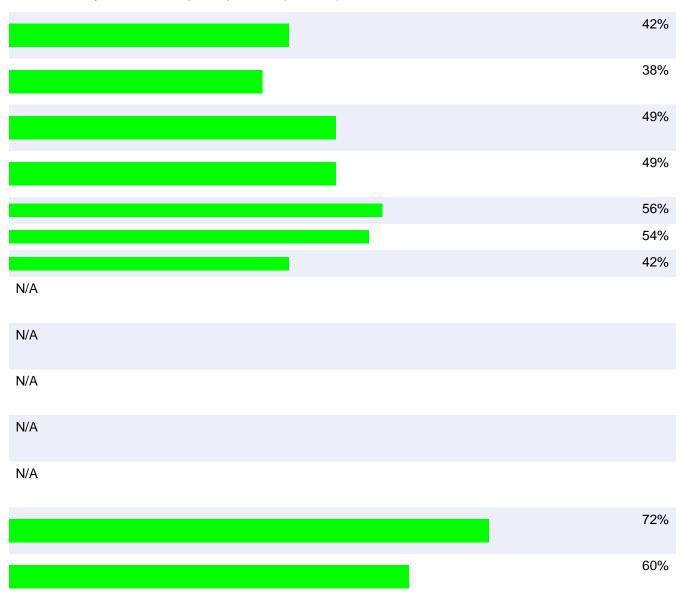
Page 362 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



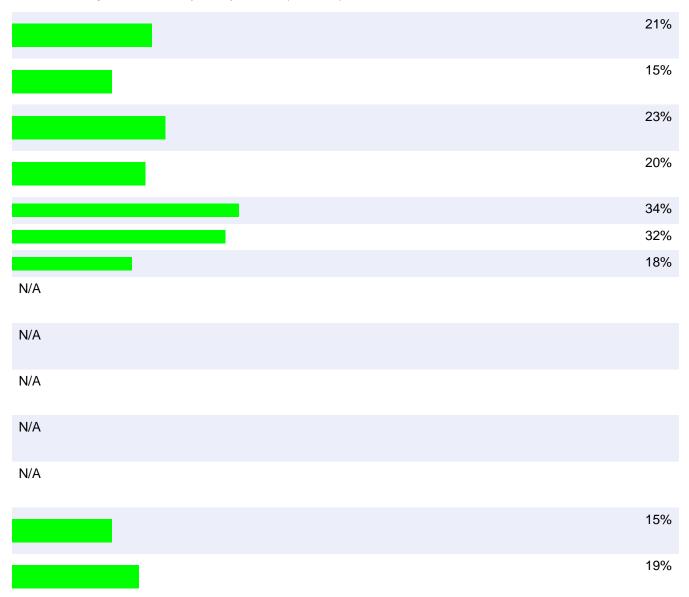
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



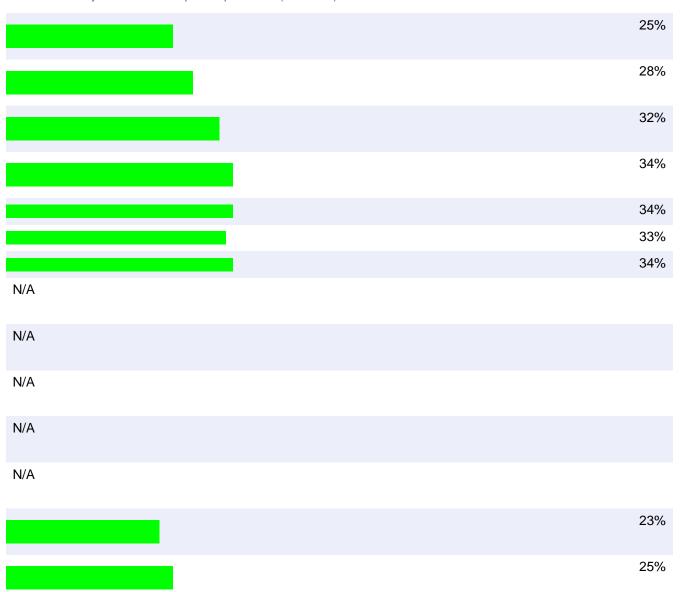
Page 366 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)

	9%
	9%
	17%
	17%
	22%
	22%
	11%
N/A	
	6%
	2%

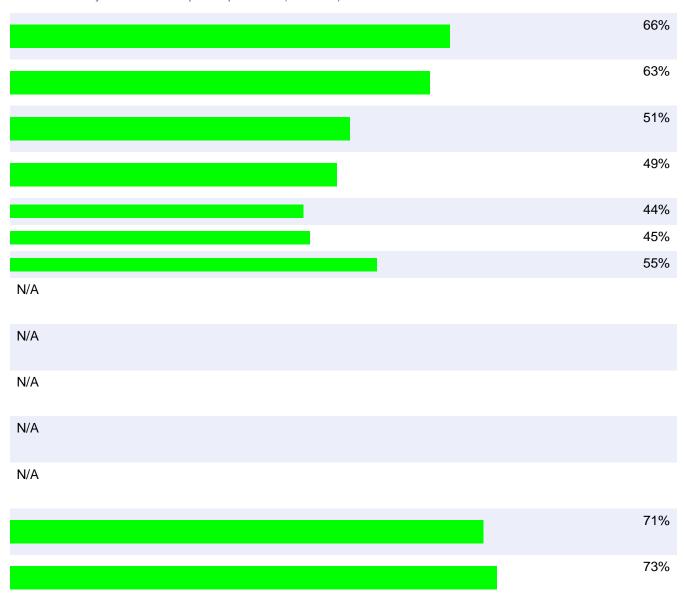
Page 367 of 408 04/02/2012

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



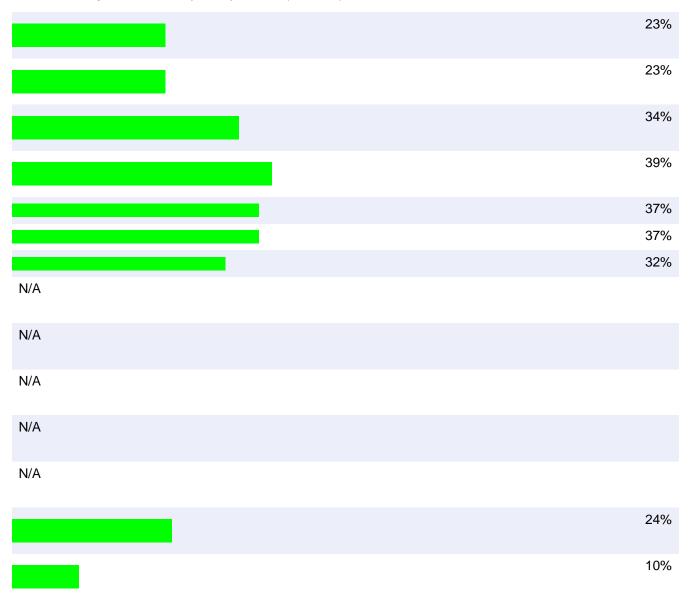
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	6%
	5%
	12%
	11%
	15%
	11%
	7%
N/A	
	3%
	0%

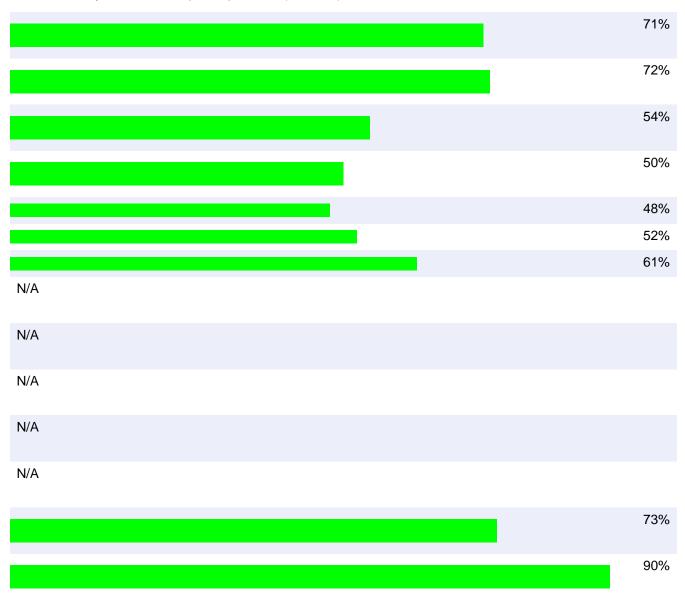
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

300 or more
300 or more
N/A
Between 100 and 299
Fewer than 100

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

	33%	
	38%	
	10%	
	22%	
	9%	
	13%	
	26%	
N/A	No or very few patients were eligible HCAHPS survey	for the
N/A	No or very few patients were eligible HCAHPS survey	for the
N/A	No or very few patients were eligible HCAHPS survey	for the
N/A	No or very few patients were eligible HCAHPS survey	for the
N/A	Survey results are not available for the period	is reporting
	39%	
	31% Fewer than 100 patients completed the survey. Use these scores with caution	

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

331306	MOSES-LUDINGTON HOSPITAL	1019 WICKER STREET
331309	RIVER HOSPITAL, INC	4 FULLER STREET
331310	ELLENVILLE REGIONAL HOSPITAL	10 HEALTHY WAY
331311	LITTLE FALLS HOSPITAL	140 BURWELL STREET
331312	DELAWARE VALLEY HOSPITAL, INC	1 TITUS PLACE
331313	SCHUYLER HOSPITAL, INC	220 STEUBEN STREET
331314	SOLDIERS AND SAILORS MEMORIAL HOSPITAL OF YATES	418 NORTH MAIN STREET

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

TICONDEROGA	NY
ALEXANDRIA BAY	NY
ELLENVILLE	NY
LITTLE FALLS	NY
WALTON	NY
MONTOUR FALLS	NY
PENN YAN	NY

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

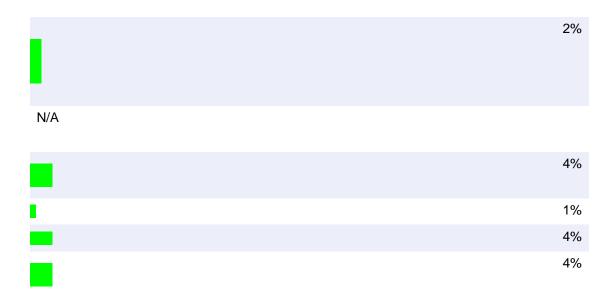
12883	ESSEX	5185852831
13607	JEFFERSON	3154822511
12428	ULSTER	8456476400
13365	HERKIMER	3158235261
13856	DELAWARE	6078652100
14865	SCHUYLER	6075307121
14527	YATES	3157874175

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



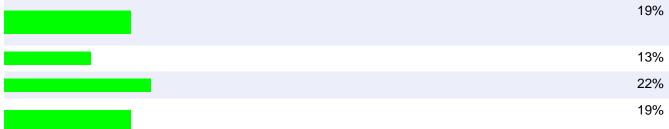
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



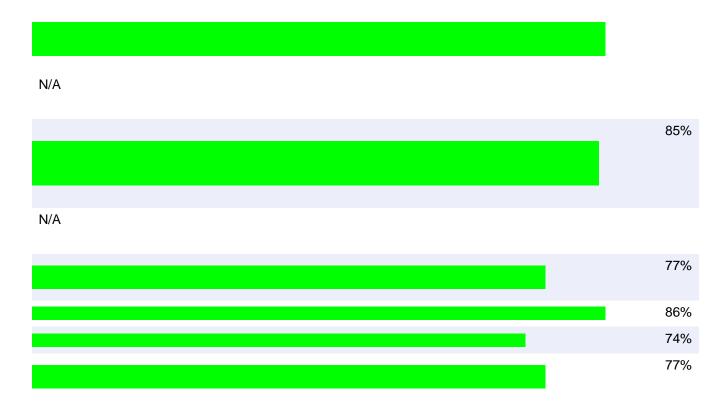
N/A

	13%
N/A	
. 47.	



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

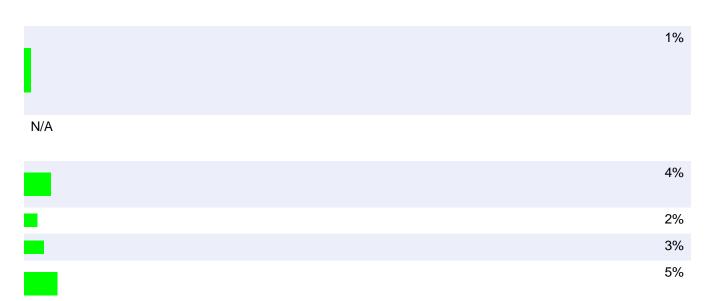


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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



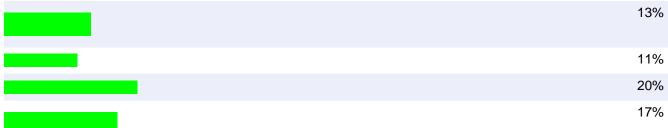
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A





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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



13%
5%
6%

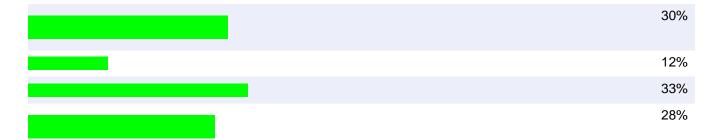
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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A





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Based on Survey of Patients' Hospital Experiences (HCAHPS)

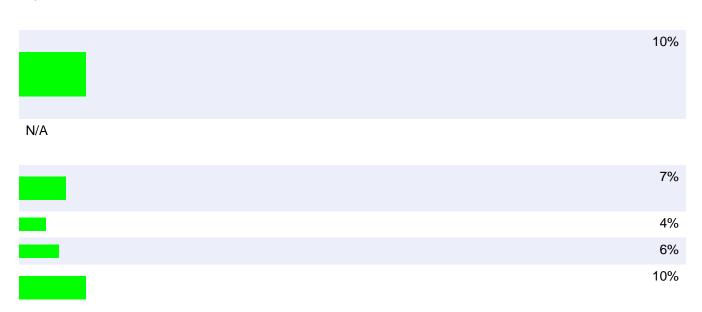


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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



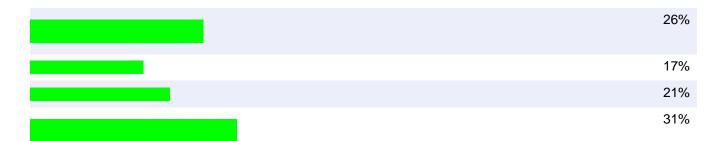
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

15%

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



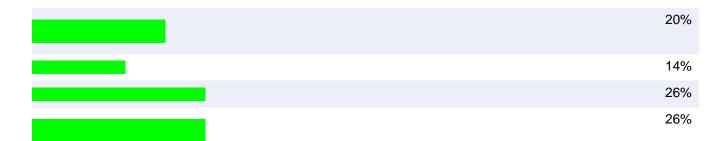
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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

16%

N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

	14%
N/A	
	21%
	13%
	22%
	20%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

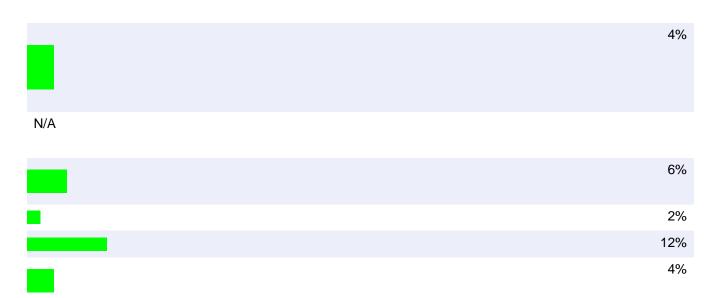
N/A	
	70
N/A	
	59
	73
	529
	54

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



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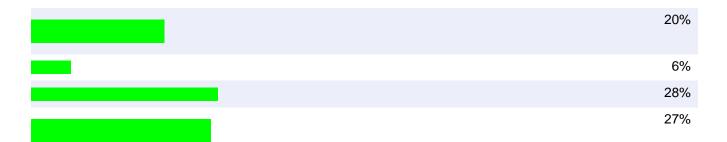
Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A

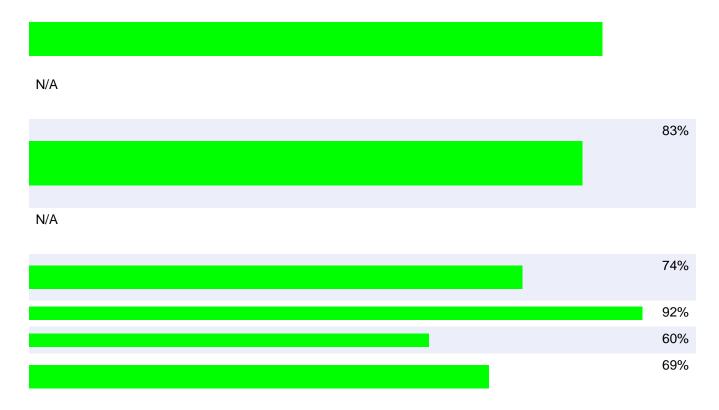


N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

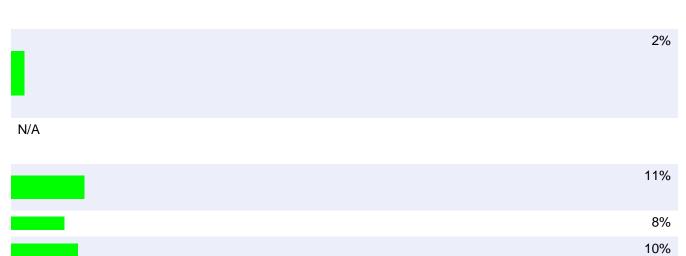


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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



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5%

Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A		
N/A		

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

	_		18%
N/A			

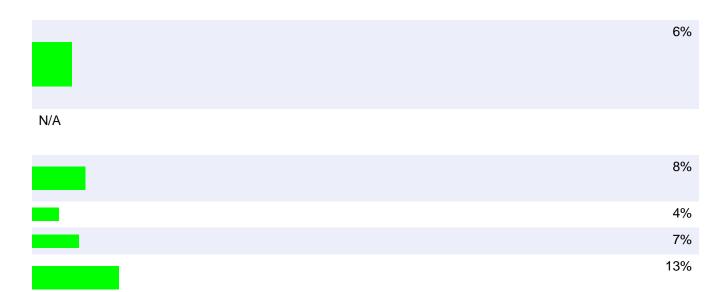
15%
15%
14%
19%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A	
N/A	

Page 402 of 408 04/02/2012

27%26%

Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

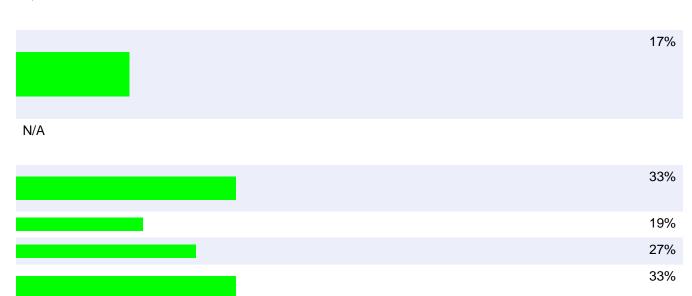
N/A	
	1%
N/A	
	2%
	2%
	5%
	6%

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Based on Survey of Patients' Hospital Experiences (HCAHPS)



N/A



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Based on Survey of Patients' Hospital Experiences (HCAHPS)



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Based on Survey of Patients' Hospital Experiences (HCAHPS)

N/A

Fewer than 100

N/A

300 or more

Between 100 and 299

Between 100 and 299

Between 100 and 299

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

		survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
N/A		Survey results are not available for this reporting period
	51%	Fewer than 100 patients completed the HCAHPS survey. Use these scores with caution, as the number of surveys may be too low to reliably assess hospital performance
N/A		Survey results are not available for this reporting period
	30%	There were discrepancies in the data collection process
	36%	
	34%	
	25%	

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